



JOB DESCRIPTION

Scrum Master

Reports to: Agile Coach

Team: Tech

Location: London

We are Circus Street.

Circus Street is the only specialist provider of online training in digital skills, specifically designed for global enterprises.

We know that digital skills are crucial in modernising enterprises, and we partner with clients to deliver learning linked to specific business goals: working together, this focused approach drives impressive business results.

Our exceptionally engaging training covers topics from eCommerce and data analytics to digital marketing to help teams understand how technology is changing the relationship between businesses and their customers. Alongside this, we have an award winning culture offering a range of personal benefits from creative leave days to our exceptional personalised wellness offering - but don't take our word for it! Check out our video here <https://vimeo.com/195957703>.

We work with more than 200 'Fortune 500' brands around the world, to populations ranging from 1,000-100,000+ users. Come and join us...

Job Purpose

Key Responsibilities

- Work with the Product Owner to ensure the strategic product roadmap identifies key deliverables/targets
- Working within the development team to overcome challenges, using the resources at hand
- Support the team and wider business using a servant leadership style whenever possible and lead them to self-organize
- Ensure that product requirements and priorities are understood by the team and by stakeholders and that they have been correctly translated into smaller deliverables, features and user stories with acceptance criteria
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The Circus Street Mindset

- **Empowerment** - Solving difficult challenges, embracing ownership.
- **Self-Awareness** - Making positive behavioural change, moving towards higher personal success.
- **Optimism** - The way in which we approach a challenge, determines the experience and outcome.

Experience

- Scrum Master Certification
- Proven experience as SCRUM Master 3+ years
- Proven ability to manage and facilitate delivery teams and educate the wider business
- Employ effective and appropriate risk, issue, and dependency evaluation and management approaches, recognising and communicating early signs of difficulty and delay
- Proven ability to manage cross-functional teams (including design, copy writers and UX/IA)
- Proven experience using and administering recent cloud versions of JIRA and Confluence
- Exceptional communicator with an attitude of empowerment and team building
- Enjoys working with people (facilitating and collaborating) across the business
- Must be assertive to ensure Agile/Scrum concepts and principles are adhered to, must be able to be a voice of reason and authority and facilitate discussion to resolve conflicts

Desirable Knowledge

- Knowledge on which flavour of Agile to use and when to use it (e.g Kanban vs. XP vs. Scrum)
- Experience in cross-device product development
- Experience in matrix management
- Scrum of Scrums
- Passion for Edtech

Sounds great doesn't it? And in return we offer...

- Private Healthcare for everyone on joining
- Dedicated Wellness Manager to help you achieve an optimal state of health and wellbeing
- Competitive salary
- Working from home (subject to internal guidelines)
- 25 days annual leave per year with an additional duvet day - we know this year has been hard!
- 6 Personal Development Days per year
- 6 Volunteering Days per year
- 4pm Friday finish
- Company Pension Scheme
- Variety of clubs and activities (incl Run Club, Games Night and yoga to name a couple) -
- CS Benefit Hub. Access to a huge variety of retail and leisure discounts and Eyecare Voucher scheme
- Cycle to Work Scheme. Up to the value of £1,000 (available upon successful completion of probation period)