

## Benefits

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- Prevent zero-day and ransomware attacks
- Identify and block malicious executables without the need for constant updates or a cloud connection
- Control where, how, and who can execute scripts
- Manage USB device usage and prevent unauthorized devices from being used
- Restrict any application changes on the devices

## Service Overview

DigitalEra's Endpoint Protection Service monitors and prevents malware, ransomware, viruses, bots, and zero-day attacks from executing on your organization's endpoint systems. Our Cyber Security Analysts will handle the configuration, management, reporting, and response to threats on your organization's endpoint systems.

DigitalEra's Endpoint Protection Service gives you the freedom to focus on your business while placing endpoint security in our expert hands.

## How it Works

DigitalEra's Endpoint Protection Service uses machine learning artificial intelligence for Endpoint Protection. There are no signatures, patching, system scans, or slow endpoints due to the security solution running on your systems.

A lightweight agent is deployed and managed via DigitalEra Group's cloud console. The endpoint agent will detect and prevent malware on the host, independent of a cloud connection, and without the need for continuous updates.

Our team actively monitors, responds to threats, and provides regular updates on the overall threat prevention status of your endpoint systems.

# MANAGED ENDPOINT PROTECTION PACKAGES

Service	Basic (Co-Manage)	Pro (Fully Managed)
<p>Endpoint Protection</p> <ul style="list-style-type: none"> <li>• True Zero-Day Prevention</li> <li>• AI-Driven Malware Prevention</li> <li>• Script Management</li> <li>• Device Usage Policy Enforcement</li> <li>• Memory Exploitation Detection and Prevention</li> <li>• Application Control</li> </ul>	✓	✓
<p>Basic Support (8x5)</p> <ul style="list-style-type: none"> <li>• Deployment Guidance and Basic Configuration</li> <li>• General Troubleshooting</li> <li>• Alert Notification</li> <li>• Email Support</li> </ul>	✓	✓
<p>Pro Support (24X7)</p> <ul style="list-style-type: none"> <li>• Full Deployment and Configuration</li> <li>• Dedicated Support Portal</li> <li>• Email Support</li> <li>• Alert Management and Response</li> </ul>		✓
<p>Continuous Monitoring</p> <ul style="list-style-type: none"> <li>• Dedicated Cybersecurity Team</li> <li>• Monthly Environment Review</li> </ul>		✓
<p>Reporting</p> <ul style="list-style-type: none"> <li>• Report Card</li> <li>• Health Report</li> <li>• Threat Report</li> </ul>		✓
<p>Incident Containment Retainer</p> <ul style="list-style-type: none"> <li>• Shorten Your Response Times</li> <li>• Locked in Hourly Rate</li> <li>• Guaranteed Incident Response Availability</li> </ul>		✓



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