



MANAGED SERVICES OVERVIEW

Keeping your data protected, maintaining assets and patches, and migrating applications can be quite time consuming, not to mention distracting. Shrinking budgets and persistent security threats compel IT teams to spend more time handling day-to-day demands rather than focusing on key business innovations.

Trace3's experts in Cloud, Data Center, Network, and Security can help your team manage basic, repetitive IT chores so your valuable resources can focus on driving digital transformation strategy. We work together to establish operational thresholds, escalation expectations, and system upgrades to ensure that your environment remains protected, available, and agile to support your users and business objectives.

FOCUS YOUR TEAM ON STRATEGY, LET TRACE3 HANDLE THE BASICS



CLOUD MANAGED SERVICES

Trace3 can help relieve the burden of cloud management. We offer a certified team of cloud optimization experts that can oversee Microsoft Azure and Amazon Web Services (AWS) environments, along with your traditional O365 infrastructure via a "single-pane-of-glass" deployment and full managed services model.



MANAGED NETWORK

Trace3 managed network services empowers organizations to deliver digital transformation. Our services are designed to deliver high-quality customer experiences with best-practice monitoring for increased availability and performance across software-defined and legacy technology infrastructures.



NETWORK OPERATIONS CENTER (NOC)

Our 24x7 Network Operations Center performs remote Monitoring, Help Desk, Patching, and Backup as a Service to ITIL standards, proven operational processes, and industry best practices. Leveraging Trace3's expertise in IT maintenance ensures your data is handled according to a predefined service-level agreement, and with dedicated staff.



SMARTHANDS

SmartHands adds value by offloading the deployment and operational maintenance of intricate and complex IT environments, and we facilitate a seamless implementation and transition through knowledge transfer. In addition, our rigorous cabling standards allow our clients to achieve optimal airflow, serviceability, and hardware performance while maintaining a showcase-quality facility.

Technology leaders are being asked to deliver business outcomes without enough time, people, or budget. Trace3 understands that. We've built a business to help you deliver those outcomes and keep up with the rate of change.