

ENROL NOW



BUILDING AND CONSTRUCTION (LEADERSHIP & MANAGEMENT) #2

Face-to Face, Online or Blended Learning options

OVERVIEW

Lead effective teams in a variety of settings. Design and innovate solutions in leading others. Identify and manage challenges and communicate effectively. Inspire creativity for team success!

WHO IS THIS FOR?

- Senior Project Leaders or managers.
- Supervisory or department managers
- Construction Managers or Officers

WHAT WILL I LEARN?

- Basic leadership theories & common leadership styles
- Concepts of organisational values and ethics, role modelling, integrity, credibility and leadership.
- Methods to resolve workplace conflict
- Techniques for developing positive work relationships and building trust and confidence in a team including interpersonal styles, communications, consultation, cultural and social sensitivity, networking
- Communicate effectively as a workplace leader
- Verbal and non-verbal communication characteristics
- Facilitation techniques to support team development and improvement
- Key features of learning and development methods
- Organisational policies, plans and procedures for developing teams
- Organisation's process for raising questions about standards and values

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