

ANNUAL REPORT 2019-20



LET'S BUILD
A FUTURE
WITHOUT POVERTY



OXFAM
Intermón

SUMMARY

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The information presented in this report covers the period from April 2019 to March 2020, which corresponds to our accounting year. This report highlights only some of the results achieved during this period thanks to the generosity of everyone who supports us. For more detailed information, please check our website: www.OxfamIntermon.org/transparencia

COVER IMAGE:

Romila collecting water from the water distribution point in Burigoyalini, Bangladesh. She was one of many to be affected by cyclone Amphan in May 2020, a disaster in which we provided people with drinking water and basic goods

© Fabeha Monir / Oxfam

IMAGE BELOW:

Abdulahi and his family live off livestock farming in the drought-ravaged Somali Region of Ethiopia. We support families like Abdulahi's with cash transfers to buy essential goods and water tanks to collect rainwater

© Pablo Tosco / Oxfam Intermon

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LETTER FROM THE DIRECTOR

We're bringing a challenging year to a close. There have been times of indignation and frustration in reaction to events around the world, but also times of hope. Far from discouraging or intimidating us, the challenges have made us grow here at Oxfam, with courage, determination and conviction to build a more just, humane and sustainable world, a conviction that we know you share.

Thanks to your actions and commitment, this year we have improved the lives of over 19.4 million people around the world, working alongside thousands of organisations. We are pleased with our shared achievements, although we would have liked to have done more, reached more people, and brought about more lasting changes.

2020 will always be remembered as the year of COVID, a pandemic that knows no borders, but affects some more than others. We reacted quickly and focused on preventing the spread of the disease in areas with fragile or non-existent health systems. In countries like Iraq, Bangladesh, Burkina Faso and Chad we used innovation and capitalised on our proven experience in water, sanitation and prevention, reaching 8,130,000 people to date. In Spain, we set out to meet the most basic needs of the most vulnerable groups, working alongside other grassroots organisations to multiply our work fivefold.

However, we are also aware that this first response does not go far enough. The pandemic has had a devastating social and economic impact on the most vulnerable, particularly women and girls. It highlights the need to put an end to decades of cuts to public services and exposes the unfairness of an economic model that benefits the richest, perpetuating inequalities, limiting opportunities and rights, and condemning millions of people to poverty.

This is why we are calling for a fundamental reform of the tax system, both in Spain and internationally. By increasing taxes on the wealthiest, governments will have more money to invest in health, social care and education. It is essential to fight inequality. In Spain, we have promoted a range of proposals to reduce job precariousness as well as mechanisms like the guaranteed minimum income scheme, an achievement reached through a huge collective effort that will lift 850,000 people out of poverty.

In other countries, such as Pakistan and the Dominican Republic, we have succeeded in bringing about fairer tax systems that help the most vulnerable. Our work also focuses on the staggering inequality faced by women victims of violence in countries like Colombia, where in the first half of 2019 alone, one female social leader was killed every two weeks on average. We have urged the Colombian government to implement measures to protect these women from violence.

It has also been a year in which humanitarian needs have continued to rise. We have supported millions of people, especially women and girls, in conflicts in countries like Yemen, Syria and Lebanon; in extreme environments such as in the Central African Republic; and populations facing the grave consequences of the climate emergency in regions such as the Horn of Africa, where millions of people watched helplessly as a huge plague of locusts decimated their access to food and employment.

Many thanks to you all. When you support our demands, when you rail against injustice and speak out with us, when you contribute with a donation or a fair trade purchase, you join this movement of people striving towards and working every day to achieve a better world.

FRANC CORTADA

Oxfam Intermón
Executive Director
@CortadaFranc

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CAMBIAMOS VIDAS QUE CAMBIAN VIDAS

© Pablo Tosco / Oxfam Intermón

Oxfam Intermón team meeting at our head office in Barcelona. We are committed people building a future with values

LET'S BUILD A FUTURE WITH VALUES

Inclusion, empowerment and transparency are the values that bring us together as an organisation and as a team. We embrace diversity, promote equal opportunities and believe that everyone can achieve change. We hold ourselves accountable in our work.

Our head offices are in Barcelona and we also have offices in Bilbao, Madrid, Seville, Valencia and Zaragoza. Since 1997, **we have been part of the Oxfam international confederation**, which brings together 19 organisations from around the world with common values and a strategic plan to achieve a greater impact with our mission to **create a future that is free from poverty**.

We also have 34 fair trade shops, where we sell products made by 126 producer groups, whose members are guaranteed decent wages.

Our organisational model is a private and independent foundation. Our **Board of Trustees consists of 13 volunteer professionals**, who ensure the management of resources and the fulfilment of our mission with a great sense of responsibility.

President: Ignasi Careers • Vice-President: Graciela Amo • Secretary: Jaume Flaquer • Treasurer: Anna Xicoy • Members: Liliانا Arroyo, Ma. Jesús Conde, Consuelo Crespo, Almudena Egea, Sylvia Koniecki, Lluís Magriñá, Laura Ruiz, Josep Santacreu, Juan José Tomillo.

19
OXFAM
AFFILIATES

1,232
EMPLOYEES

1,326
VOLUNTEERS

42
TEAMS
IN DIFFERENT
LOCATIONS IN
SPAIN

34
FAIR TRADE
SHOPS

We are an **enthusiastic and committed team** of 2,558 people, of whom almost **52% are regular volunteers**. Of our **1,232** contracted staff, 62% work in the countries in which we operate. We prioritise hiring local staff from the same region or country for aid workers on temporary deployment to the country. Women make up 50% of employees, while 79% of volunteers are women.

We work in partnership with **426 local organisations** and with the communities and people who are affected by poverty and who get involved to overcome it. Working this way we aim to generate more **influence**, from the local to the global, seeking **sustainable changes**. For this reason we also publish reports and analyses to denounce injustice and put forward proposals to defend people's rights.



MONTER ALATTAR

Public health engineer in Yemen

WORKING IN A COUNTRY LIKE YEMEN, WHERE THERE WAS ALREADY GREAT SUFFERING EVEN BEFORE THE WAR, IS A CONSTANT CHALLENGE. OXFAM'S WORK IS VITAL IN COUNTRIES LIKE OURS, WHERE THERE ARE SO MANY NEEDS. I AM VERY PROUD TO BE A PART OF THIS TEAM AND TO HELP IMPROVING LIVES



RAQUEL IGLESIAS MORENO

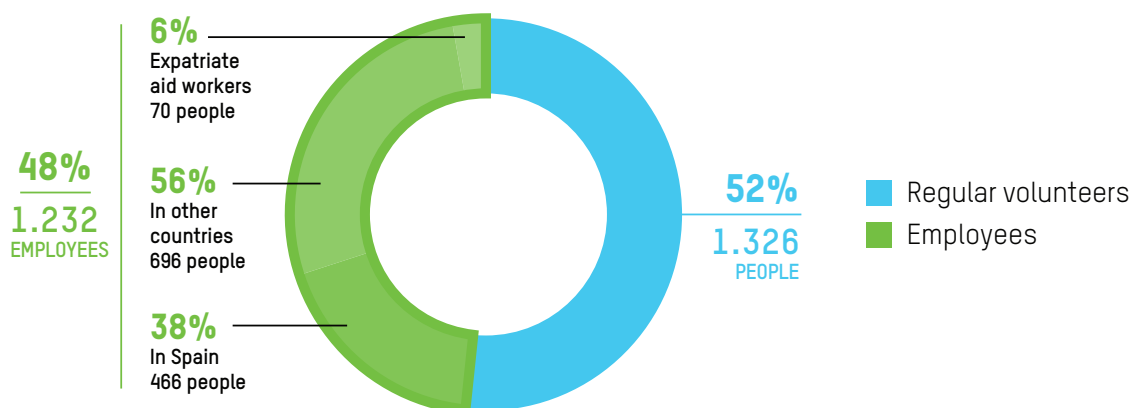
Volunteer and coordinator of the Oxfam Intermón team in Toledo

YEARS AGO I DECIDED TO VOLUNTEER FOR OXFAM INTERMÓN, BECAUSE OF ITS WORK IN EMERGENCIES AND DEVELOPMENT COOPERATION. SINCE THEN, I'VE BEEN ACTIVE IN THE ORGANISATION, SPEAKING OUT AGAINST INEQUALITY AND SOCIAL INJUSTICE

OXFAM INTERMÓN TEAM



2.558 PEOPLE



To find out more about our teams, go to www.OxfamIntermon.org/es/quienes-somos

LET'S BUILD A FUTURE WITH BEST PRACTICES

We want to be recognised for our **integrity**. For this reason, the whole team, including staff and volunteers, subscribes to a Code of Conduct that establishes responsibilities and obligations against fraud, corruption, sexual violence, conflict of interest and abuse of power. Any breach of this code is met with an immediate investigation, implementation of all necessary measures and firm action.

This year, we have made progress on implementing **safeguarding policies** against sexual violence, especially related to minors. We have also improved the psychosocial care we provide for victims, repairing damage and ensuring measures to prevent re-victimisation. The aim is to create a **safe environment** for everyone we work with, as well as for the whole Oxfam team.

PREVENTING AND ACTING AGAINST SEXUAL HARASSMENT AND ABUSE. ZERO TOLERANCE

During the financial year 2019–2020, with a team of 1,232 staff and 1,326 volunteers, we dealt with 15 internal reports of some type of violence. Seven of these complaints were related to cases of work harassment, three to sexual harassment, one to sexual abuse, and two to minor incidents, such as the use of inappropriate language and conflict of interest. Two of these cases are still under investigation. We also received 14 requests for support, guidance and advice on issues related to the Code of Conduct. In all cases, those affected received psychological and medical care in the first instance as required, as well as subsequent psychosocial support.



The commitment and dedication of the people behind Oxfam Intermón are essential to create a future that is free from poverty

© Pablo Tosco / Oxfam Intermón

FIGHTING FRAUD AND CORRUPTION

As regards fraud and corruption, 26 cases were registered, seven of which are still open. The impact in economic terms amounted to €21,000, of which €1,688.50 has been recovered. Six of the cases were dismissed for lack of intent and another for lack of evidence. All upheld cases of sexual harassment, sexual abuse, fraud and corruption resulted in disciplinary action, ranging from a warning or dismissal.



SONIA ÁLVAREZ

Administration officer and member of the environment working group

WE ARE AN INTERNATIONAL ORGANISATION COMMITTED TO HELPING THE MOST VULNERABLE POPULATIONS. ONE OF THE KEY FACTORS THAT INCREASES THIS VULNERABILITY IS CLIMATE CHANGE, WHICH IS WHY WE ARE WORKING TO REDUCE OUR ECOLOGICAL FOOTPRINT

COMMITTED TO THE ENVIRONMENT

In December 2019, we declared the **climate emergency** in an institutional commitment to work to limit global warming. Our commitment is **to be completely carbon neutral** by 2030, which means reducing current figures as far as possible and working to offset those that cannot be reduced. This is a journey we started 10 years ago in 2009, and since then we have been gradually reducing our CO₂ emissions.

Our commitment to people and the environment goes beyond our organisation and we have a **Supplier Code of Conduct** to ensure that these companies and organisations also work to ensure respect for human and employment rights, that they take environmental action and have measures to prevent corruption.



NURIA ILSE JÄGER MERINO

Equality Plan Manager

THIS IS OUR SECOND EQUALITY PLAN AND IT PROVES OUR COMMITMENT TO PROMOTING GENDER JUSTICE AND WOMEN'S RIGHTS, ALSO WITHIN OUR ORGANISATION. THIS IS A PART OF THE JOURNEY TO BECOMING AN ORGANISATION BUILT AROUND FEMINIST PRINCIPLES

RECOGNITION OF OUR EQUALITY PLAN

We are proud to share that Barcelona City Council has recognised our 2019–2022 Equality Plan **with a special mention in its 2019 'Barcelona Awards to the Innovative Company in Management of Conciliation and Time'**.

The award highlights measures that facilitate care-giving work for everyone on the team and that promote a work-life balance. For example, measures such as flexible working hours, alternative working arrangements, and the extension of maternity/paternity and care leave.



To find out more about best practice, go to www.oxfamintermon.org/es/transparencia/organizacion-integra

LET'S BUILD A FUTURE WITH YOU



JUANA ACOSTA

Actress

I LIKE TO SUPPORT THE CAUSES ADVOCATED BY OXFAM INTERMÓN. I FEEL PRIVILEGED TO BE ABLE TO USE MY VOICE TO PROMOTE THESE CAUSES AND REACH MORE PEOPLE. I HAVE COLLABORATED ON VARIOUS PROJECTS AND THESE HAVE ALWAYS GENERATED POSITIVE RESULTS AND A GREAT IMPACT. OXFAM'S FIGHT FOR GLOBAL EQUALITY IS ESSENTIAL

CLARA GIL

Member

WHAT I LIKE MOST ABOUT COLLABORATING WITH OXFAM INTERMÓN IS THE KNOWLEDGE THAT MY CONTRIBUTION GOES TO CAUSES THAT ARE VERY CLOSE TO MY HEART, SUCH AS JUSTICE, EQUALITY, COURAGE AND RESPONSIBILITY



JAVIER RAVENTÓS

Donor

I HAVE ALWAYS LIKED WHAT OXFAM INTERMÓN DO. I FEEL A CLOSE AFFINITY WITH THEIR WORK, WHICH IS WHY, FOR YEARS, I HAVE BEEN COLLABORATING ON AND INVESTING IN PROJECTS FIGHTING POVERTY, ESPECIALLY IN COUNTRIES WHERE THERE ARE MANY NEEDS

188,871
MEMBERS
AND DONORS

1,190
COLLABORATING
COMPANIES

1,776
PARTICIPANTS
IN TRAILWALKER

250,000
PURCHASERS
OF FAIR TRADE
PRODUCTS

Thanks to your support and that of thousands of other people, companies and partner organisations, we have been able to change the lives of millions of people in over 90 countries around the world. Thank you for your financial contributions and your signatures on a campaign. Thank you for your fair trade purchases, your social media interactions, your participation in online or face-to-face events. Thank you for your commitment. All of these actions together provide us with the strength we need to create a future free from poverty.

Thank you for being part of Oxfam Intermón!



DULCE COTES

Wayúu leader and human and environmental rights defender

MY ASPIRATION IS NOT ONLY TO CHANGE COLOMBIA, BUT TO CHANGE THE WORLD. I HOPE TO SEE AN EQUAL COLOMBIA, WHERE THERE ARE NO DIFFERENCES OR DISCRIMINATION. BY CHANGING THE WAY PEOPLE FEEL, WE WILL ACHIEVE PEACE AND A PATH TOWARDS EQUALITY

CARMEN GARCÍA-ROSADO

Has included Oxfam Intermón in her will

LEAVING A LEGACY IS A MATTER OF CONSCIENCE, OF BEING CONSISTENT WITH HOW YOU HAVE LIVED YOUR LIFE AND MAINTAINING YOUR IDEAL OF A BETTER WORLD. ABOVE ALL, IT IS A MATTER OF JUSTICE AND CONTINUING TO SUPPORT THE CAUSE AFTER DEATH



INMA BENITA

Regular consumer of fair trade products

AS A CONSUMER, BY MAKING A RESPONSIBLE PURCHASE I FEEL THAT I CONTRIBUTE TO A FAIRER AND MORE SUPPORTIVE WORLD. I AM GRATEFUL TO OXFAM INTERMÓN FOR MAKING IT EASIER FOR ME TO CHOOSE FAIR TRADE PRODUCTS, WHICH ARE ALSO OF EXCELLENT QUALITY

448 PEOPLE
INCLUDE US IN
THEIR WILL

279,153
FOLLOWERS ON
SOCIAL NETWORKS

426
PARTNER ORGANISATIONS
WORLDWIDE,
40 IN SPAIN

LET'S BUILD A FUTURE _TACKLING COVID-19

IN THE WORLD

COVID-19 knows no borders, but has a disproportionate impact on those experiencing inequality and poverty. Since the start of the pandemic, we have supported more than 8.13 million people, creating new partnerships and strengthening existing ones with a total of 344 local organisations in 62 countries. **This is an unprecedented global humanitarian response challenge.** The future depends on us working together to overcome it, which is what we are doing.

We have focused on areas that were already experiencing humanitarian crises, especially in fragile contexts, areas of conflict, and in refugee and displaced person camps, in countries such as Yemen, Syria and South Sudan. The pandemic has exacerbated the precarious situation these population groups were already living in.

We have extensive public health experience in installing water and sanitation facilities, distributing hygiene products, and helping to guarantee access to food and other essential products. Thanks to this experience, we can support thousands of people in emergencies like COVID-19.

SUSPENSION OF THE EXTERNAL DEBT OF POVERTY-STRICKEN COUNTRIES

This was one glimmer of hope in the midst of the pandemic. 150 organisations around the world mobilised to call for the urgent cancellation of the external debt of 70 countries by the International Monetary Fund and the World Bank. We did not achieve a cancellation, but a temporary suspension was granted that has given these countries some time and resources. More than 10,000 people signed the #CancelTheDebt petition.

Cyclone Amphan, which struck the western coastal areas of Bangladesh on 13 May 2020, was a major disaster that was exacerbated by the COVID-19 crisis. Oxfam partner Shushilan delivered food, clean water and other basic goods to many of those most in need.

8.13 MILLION PEOPLE SUPPORTED **IN 62 COUNTRIES** **WITH 344** PARTNER ORGANISATIONS

Bangladesh and Jordan

HAND WASHING IN REFUGEE CAMPS

In Bangladesh, the Rohingya refugee camp in Cox's Bazar is the largest and one of the most densely populated camps in the world. Maintaining social distancing here is practically impossible. In this context, we have adapted our work to reduce the exposure of refugees to COVID-19. We have designed and installed hand washing devices that are activated with a foot pedal, thereby preventing contact with the tap, and we have provided recommendations on hygiene. Hand washing facilities in common areas have benefited 173,000 people as well as a further 9,000 people who live in the surrounding communities. In other camps like Zaatari, Jordan, where thousands of people fleeing the war in Syria have sought refuge, our work includes prevention, hygiene and providing safe drinking water to 78,000 people.



© Fabeha Monir / Oxfam



Iraq and Pakistan

PREVENTING COVID-19: A TOP PRIORITY

In Iraq, we rehabilitated an isolation ward in a Jalawla hospital, providing assistance to 50,000 people. We also equipped 21 health centres to better cope with the pandemic. We distributed thousands of masks, goggles, gloves and gowns to protect healthcare workers, and carried out prevention campaigns, with large information posters on the streets of Kirkuk and the distribution of more than 18,000 leaflets. In Pakistan, we installed 30,000-litre water tanks in a quarantined centre and worked with local authorities to supply health equipment and to launch a public health campaign that reached 2 million people. Being specialists in water and sanitation in emergency situations meant we were able to act immediately and efficiently from the very start of the pandemic in widely different countries such as Burkina Faso, the Philippines and Lebanon.



ANDRÉS GONZÁLEZ

Director of Oxfam in Iraq

COVID-19 IS JUST ONE OF THE MANY CRISES THAT IRAQ HAS SUFFERED IN RECENT YEARS. WE ARE ON THE FRONT LINE, DISTRIBUTING HEALTH EQUIPMENT, REHABILITATING MEDICAL CENTRES AND CONDUCTING PUBLIC AWARENESS CAMPAIGNS. WE HAVE ALREADY REACHED MORE THAN 250,000 PEOPLE

And in Spain

25,000 PERSONS SUPPORTED DIRECTLY AND 52,000 INDIRECTLY THROUGH A DIRECT AND RAPID RESPONSE

The economic crisis of 2008 led to cuts to health, education and other basic services that have increased inequality and poverty in Spain. The COVID-19 crisis has further increased the vulnerability of many people. Since 2016, we had already been supporting 13 well-known Spanish organisations each year, but **with the impact of coronavirus we extended this support to 29 other**

organisations, working to meet the basic and urgent needs of thousands of people in 21 cities. Through these organisations we have been able to reach almost 25,000 people directly and 51,800 people indirectly. This feat would have been impossible without the tireless work of our local partner organisations.



**FOOD
DISTRIBUTION**



**ELECTRICITY,
GAS AND RENT
PAYMENTS**



**DELIVERY OF
HYGIENE AND
CLEANING
PRODUCTS**



**PSYCHOLOGICAL
SUPPORT**



LEGAL SUPPORT



**EDUCATIONAL
SUPPORT**

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Mujeres Migrantes Diversas is a Barcelona-based migrant women association created by Honduran domestic and care workers that defines itself as community-focused, feminist and pro-LGBTI. It provides a welcome and support to newly arrived migrants.



MEETING BASIC AND URGENT NEEDS AGAINST THE CLOCK

Given the urgency of meeting the most basic needs of many people in Spain, we work against the clock, distributing food, medicines, hygiene and cleaning products, as well as contributing towards electricity, gas and rent payments and mobile phone bills. We also offer psychological, legal and educational support.

We are aware that this is an emergency solution, so we continue to advocate for the implementation of social protection measures. To this end, we have published several reports speaking out against the increasing inequality and poverty in our country and calling for measures aimed at the most vulnerable people and a distributive tax system that allows basic social services to be covered. In addition, we launched the **Son Esenciales** campaign, to lobby the Spanish Government to ensure decent working conditions for all essential workers: health and cleaning staff, domestic and care workers, supermarket staff and many others. These workers have been, and will continue to be, essential during this health crisis, and it is up to us to protect them and defend their rights. To date, we have obtained about 10,000 signatures and support from a dozen cultural figures, such as the singers Ana Belén and Vega, the writer Rosa Montero and the actors Jan Cornet and Ruth Núñez.



© Ofelia de Pablo & Javier Zurita / Oxfam Intermón



AMALIA CABALLERO

Domestic and care worker supported by the organisation Territorio Doméstico and Oxfam Intermón

OXFAM INTERMÓN DOES A GREAT JOB SUPPORTING US DOMESTIC AND CARE WORKERS. FOR THE MANY WOMEN WHO HAVE NOT BEEN ABLE TO WORK DURING LOCKDOWN, WHO HAVE NO BENEFITS AND WHO WILL NOT RECEIVE WAGE SUBSIDIES, THIS MONEY HELPS THEM TO SURVIVE

REGULARISATION NOW!

During the pandemic, we joined different organisations to demand **regularisation and legal changes** so that migrants are not left behind in the economic recovery.

According to data from our report on essential workers, after COVID-19 one in three people living in poverty in Spain will be a migrant.



WE NEED ONE ANOTHER, NOW, MORE THAN EVER



© Pablo Tosco / Oxfam Intermón

Badr Abdulla - together with Monther Alattar, Oxfam Engineer - collects water at the desalination plant in the Khor Oromia community. Badr is a young fisherman who lives with his parents. He is a beneficiary of Oxfam's desalination unit.

LET'S BUILD A FUTURE WITH WATER



In 2020, **global humanitarian crises have reached an unprecedented scale**: 168 million people are struggling to survive, 36 million more than in 2019. Disasters and conflicts are affecting more and more men, women and children and are lasting for longer.

We have supported nearly 12.5 million people in the main **humanitarian responses** triggered by conflicts or disasters in countries such as **Burkina Faso, Yemen, Chad, Somalia, Kenya, Colombia and Bolivia**. And we work in refugee camps providing safe water, sanitation and hygiene as well as legal support. It is estimated that by 2050, a billion people will not have access to water and thousands are already in this

situation. Water is our speciality. We use it to save lives and prevent diseases.

We are convinced that, working with local organisations, we can provide efficient responses that are in line with the needs of the population. **We also continue to condemn situations such as the one in Moria (Greece)**, where, alongside the Greek Council for Refugees (our local partner in Lesbos), we are calling for a European Union investigation into the fire that destroyed large swathes of the refugee camp. We continue to speak out and provide humanitarian aid to asylum seekers.



PILAR ORDUÑA

Oxfam Intermón Humanitarian Action Manager

THE EXTENSIVE EXPERIENCE AND KNOWLEDGE WE HAVE DEVELOPED ALLOWS US TO PROVIDE DRINKING WATER TO THOUSANDS OF PEOPLE IN CRISIS SITUATIONS. WE CAN ADAPT TO ANY CONTEXT AND TYPE OF CRISIS, ALWAYS WORKING HAND IN HAND WITH PARTNER ORGANISATIONS AND WITH THE HELP OF THE LOCAL POPULATION

DRINKING WATER FOR MILLIONS OF REFUGEES AND DISPLACED PERSONS AROUND THE WORLD

In 2019, a **record** 79.5 million people were forced to flee their homes around the world. Of these, 26 million are refugees and 45.7 are internally displaced persons. And the numbers keep on growing. Our work in refugee and displaced person camps around the world has one fundamental mission: to provide the maximum number of people with clean water and sanitation. For example, we have provided access to water to **200,000 people in refugee camps in Bangladesh**, and to **35,000 people in Zaatar, Jordan**. We are also active in camps in Sudan and Uganda, and support people who have sought refuge in unofficial settlements in Lebanon. **In Greece, we offer legal support** so that new arrivals are made aware of their rights in Europe.

The humanitarian situation of the many internally displaced persons in different countries is, if anything, even more challenging. Among others, we support displaced person camps in Iraq, Yemen, Afghanistan, Burkina Faso, Chad, Somalia and Niger, also providing access to drinking water. We condemn the **EU's disastrous migration policy** and, in Spain, the CETI (migrant holding centre) in Melilla, where 1,400 people are held in overcrowded facilities with a capacity of 700.



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Central African Republic

WATER FOR A COUNTRY WITH NO WATER

The Central African Republic was already in the midst of an unprecedented humanitarian crisis when COVID-19 struck. It is **one of the poorest countries in the world** and has suffered from waves of violence since the outbreak of conflict in 2013. In a country **where water and sanitation infrastructure has been destroyed** by conflict, repair and supply work is key. Through our work, **200,000 people now have water to drink, cook and wash with, and prevent disease**.

A major achievement was the installation of a gravity-supply system that allowed drinking water to be channelled from the nearby Samba River to the PK3 displaced person camp - the country's most densely-populated camp. This action benefited 50,000 people. The people in this camp used to be dependent on water tankers, but now the water is pumped using generators and stored in tanks. Displaced persons used to suffer from water-related diseases, such as haemorrhagic diarrhoea and intestinal perforations. We are now more aware than ever that hand washing helps prevent disease. With this in mind, we have installed water points in Bangui and Paoua that supply almost 100,000 inhabitants.



© Pablo Tosco / Oxfam Intermón

A demonstration in Santo Domingo against corruption and calling for state investment in housing and public social services

LET'S BUILD A FUTURE _WITH JUSTICE



Some 2,000 billionaires have more wealth than 4.6 billion people worldwide. This is only one of many shocking facts that demonstrate the **widening inequality** in which we live. The only way to reverse this situation is if economic decisions start giving priority to the needs of the majority.

For this reason, for years we have been calling for a fundamental reform of the tax system, both in Spain and internationally, so that those who have more pay more, so that tax havens can be wiped out and **governments are guaranteed sufficient resources to invest in public policies, such as health and education.** Increasingly, our proposals are being listened to and taken on board by the main

international bodies, and also by more and more countries, such as the Dominican Republic, Peru and Pakistan. Thanks to collective effort in these countries political changes have been achieved that will improve the lives of millions of people.

In Spain, together with other organisations, we have promoted various proposals against job precariousness and in support of fair and progressive taxation. During the pandemic, the Spanish Government has implemented Oxfam-promoted measures to support the most vulnerable people or those with precarious jobs such as domestic workers and delivery riders.



LARA CONTRERAS

Advocacy and Institutional Relations Manager

NOT ONLY WERE WE A KEY PLAYER IN NEGOTIATIONS FOR THE GUARANTEED MINIMUM INCOME, BUT VARIOUS MEASURES THAT WE HAVE PUT FORWARD HAVE BEEN ADOPTED, SUCH AS MEASURES ON TEMPORARY WORK, RENT ACCESS, PROTECTION FOR PEOPLE REGISTERED AS SELF-EMPLOYED, THE RIGHTS OF DOMESTIC WORKERS AND A RENEWED DRIVE FOR A TAX ON FINANCIAL AND DIGITAL SERVICES

Spain

A MINIMUM INCOME LIFTING 850,000 PEOPLE OUT OF POVERTY

The guaranteed minimum income scheme that was approved by the Spanish Government was **one of our historic demands and a collective success** which many organisations had been working towards for years. We were delighted when the scheme was approved. The minimum income is **a giant step towards reversing ever-widening inequality. Spain is the sixth most unequal country in the European Union**, with 2 out of 10 people at risk of poverty. It is also one of the few European countries not to have a public aid scheme to provide people with a route out of poverty.

Following the emergence of the 15-M political protest movement in 2011, we launched a first proposal which we then took up again with the change in government in 2018. The outbreak of COVID-19 accelerated a decision which we had been urgently calling for, and which had taken us through numerous offices and ministries to make it see the light. The guaranteed minimum income was approved with no votes against. It is an outstanding achievement. Our estimates show that the pandemic in Spain could push a further 700,000 people into poverty, reaching 10.8 million. The guaranteed minimum income will lift approximately 850,000 people out of poverty.



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© Pablo Tosco / Oxfam Intermón

Dominican Republic and Pakistan MORE RESOURCES TO COVER THE POPULATION'S BASIC NEEDS

In the Dominican Republic, we had long denounced the corrupt and clientelist system that was costing the state treasury millions (1.1% of GDP) each year. Following an intense campaign, **the President was persuaded to do away with a number of institutions (one being the Office of the First Lady), which had been criticised for their lack of transparency and waste of public resources.** With a poverty rate of over 60%, the government will now be able to redirect these resources into areas that will benefit the population as a whole. These savings could allow a solution to be found for the current housing shortage affecting 6 million Dominicans.

Another campaign which again achieved political changes that had a direct impact on the lives of millions of people was in **Islamabad, Pakistan, a city of more than 1 million people. Here, VAT on basic food items was reduced from 17.5% to 7%, alleviating the economic burden for many households.** In a country where the increasing inequality is plain to see, we work with local organisations to improve access to essential services for the most marginalised groups.



© Pablo Tosco / Oxfam Intermón

Marleni Alvarado is a raw cane sugar producer and is a member of CAES Piura, an organic agricultural cooperative in Piura, Peru

LET'S BUILD A FUTURE WITH FOOD AND DECENT WORK



Climate change and extreme inequality are the twin crises of our time and **require joint solutions**. The current economic model must urgently be reinvented so that it looks after both people and the planet.

For this reason, we support family farming and are promoting structural changes to ensure that thousands of people can **thrive and adapt to global warming**, with access to food and decent work. We work with vulnerable populations in rural areas of the Sahel, Central America and the Caribbean, where hundreds of millions of men, women, girls and boys

depend on agriculture and livestock farming to live and prosper. Challenges linked to climate change are increasing year upon year. For example, one of the latest challenges we faced with our partner organisations was food shortages in several countries caused by a huge plague of locusts. Today, more than ever, it is essential to secure resources to facilitate access to employment and food, and to enable adaptation to the effects of global warming with long-term, sustainable and forward-thinking projects. There is a lot of work still to be done.



MARIA ROSA CHUQUMIA

Entrepreneur with 'El Huerto' in Bolivia

MORE WOMEN WORK IN OUR COMPANY THAN MEN. THEY ARE ALL PROUD TO BE EARNING A LIVING. IN FIVE YEARS' TIME I WOULD LIKE TO INCREASE PRODUCTION BY 20% AND GIVE MORE WOMEN JOBS. I REALLY APPRECIATE THE SUPPORT OF OXFAM INTERMÓN IN PROVIDING US WITH ENCOURAGEMENT, ASSISTANCE AND ADVICE

Kenya

FIGHTING HUNGER AND A HUGE PLAGUE OF LOCUSTS

Over this last year, the Horn of Africa has faced a triple crisis: a harsh **drought** affecting several countries was followed by several months of major floods, creating optimal conditions for the mass reproduction of **locusts**. These insects pose a serious threat to the crops and, in turn, to the food security of millions of people in different East African countries. Climate change is the cause of the unusually heavy rains that have contributed to the spread of huge swarms of locusts, attracted by out-of-season green shoots. **Kenya was one of the countries most affected by this locust plague which was the worst in 70 years, with approximately 1.4 million people at risk of hunger.**

We responded to this emergency by providing **400,000 people with access to food** and setting up, alongside other organisations and as requested by farmers, a **community-led surveillance system**. This worked via a mobile phone application, allowing volunteers to inform local authorities of the locusts' whereabouts in order to fight them. We also promoted **radio broadcasts** to share information and prevention messages in different local dialects about insecticide use, damage and control measures. The broadcasts **reached over 1 million people** and, subsequently, this same mechanism was used to disseminate information on COVID-19 among the communities.



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ENTERPRISES THAT CHANGE LIVES

About 800 million people live in extreme poverty around the world. Most depend on small-scale agriculture and have no access to markets. The most important thing for them is to have a stable income to live on and prosper. To achieve this, we seek **innovative proposals** that help fight climate change and growing social and economic inequality. One of such proposals is to facilitate collaboration between entrepreneurs in Spain and in other parts of the world. Thereby, the experience of one business can be used to support others to **create sustainable enterprises that generate jobs and wealth for their communities**. Through this scheme funding, professional advice and social support is offered to small businesses led by women and their communities. **Since 2015, we have supported 23 companies, enabling almost 22,000 people to improve their lives.** The economic and social impact of this project is ever-growing. Between 2015 and 2020, 159 jobs were created, just over €301,000 has been paid in wages and business revenue reached €2.5 million.



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Janeth Pareja and Angelica Ortiz stand on the dry bed of the Aguas Blancas creek. They received death threats for defending this river – which provided them with a livelihood – against a mining company that was polluting it waste.

LET'S BUILD A FUTURE _WITH GENDER EQUALITY



In a world in which there is no end to femicide and sexual assaults – and with the pandemic they are only becoming more prevalent – **our commitment is clear: the prevention and elimination of male violence against women is more urgent and necessary than ever.** Furthermore, we support feminist and women's organisations to boost their political participation, and economic and social empowerment. **In Latin America, we have been working for 30 years to defend the rights of women in countries such as El**

Salvador, Honduras and Guatemala, as well as further afield in Morocco. In **Colombia**, we shine a light on the plight of **women environmental defenders**, and in Spain we collaborate with organisations that have benefited more than 48,000 people through projects like **Geoviolencia sexual**, by **Feminicidio.net**, which has already documented 187 multiple assaults thanks to hundreds of people's participation and courage to speak out.



JOHANNA LÓPEZ

Supported by Mujeres Migrantes Diversas, a Spanish migrant women association supported by Oxfam Intermón

WHEN THE PANDEMIC BEGAN I COULDN'T WORK ANY MORE. I WAS CARING FOR AN OLDER PERSON, BUT MY HUSBAND FELL ILL AND WE COULDN'T LEAVE THE HOUSE. IT WAS A VERY DIFFICULT TIME. IF WE HADN'T BEEN SUPPORTED, WE WOULDN'T HAVE BEEN ABLE TO PULL THROUGH

COLOMBIA

DEFENDING WOMEN DEFENDERS

In Colombia, defending human and environmental rights can be a death wish. Since the peace agreement was signed, more than 460 social and community leaders have been killed for defending their land and rights, including 55 women. In the first half of 2019 alone, one social leader was being killed every two weeks on average. Women are in a particularly desperate situation, as they also suffer from other types of violence, such as sexual violence. **Without state protection, their lives are at risk.** About 70% of women in Colombia have suffered some form of violence, and only two out of ten report these crimes. **To urge the Colombian government to adopt measures to protect women and prevent this violence, we launched the Juntas somos Victoria (Together we are Victoria) campaign, which enabled those affected to participate in political spaces, both in Colombia and internationally.** Thanks to an extensive mobilisation, policy changes have been promoted to ensure greater protection for women defenders in rural areas. Cultural figures such as Juana Acosta, Adriana Ugarte, Bomba Stereo and Lola Vendetta supported the campaign to highlight this problem.



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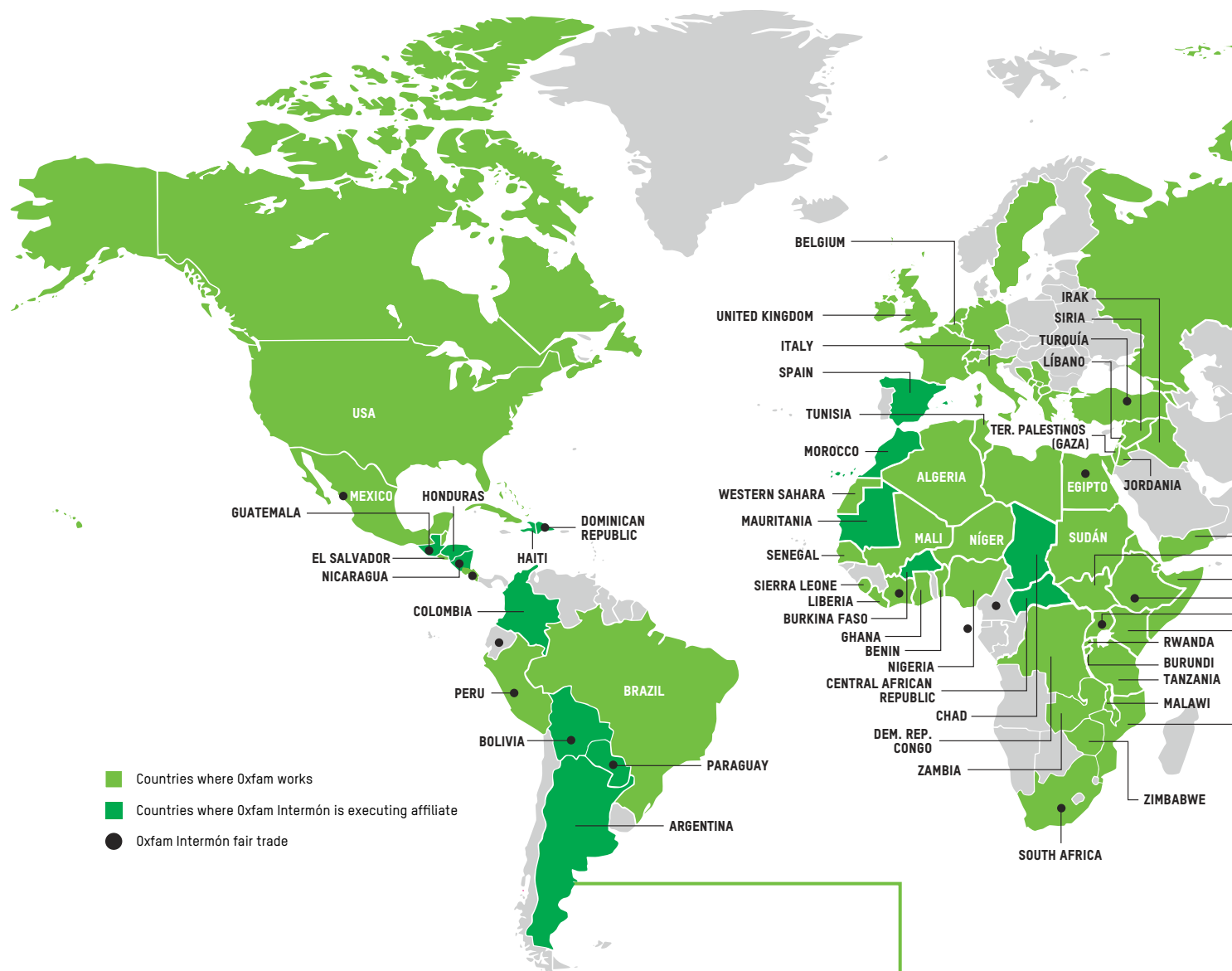
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Spain

A SUBSIDY FOR DOMESTIC AND CARE WORKERS

Since 2016, we have been supporting well-known organisations in Spain that work with some of the most disadvantaged groups. Many of the nearly 700,000 women (mostly migrants) who work in domestic or care work do so without a contract or in **precarious conditions**. Any unforeseen event only increases their vulnerability, and in this regard COVID-19 has been devastating. In addition to being out of work, many of these women have not been eligible for subsidies. For this reason, **we called on the government to approve an urgent measure providing a subsidy for workers who lost their jobs due to the pandemic.** The good news is that this subsidy was granted. However, we believe it is insufficient and will continue to support local organisations in their demand for their rights and specific public policies, as we have been doing for over two years. Initiatives such as that promoted by the organisation Malen Etxea, which puts retired people in contact with caregivers and sets out fair terms for both, are an example of **another way of organising employment and care.** This is something we believe in.

WHERE WE WORK



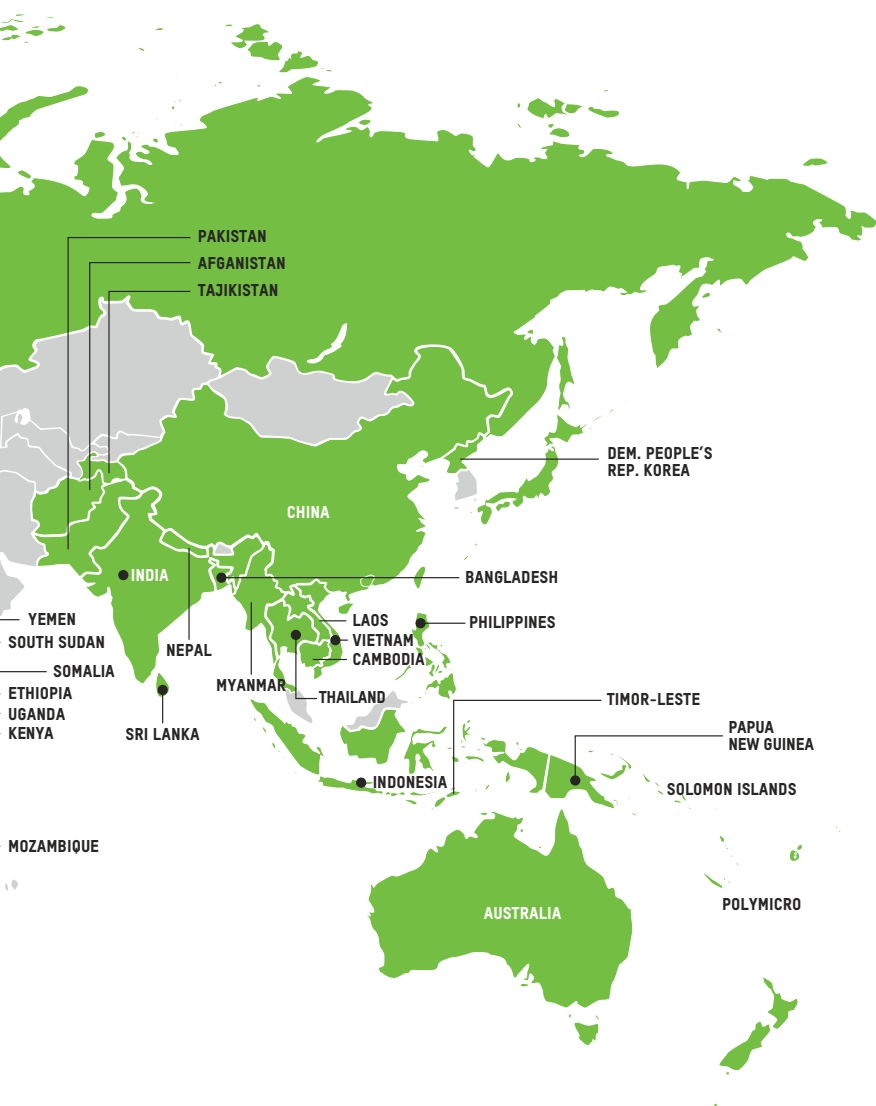
FAIR TRADE 25 YEARS COMMITTED TO ENSURING PEOPLE'S DIGNITY

25 years ago we started working in fair trade, buying from groups of small producers and guaranteeing a fair price, decent work and working conditions free from exploitation and violence for their members. This year we have increased the purchase of products by 5% in 41 countries (see the most representative by volume on the map), which has allowed more than 38,000 people to benefit not only from a decent job but also from the sale of products in our shops and supermarkets. 77% of fair trade producers have access to stable work (23% are in temporary employment) and 86% have equality policies. We will continue our commitment to fair trade and to sustainable and environmentally friendly consumption.

IN ARGENTINA

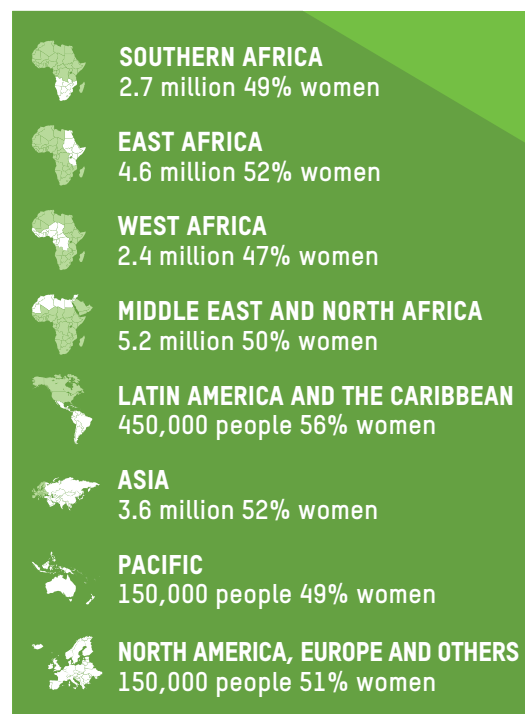
Oxfam Intermón has only had a representation in Argentina for two years, but we already have a social base of 40,000 people (with 3,600 supporting us financially). In Argentina, we are contributing, through local organisations, in the same way as we do around the world, providing access to drinking water for rural communities in the interior of the country and supporting social and feminist economic initiatives.

Working as a confederation multiplies our strength, reach and effectiveness. By coming together we can improve the lives of millions of people in over 90 countries in Africa, the Middle East, Latin America, Asia and also in parts of Europe. As Oxfam Intermón, we are responsible for the comprehensive management of the work in 13 countries (Burkina Faso, Chad, Morocco, Mauritania, Central African Republic, Bolivia, Guatemala, Haiti, Honduras, Nicaragua, Paraguay, Dominican Republic and Colombia). Our strength comes from our people.



19.4 MILLION

PEOPLE HAVE IMPROVED THEIR
QUALITY OF LIFE THROUGH
OXFAM



OVER
90
COUNTRIES

OXFAM
WORKS WITH **3,837**
PARTNER ORGANISATIONS
6% MORE THAN
THE PREVIOUS YEAR

OVER **4** MILLION
PEOPLE PARTICIPATE IN
600 OXFAM
INITIATIVES



To find out more about what we do in each country,
download the list of programmes from our website

OUR FINANCES

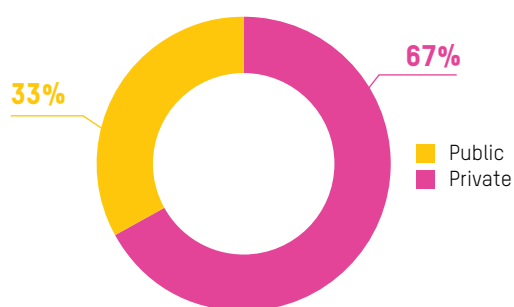
This has been a challenging year. We closed with a deficit of €3.1 million which was absorbed with part of our the reserves, set aside over previous years. The bulk of this negative result (€1.8 million) is accounted for by exchange rate differences at the financial year closing.¹ The remaining deficit (€1.3 million) is due to the fact that fundraising was lower than expected. We have compensated by limiting spending as far as possible, while still guaranteeing our work against inequality and poverty in the world. Savings include a 2% reduction in administration costs compared to 2018-2019.

Despite the negative financial year balance, thousands of people and entities, both public and private, still support and trust our organisation and the way in which we manage our resources to achieve the greatest impact on the lives of thousands of people.

In line with our commitment to those who support us, we have allocated almost 88% of expenditure on our ultimate goal. We have invested around €84 million in development cooperation and humanitarian action programmes, almost €10.5 million more than the previous year. We have also maintained our awareness campaigns and have continued to buy fair trade products from producer families in Latin America, Asia and Africa.

¹ At the end of March, the health crisis caused a sharp drop in international financial markets and had an adverse effect on the exchange rate of currencies we use for a significant part of our activity. This has generated a theoretical, not actual, expenditure that we have to include in our accounting in order to comply with existing legislation.

INCOME



PRIVATE INCOME

€73,307,189

Individual members and donors, and institutions	€31,267,145
Emergencies	€1,026,249
Inheritances and legacies	€852,017
Fair trade and second-hand shops	€7,034,943
Other Oxfams	€24,461,830
Other income	€8,665,006

PUBLIC INCOME

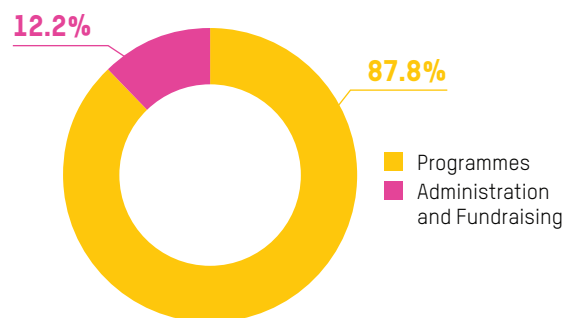
€32,662,666

Spanish government	€2,190,844
European Union and ECHO	€20,416,448
Regional and local administrations	€3,106,115
Multilateral organisations	€10,930,664
Other	€18,595

TOTAL INCOME

€109,969,855

EXPENSES



PROGRAMMES

€99,299,883

International cooperation	€84,107,859
• Development	€54,926,143
• Humanitarian	€29,181,716
Awareness-raising campaigns	€8,116,632
Fair trade	€6,917,747
Second-hand shops	€157,647

ADMINISTRATION AND FUNDRAISING

€13,797,740

Administration	€3,881,583
Fundraising	€9,916,157

TOTAL EXPENSES

€113,097,623

RESULTS

€-3,127,768



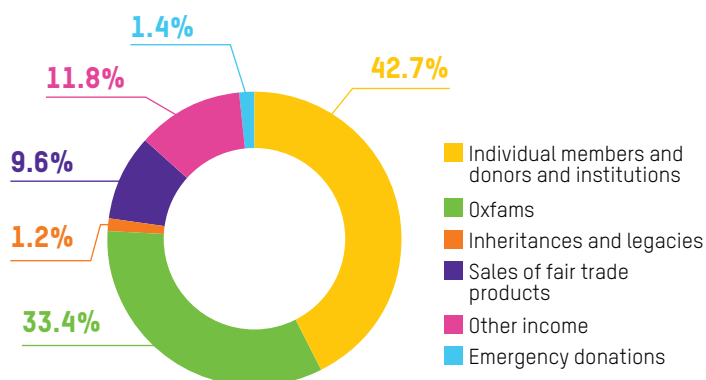
MARC PINTOR

Oxfam Intermón Director of Finance

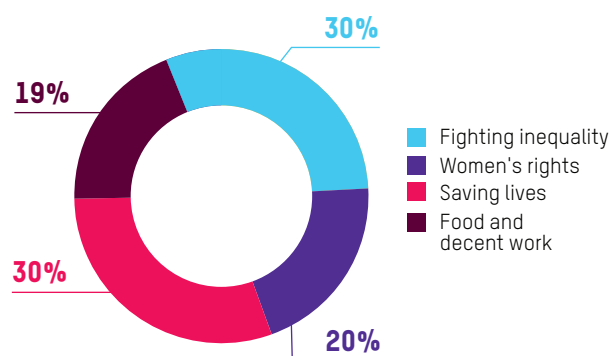
THIS FINANCIAL YEAR WE HAVE RIGOROUSLY STUDIED ALL POSSIBILITIES FOR SAVINGS. WE HAVE BEEN SPENDING ONLY WHAT IS NECESSARY WHILE ENSURING MAXIMUM PERFORMANCE TO CONTINUE OUR ACTIVITIES FIGHTING POVERTY AND INEQUALITY

INCOME

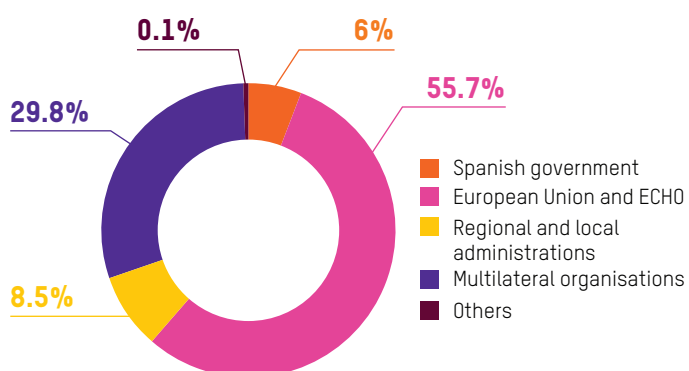
PRIVATE



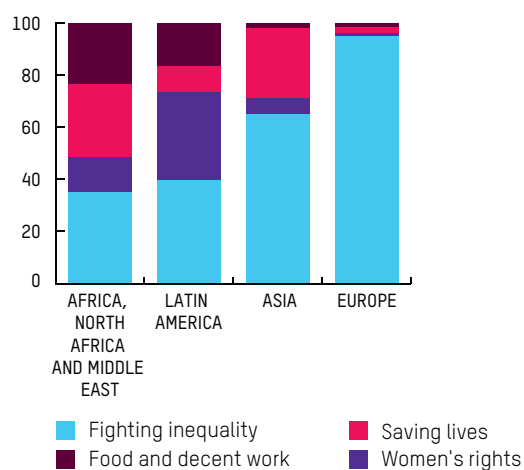
BY CAUSES



PUBLIC



BY CONTINENT



NOTE: Expenditure allocated to Europe covers advocacy work to fight economic and social inequalities in Spain, support for organisations in Spain working to defend the rights of

women and migrants, and our refugee programme in Greece with local organisations.

MANY THANKS

PUBLIC DONORS

REGIONAL AND LOCAL ADMINISTRATIONS:



SPANISH GOVERNMENT:



EUROPEAN UNION:



MULTILATERAL ORGANISATIONS:



BUDDHIST GLOBAL RELIEF A NJ · TOTAL · BILL & MELINDA GATES FOUNDATION · OPEN SOCIETY FOUNDATIONS · RED NOSE FUND DAY COMIC RELIEF · THE WILLIAM AND FLORA HEWLETT FOUNDATION · VIBRANT VILLAGES FOUNDATION · MARGARET A. CARGILL FOUNDATION · FORD FOUNDATION · NATURA BISSÉ INTERNATIONAL · GOBIERNO FEDERAL DE ALEMANIA · CDCS · HEMPEL FOUNDATION · LATIN AMERICAN CHILDREN'S TRUST · THE ONE FOUNDATION · START FUND · ENTWICKLUNGSHILFEKLUB - KLUB · DEPARTMENT FOR INTERNATIONAL DEVELOPMENT · AGENCIA SUIZA PARA EL DESARROLLO · DANISH INTERNATIONAL DEVELOPMENT AGENCY · MINISTERIO DE ASUNTOS EXTERIORES (MOFA) · OPERATION DAGSVAERK · IRISH AID · FONDAZIONE GIUSEPPE E PERICLE LAVAZZA ON · GLOBAL AFFAIRS CANADA (GAC) · FÉDÉRATION DES ONG DE COOPÉRATION · MAEC: MINISTERIO DE ASUNTOS EXTERIORES · GOBIERNO DE CANTABRIA · AYUNTAMIENTO DE PETRÉS · FUNDACIÓN COTEC.

OVER **30** PUBLIC DONORS

We would like to sincerely thank all the institutions, public donors and private bodies that share our values and support our work. Your collaboration is essential for us to continue building a future without poverty. Thank you for trusting our organisation.

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Other collaborators: CANAL DE ISABEL II.

1,410 COLLABORATING COMPANIES, FOUNDATIONS AND PRIVATE BODIES

MANY THANKS

The full annual report is available on our website:
OxfamIntermon.org/es/transparencia. Share
this annual report with anyone you think may be
interested. Thank you.



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info@OxfamIntermon.org



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