NOC Services
Data Requirements

Configuration Name

Field Name	Impact

About This Company

Field Name	Impact
Location Address (Street, City, State, Zip Code)	Critical
Location Name	Critical
Remote Location 1 Address	Critical
Remote Location 1 Name	Critical
Known Issues	Impactful
Notes	Beneficial

Active Directory

AD Full Name	Critical
Domain Admin Password	Critical
Domain Admin User Name	Critical
Server Local Admin Password	Beneficial
Server Local Admin User Name	Beneficial
Workstation Local Admin Password	Beneficial
Workstation Local Admin User Name: Critical for Workgroup environments but not for domains	Beneficial

Virtualization

Multiple Entries Possible - Only needed if virtual severs exist

Host management software installed on?	Critical
Host Server	Critical
IP Address	Critical
Root Password	Critical
Virtualization Technology Used	Critical
vSphere/vCenter Password	Critical
vSphere/vCenter Username	Critical
Is the host on the domain	Impactful

Critical - Needed for Service Activation   **Impactful - Needed Within 90 Days**   **Beneficial - Collect When Possible**

Configuration Name

Field Name	Impact
Is this the Core version	Impactful
Virtual Guest Server Name	Impactful
Virtual Guest Server Name	Impactful
Virtual Guest Server Name	Impactful
Virtual Guest Server Name	Impactful
Virtual Guest Server Name	Impactful
Connection Method	Beneficial
Disk Management IP Address	Beneficial
Disk Mgmt Password	Beneficial
Disk Mgmt Username	Beneficial
Disk Platform	Beneficial
HyperV Interface	Beneficial
Management Tool Used	Beneficial

Critical - Needed for Service Activation   **Impactful - Needed Within 90 Days**   **Beneficial - Collect When Possible**