



JOB DESCRIPTION

Mid-Senior Scrum Master

Reports to: Agile Coach

Team: Tech

Location: London

We are Circus Street.

Circus Street is the only specialist provider of online training in digital skills, specifically designed for global enterprises.

We know that digital skills are crucial in modernising enterprises, and we partner with clients to deliver learning linked to specific business goals: working together, this focused approach drives impressive business results.

Our exceptionally engaging training covers topics from eCommerce and data analytics to digital marketing to help teams understand how technology is changing the relationship between businesses and their customers. Alongside this, we have an award winning culture offering a range of personal benefits from creative leave days to our exceptional personalised wellness offering - but don't take our word for it! Check out our video here <https://vimeo.com/195957703>.

We work with more than 200 'Fortune 500' brands around the world, to populations ranging from 1,000-100,000+ users. Come and join us...

Job Purpose

This position will be a servant leader for three Agile teams that own the backend layer of our system. At present we have two teams who work on the Kanban method with the third operating on the Scrum framework. The teams are composed of Product owners, Business Analysts, Developers and QA Testers. The Scrum Master will work across all of these disciplines to assist with overcoming challenges and protecting them from outside interruptions and distractions.

Key Responsibilities

- Supporting agile teams to adopt Agile ways of working in a way that continuously improves adaptiveness, self-organisation and total engagement
- Work with the Product Owner to ensure that there's a clear Product Roadmap broken down into Epics and accessible to the development team
- Working within the development team to overcome challenges, protecting them from outside interruptions and distractions
- Focusing on delivering value to the business, the Scrum Master ensures that the product requirements and priorities are understood by the team and by stakeholders and that they have been correctly translated into smaller deliverables, features and user stories with acceptance criteria

The Circus Street Mindset

- **Empowerment** - Solving difficult challenges, embracing ownership.
- **Self-Awareness** - Making positive behavioural change, moving towards higher personal success.
- **Optimism** - The way in which we approach a challenge, determines the experience and outcome.

Knowledge

- Scrum Master, Agile Coach or Lean Kanban equivalent Certification
- Mastering recent cloud versions of JIRA and Confluence
- Lean thinking, lean principles and Kanban
- Kanban metrics (Lead time, cycle time, throughput, WIP)
- Knowledge in continuous delivery, release management
- Knowledge in Quality Assurance
- Knowledge in the Software development process

Skills/Experience

- Experience as SCRUM Master 3+ years
- Work with the Product Owner to ensure the strategic product roadmap identifies key deliverables/targets
- Must be assertive to ensure Agile/Scrum concepts and principles are adhered to
- Have worked with teams running Kanban and also teams running Scrum
- Experience working with Scrum of Scrums
- Have led or supported an Agile transformation project
- Experience in cross-device product development

Attitude/Ability:

- Supports and promotes team self-organization
- Lean & Agile mindset
- Ability to solve conflicts between team members
- Ability to lead and facilitate delivery teams and educate the wider business
- Ability to support cross-functional teams
- Enjoys working with people (facilitating and collaborating) across the business
- Exceptional communicator with an attitude of empowerment and team building
- Passion for Edtech

Sounds great doesn't it? And in return we offer...

- Private Healthcare for everyone on joining
- Dedicated Wellness Manager to help you achieve an optimal state of health and wellbeing
- Competitive salary
- Working from home (subject to internal guidelines)
- 25 days annual leave per year with an additional duvet day - we know this year has been hard!
- 6 Personal Development Days per year
- 6 Volunteering Days per year
- 4 pm Friday finish
- Company Pension Scheme
- Variety of clubs and activities (incl Run Club, Games Night and yoga to name a couple) -
- CS Benefit Hub. Access to a huge variety of retail and leisure discounts and Eyecare Voucher scheme
- Cycle to Work Scheme. Up to the value of £1,000 (available upon successful completion of probation period)

We're also proud to be recognised in 2021 as one of London's Top 50 Mid Sized Companies to work for. Get in touch to find out more.

