



Senior Business Analyst

The Role

We need a Senior Business Analyst to work alongside a number of departments within our business across the UK and US. You will have strong experience collaborating with Account Management, Commercial Project Management and Tech Product teams to capture requirements and process improvements. As a Senior Business Analyst we need you to elicit requirements from internal and external stakeholders using a range of methodologies and data modelling practises. The Senior Business Analyst will produce written documentation identifying risks and dependencies early and proactively communicate these findings to the leadership and product teams.

- Collaborate with various departments
- Identify product and process improvements
- Elicit requirements from internal and external stakeholders
- Data modelling practises
- Understand and propose workable segmentation of requirements
- Capture Client and Learner Support
- Identifying risks and dependencies
- Evaluate Impact
- Oversee and report
- Research and identify best practice

The Person

Your previous experience of communicating complex technical problems and business impact to a variety of levels will be paramount to succeeding in the role. With 3+ years of demonstrable experience, you will already be confident working in a technical and software remit with an understanding of both business analysis and product management. Experience working in an agile collaborative working environment (Scrum, Kanban), and ability to apply agile best practises have the potential to make a real difference to our business. We welcome applicants who are qualified BCS to Professional Level or alternatively equivalent career experience. You will be comfortable working both independently and as a part of a team, with strong presentation and facilitation skills. Any previous knowledge or experience in SaaS Product development will be

advantageous. If Business process mapping and optimisation are part of your skill set; coupled with the ability to utilise your charismatic communication style then we would genuinely appreciate hearing from you.

- BCS Professional Level or higher or equivalent experience.
- 3+ years demonstrable experience in Business Analysis
- Analyse business requirements and define solutions
- Communicate complex technical problems
- Collaborate with internal and external stakeholders
- Agile collaborative working environment (Scrum, Kanban)
- Rolling product development
- Presentation and facilitation skills
- Work both independently and as a part of a team
- Balance priorities on simultaneous epics
- Interact at client organisational levels
- Process mapping and optimisation
- Charismatic communicator
- SaaS Product development
- Passion for Edtech

Benefits

- Private Healthcare
- Company Pension Scheme
- Childcare Voucher Scheme
- Eyecare Voucher Scheme
- Working from home (subject to line managers approval)
- 25 days annual leave PA
- 6 Personal Development Days PA
- 6 Volunteering Days PA
- 4pm Friday finish
- Dedicated Wellness Manager to help you achieve an optimal state of health and wellbeing while reaching personal and professional growth
- Variety of clubs and activities (incl Run Club and Games Night to name a couple)
- Competitive basic salary

The Company

At Circus Street we are passionate about creating an inclusive and diverse working culture that puts its people at the heart of its business. A culture that supports employees in both their professional and personal development, creating a fast paced, entrepreneurial and supportive environment where all employees can thrive.

We are a training organisation that builds digital and data capability for the world's leading brands. We use storytelling, award winning visual media and interactivity to create a highly effective and engaging learning experience that is delivered exclusively online. The learning programs we develop equip teams with the tools and knowledge to work more effectively with colleagues, partners and customers and creates real business impact.

Circus Street is delivering dynamic customised global learning programs to more than 200 'Fortune 500' brands around the world, to populations ranging from 1,000-100,000+ users. The business focus is on maintaining its edge in the continuously evolving digital age, driving exponential growth and global expansion.

Circus Street was founded in 2009 in our London head office, and now employs more than 100 people across our global sites in New York, Austin, Singapore and Sydney.