

LOOKING BACK AT ONE YEAR OF COVID-19: **COMING TOGETHER TO OVERCOME CHALLENGES**

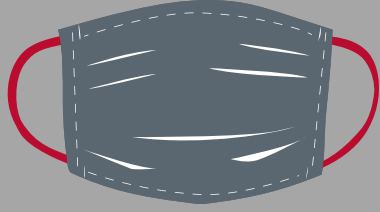
Last year, ComEd increased its **annual bill-assistance options**, connecting customers to a record of more than **\$75 million** in financial assistance and supporting more than a quarter of a million customers with stabilizing grants.



"At a time when so much is uncertain, it's a relief to know that people and businesses like ComEd and Exelon are ready to rise to the moment to support their neighbors in need."

–Kiara Goodwin, Communications Senior Manager at United Way of Metro Chicago

To support efforts that provide essential services during the pandemic, ComEd contributed **\$250,000** to Chicago Community Trust's **COVID-19 Response Fund**, created by United Way of Metro Chicago. ComEd also joined the Exelon Foundation and Exelon Generation in donating approximately **\$2 million** to the Illinois COVID-19 Response Fund to help Illinois residents impacted by the pandemic.



To provide continued support for the communities in which they work and live, ComEd employees **volunteered more than 11,000 hours virtually** because of the inability to host or attend in-person giving events for most of the year. From **making masks** for neighbors and essential workers to **participating in holiday toy drives**, ComEd employees found creative ways to give back amid the pandemic.



To ensure that students from communities underrepresented in STEM fields had access to safe lessons while learning from home, ComEd launched its **STEM Home Labs**. The **first-ever** virtual program **provided 100 Black and Hispanic high school students** with STEM activities they could complete at home and connected them with ComEd engineer mentors.



"When we received the order, it was the first night in two weeks that I could sleep. It's kept the business afloat."

– Al Schnell, owner of AlphaGraphics in LaGrange, Ill.

To support businesses economically impacted by the pandemic, ComEd sought out opportunities to use **small businesses' services**, which included sourcing the energy company's hand sanitizer supply from a **distillery** and using a **local printing company** to create magnetic, social-distancing signs for its vehicles.