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Kasasa Partners with CU Strategic Planning to Help Credit Unions Better Serve the Underbanked

AUSTIN, Texas, Jan. 12, 2021 – Kasasa®, an award-winning financial technology and marketing provider, and Credit Union Strategic Planning, a provider of business planning services for credit unions with a focus on community development, are partnering to boost consumer outcomes for Community Development Financial Institutions (CDFIs) serving the unbanked and underbanked.

Lack of access to affordable financial services leaves the most financially distressed consumers vulnerable to wealth-stripping predatory lenders, check cashers, and the like. As the pandemic continues to impact consumers across the nation, credit unions and CDFIs remain dedicated to empowering and protecting working class, moderate- to low-income Americans, vulnerable populations, and disadvantaged communities.

"Kasasa's products are not just best-in-class for credit unions," Shirley Senn, CU Strategic Planning's Chief Social Impact Engineer, says, “but they are the best we've seen to bank the unbanked.”

"This partnership is driven by more than just Kasasa products," Ronaldo Hardy, CU Strategic Planning’s Chief Diversity and Inclusion Officer, explains. "Kasasa uses data analytics to target potential members with a nationally recognized brand to drive financial inclusion in a way that credit unions can’t accomplish on their own.

“Minorities comprise the greatest share of the underbanked. Like all consumers, the underbanked place greater trust in national brands. Let’s move those consumers away from national cash checkers and payday lenders, like MoneyTree, and into credit unions that want to help them succeed.”

The partnership is guided by CU Strategic Planning's mission to unlock opportunities for credit unions to change lives and their communities with the goal to move families from just surviving to building back generational wealth. CDFIs prevent deceptive service providers from siphoning household income critically needed to pay for groceries, utilities, and housing.

The CU Strategic Planning team is most excited by the Kasasa Loan®, the only loan on the market with Take-Backs™ that allow consumers to pay down loan principal faster, reducing interest payments with the option to borrow back their funds in case of emergency. "So many families could benefit by reducing interest payments to retain household income, but it is too risky to take away from emergency savings. This is the best of both worlds,” according to Senn.

CU Strategic Planning takes a multi-year approach to community development and is an investment that allows CDFI-certified credit unions to make real differences in the lives of their members and communities. This partnership will enhance credit unions’ ability to offer the augmented services and products that existing and potential members value.
“We are thrilled to partner with CU Strategic Planning as they continue to drive profound change for credit unions and the communities they serve,” Jill Feiler, EVP of Client Success at Kasasa, says. “Credit unions work on a local level and have the benefit of knowing their communities better than the megabanks do, making them the best financial institution to reach underbanked consumers in the area. By offering innovative products with a national brand, credit unions are able to expand their reach and grow while creating value for their members and providing a people-first banking experience.”

About CU Strategic Planning
For more than a decade, CU Strategic Planning has provided business planning services for credit unions with a focus on community development. The company facilitates strategic planning meetings and develops business plans in addition to being the No. 1 CDFI grant-writing firm for credit unions in the country. Through grants, strategic and tactical planning, competitive analysis and more, CU Strategic Planning clients have achieved ROAs that average 103 basis points higher than the industry average.

About Kasasa
Based in Austin, Texas, Kasasa® is a financial technology and marketing provider committed to driving results for over 900 community financial institutions by attracting, engaging, and retaining consumers. Kasasa does this through branded retail products, world class marketing, and expert consulting. For more information, please visit www.kasasa.com, or visit them on Twitter or LinkedIn.

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