

Your Digital Journey Begins Here

Giving you secure connectivity & collaboration tools that will transform your organisation.

Discover More >>

www.cvdgroup.com

About Us

CHARTERHOUSE
CONNECT. COLLABORATE. SECURE

We make technology simple.

Securely connecting your organisation, is our business.

Charterhouse Group are an award-winning provider of **connectivity, unified communications** and **security** solutions. Affording you a single channel to access market leading solutions that address your technology challenges and business needs, completed with a comprehensive service wrap.

- Key facts:**
- Established: 1993
 - Customers: 3,000
 - Turnover: £65.5 million
 - Employees: 250
 - Offices: 3
 - Shoreditch, London
 - St Helens, Warrington
 - Lynch Wood, Peterborough

Our Mission, Vision and Values

- Mission:** Making it easy for our Customers to Connect, Communicate and Collaborate Securely.
- Vision:** Passionate People Always Trusted by our Customers to Deliver the Right Technology Solution.
- Values:** Be Yourself, Do the Right Thing, Take Responsibility/Ownership, Love What you Do



Companies within our Group:



Our Strategic Partnerships:



Frameworks:



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Our Approach

Charterhouse provide a range of services and capabilities to enable the Public & Private Sector to progressively support modern ways of working.

The **modern workplace** is all about how people now want to work and how digital workplace solutions enable them to do so seamlessly and securely from anywhere.

- **Connectivity** that underpins the foundations of your organisation.
- The ability to **Collaborate** whenever, however, and wherever you choose.
- **Securely** through a perfect synergy of intelligent automation and human expertise.

Making Technology Choices Simple is our Business

Telecoms
Telephony
Unified Communications
Customer Experience
Cloud
Network Infrastructure
Phone Systems
Firewalls
Cyber Security
Ransomware
Hybrid Working
WiFi Calls & Lines
Network Security
Cloud Network Infrastructure
Mobile
Contact Centre
SIP
Handsets
Cloud
WiFi
Telephony
Customer Experience
Work from Anywhere
Trunks
PBX
Digital Transformation
Smart Internet
Business Phone System
Microsoft Teams Rooms
Digital Workplace Remote Access
Unified Communications
Handsets
Call Recording
Phone System
ISDN
VOIP
Cyber Security
Trunks
ISDN
Network Infrastructure

Fusion for Digital Transformation

Every organisation needs:

- Fast, reliable, smart internet connectivity
- Effective collaboration, with customers and staff
- To operate securely across all networks & endpoints

What is Fusion?

Fusion combines the elements of our portfolio and is designed for all organisations – delivering the secure flexibility and agility they need to react quickly to market conditions.

Fusion Connect.

Delivering the right connectivity, mobility, smart internet & secure network infrastructure now and in the future.

Fusion Collaborate.

Providing cloud solutions to enable mobility, enhanced customer experience, hybrid working and pain free collaboration.

Fusion Secure.

Protecting your business against the cyber threats of today, and those of the future.

These solutions are enhanced by our 24/7 managed service capabilities, delivered through our UK based Network Operations Centre (NOC).





Flexible and reliable data connectivity.

High performance smart internet, LAN, Wi-Fi and mobile solutions mean you can access your services from any location through diverse multi-carrier, multi-ISP and multi-technology solutions. Enterprise mobility solutions empower your workforce while Disaster Recovery, Back Up and Storage services ensure your data is protected.

Is your business missing out on all the benefits SD-WAN has to offer?

From cost savings and improved application performance, increased visibility & control to reducing time to market and improving SaaS service quality, it could be just what your business needs to respond to increases in demand and the desire for a better user experience.



Fusion Collaborate

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It begins and ends with customer experience.

Work from anywhere on any device and enhance both workforce and customer experience.

Charterhouse can help your organisation on its journey to delivering an outstanding customer experience through an empowered workforce by implementing technology that improves team working & collaboration.

Enhance both customer and workforce experience through simple, reliable and secure communication and collaboration tools that are accessible from any location on any device. Empowering your teams to work remotely, coupled with Customer Contact Solutions enabling secure interactions through a choice of communication channel, accessible from any location, on any device.

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From the outset of our technology journey with Charterhouse the team has listened to our needs and provided sound technical advice around the best solution for us. It is this technical knowledge and our trust in it that we have come to rely on as much as the products themselves...

Richard Smith, Chief Operating Officer, Hallmarq



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Protect your business against the cyber threats of today, and those of the future.

Fusion Secure assesses weaknesses or gaps in your security posture and delivers preventative solutions against known and unknown attacks.

No preventive solution is a 'silver bullet', therefore as part of a layered approach to cyber security, we deliver solutions that detect and respond against successful attacks.

Minimise risk, reputational damage and ensure you comply with regulations – all of which are crucial to the ongoing success of your organisation.



Who We Do It For

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CAMBRIDGE
UNIVERSITY PRESS



What our customers say...

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"Working together as partners we have developed a strategy for both an effective, secure and reliable global communications solution that suits our needs as they are today and as a solid platform upon which we can build and adapt to the ever-changing digital environment of tomorrow..."

Case Study>>



"The move from on-premise to a cloud solution has delivered much more than a new phone system for St Paul's. Enhanced features that are easy to use and integrate with our other systems has revolutionised the way we work..."

Case Study>>



"Throughout our relationship with Charterhouse, they have been flexible in meeting our needs. We have worked together on reporting and escalation, and Charterhouse has even adopted a policy for us that didn't exist before. Charterhouse has a strong Service Management team, and their services are continually reviewed and improved..."

Case Study>>



"Working with Charterhouse Group means City, University of London can truly elevate its network thanks to access to market leading vendors with cutting edge technology."

Case Study>>

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What our NHS customers say...



"In an IT department as small as ours, they have helped us reduce the complexity of our network, making it easier for people to access and use our systems. We strive to improve services for staff and patients with technology, and their in-depth knowledge of our network and framework has been instrumental to our success."



"We have a long-standing partnership that stems over 12 years. They have broad knowledge of technology platforms and provide solutions that are well designed, flexible and cost-effective. They are our 'go to' supplier when we need help and are always there to assist. I cannot recommend them enough"



"Their consultative approach sets them apart from other suppliers, they focus on understanding what our organisation requires ensuring that our technology is aligned with our objectives and strategy. Their agility and flexibility are refreshing and we find them proactive, flexible and responsive. They are a great team to work with and we see them as an extension of our team"



Let's Talk

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Let's discuss the exciting possibilities of digital transformation for your business.

Please get in touch to speak to one of our solution experts or to book a discovery meeting!

chat@cvdgroup.com

020 7613 7400

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