

Data Security



WE ADHERE TO THE MOST STRINGENT DATA STANDARDS

AdvicePay utilizes the Stripe platform, a U.S.-based payment processor which manages billions of dollars each year. Stripe has been audited by a Payment Card Industry (PCI)-certified auditor and is certified to PCI Service Provider Level 1. This is the most stringent level of certification available in the payments industry. Learn more at <https://stripe.com/docs/security/stripe>.

PAYMENT INFORMATION IS NEVER STORED IN OUR DATABASE

AdvicePay submits payment requests to Stripe securely via tokenization. Customer information is never stored directly on any AdvicePay servers. This approach enables information to remain securely stored in one place, guarding against compromise.

DATA IS HOSTED TO MAXIMIZE COMPLIANCE AND SECURITY

AdvicePay's physical infrastructure is hosted and managed within Amazon's secure data centers and utilizes Amazon Web Services (AWS). Amazon continually manages risk and undergoes recurring assessments to ensure compliance with industry standards. For more information, please visit <https://aws.amazon.com/compliance/>.

ALL COMMUNICATIONS ARE ENCRYPTED

AdvicePay uses HTTPS exclusively, in order to ensure confidentiality and data integrity. HTTPS is the secure version of HTTP, the protocol over which data is sent between your browser and the website in which you are connected. You can be confident all interactions between client and advisor browsers and the AdvicePay website are encrypted using the secure HTTPS protocols.

WE'RE COMMITTED TO CONTINUOUS IMPROVEMENT

AdvicePay employs adaptive machine learning to detect and prevent fraud by using Radar, a data aggregator used to identify potential fraud indicators across all of Stripe's 100,000+ businesses. These proactive steps work to improve fraud detection and reduce the risk of improper use of the platform. Additionally, AdvicePay will undergo annual, independent third-party penetration tests of technology to help identify internal risks before issues arise.