

# Zoom Phone

A Modern Cloud Phone System

## Modern Cloud Business Communications

A single platform for video, voice, chat and meetings

### Modern Cloud Phone System

Zoom Phone includes traditional PBX features that enable employees to talk and interact in new ways to keep businesses moving.

### Centralized Management

Provision and manage users and intelligently monitor business interactions with an easy-to-use centralized administration portal.

### Secure and Reliable

The globally distributed Zoom cloud platform delivers secure HD audio with enterprise-class reliability and quality of service.


- ▶ Secure HD audio provides exceptional clarity and quality to all business interactions
- ▶ Seamlessly make and receive calls over WiFi, cellular data and cellular voice connections
- ▶ Do more with a single unified app for video, voice, messaging, and meetings
- ▶ You are always connected with native apps for Windows, macOS, iOS, and Android





“Zoom Phone is the innovative modern phone system of the future and exactly what we’ve all been waiting for. The unified app experience is easy for end-users and we are excited to deploy it to our employees.”


**Steve Mandlebaum**  
VP of Business Solutions



 **Intelligent Call Routing & Management**  
Never miss a call. With intelligent personal and system call routing capabilities, calls are efficiently connected.

 **Modern Desktop & Mobile Apps**  
Powerful apps unlock the ability to communicate and interact with contacts from any device, from anywhere, anytime.

 **Auto Attendant / IVR**  
Reduce the workload of your administrative assistants by creating automated attendants with easy-to-use call routing wizards.

 **Interoperability With Standards-Based Endpoints**  
Preserve the traditional desk phone experience with native support for standard SIP-based VoIP devices, from third-party vendors like Polycom and Yealink.

### Voicemails and Call History

View your call history, listen to or read transcribed voicemails, and return calls directly from the app.

### Caller ID and Dialing Personas

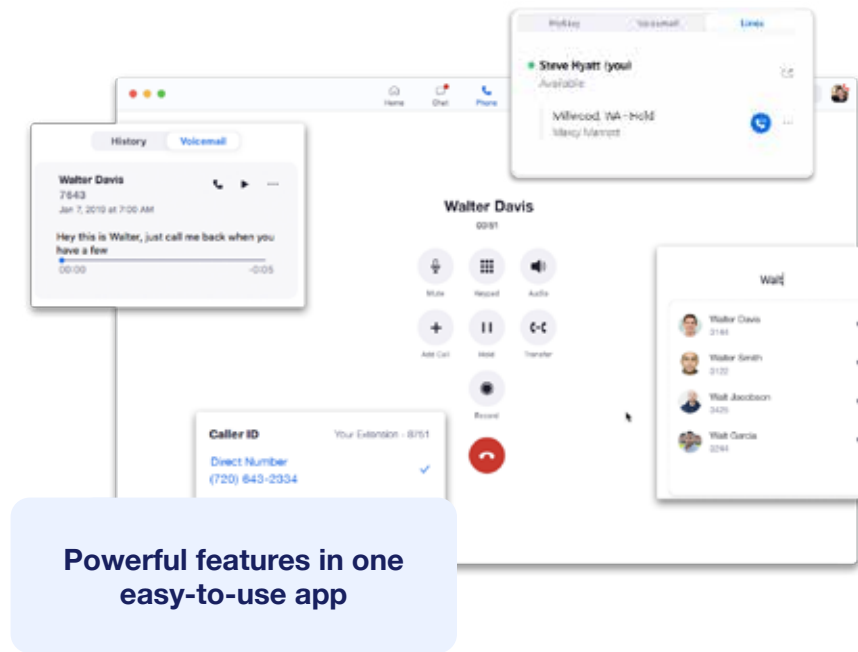
Easily change the phone number or persona to represent the type of call you're making.

### Call Recording

Quickly and efficiently preserve and review phone conversations with the on-demand call recording feature.

### Shared Line Appearance / Delegation

Assign a delegate to screen and make calls on behalf of another person. Easily see calls placed on hold and select them to answer.



## HOW DOES A MODERN ENTERPRISE CLOUD PHONE SYSTEM CHANGE YOUR BUSINESS?



Admins are more efficient than ever with call delegation, automated attendants, and intelligent call routing.



Your team is always connected and responsive, whether they're at their desks or on the go.



Integrated directories make calling a coworker as easy as searching for their name.



Your team has more control over when, where, and how they receive and make phone calls.



Configurable caller ID lets your team customize the displayed phone number when making outbound calls.



Consolidate carriers and disparate systems into a single platform.

## Support for leading hardware manufacturers.

