Fabric, Vinyl & UV Graphic Care Guidelines

GENERAL HANDLING: FABRIC GRAPHICS

- Your fabric graphics should always be handled in a clean, dry area with clean hands. When possible, use white fabric gloves.
- Be sure fabric is clean and dry before packing.
- Machine washing and/or drying is not recommended for all fabrics. Refer to chart below for which fabrics are washable.

EMERGENCY: STAIN TREATMENT ON FABRIC

1. For dry stains, like loose dirt or pencil marks, try initially using

- masking tape or Magic Eraser (dry-not moistened).

 Masking tape or MagicEraser (dry) can be quite effective at lifting dry, surface dirt. Try 'pulling' as much of stain away as you can. Avoid rubbing stain into fabric.
- 2. Introduce water or liquid cleaner for stains not responsive to masking tape or dry Magic Eraser
 - · When using liquids to treat stains, if at all possible, treat the stain with fabric off of the frame.
 - Place a clean dry cloth behind stain (to absorb stain while being treated). Moisten another cloth initially with just water (distilled water is optimal, if available).
 - · Gently blot stain with moistened cloth (or small area of moistened Magic Eraser), while trying to push stain through to the back, using the dry cloth to absorb.
 - Repeat using care to keep the wet area as small as possible.
- 3. Grandma's Secret Spot Remover can be an effective stain remover. Mix several drops in a small cup with clean water. Repeat above technique, taking care to keep wet area as small as possible and using dry cloth on back of stain to absorb.

MACHINE WASHING: FABRIC GRAPHICS

- Cold water/delicate cycle/tumble dry low or air dry. For stretch fabrics do not use dryer, let hang dry.
- Use caution on dryer time with graphics containing liners. Its best to put tension fabric on frame when fabric is still damp and let it air dry. Always be sure that the aluminum frame is clean when mounting the damp graphic.
- Fabric stretch graphics that are washed and machine dried may shrink up to 3/4" per every 50" of fabric in the direction of the stretch and shrink up to 1/4" in the non stretch direction.

STORING & PACKING BACKLIT GRAPHICS

- To avoid cracks in the ink or having to steam graphics, Backlit fabrics should be loosely folded with bubble wrap or stored
- Avoid folding the graphic tightly to store in a small bag or box.

GENERAL HANDLING VINYL & UV GRAPHICS

- Vinyl banners and rigid graphics should always be handled in a clean, dry area with clean hands. When possible, use white fabric
- Be sure vinyl/ UV is clean and dry before packing. Always follow material handling and packing instructions included.
- · All vinyl materials should be rolled with graphics facing in to protect the graphic printed side. Roll on a tube if available.
- Avoid folding materials to reduce the risk of crease lines and chipped inks. If a graphic must be folded, try to fold loosely and as few times as possible.

EMERGENCY STAIN TREATMENT (UV)

- For drier stains, like loose dirt, pencil marks or adhesive, try initially using masking tape. Masking tape can be quite effective at lifting dry, surface dirt. Try 'pulling' as much of stain away as you can and avoid rubbing the stain into the material.
- When using Solvent to clean a stain be sure to avoid any image. Solvent is aggressive and will take the image off. Soapy water should be used at a ratio of 1 part Dawn® /10 parts water.
- While using Windex® avoid scrubbing harshly. Too much pressure can fade the graphic print.

GENERAL HANDLING OF ROLLABLE PVC PANELS

All mural panels, truss panels and detachables should be rolled with graphics facing out to protect the graphic printed side. Mural panels should be stored in the original plastic sleeves that are provided with the panels.

STEAMING FABRIC GRAPHICS

- For optimal results, steam wrinkles when fabric is tensioned and installed securely on the frame.
- Fill steamer with clean drinking water or distilled water. Avoid using water containing hard minerals.
- · Hold steamer upright and hold close to fabric. Avoid touching fabric with steamer.
- Do not tip steamer as water drips may cause water marks to form on graphic.

Non Backlit Fabric, if wrinkles appear: Steam fabric from the front side of the fabric. Make sure fabric is folded with the image facing in.

Backlit Fabric, if wrinkles appear: Steam fabric from the back side of the fabric when possible. Steam fabric from the front side of the fabric when access to back side is not an option. Make sure fabric is folded with the image facing in.

| FABRIC | WASHING MACHINE | DRY CLEAN | SPOT CLEAN | STEAMING/ IRON | MAGIC ERASER |
|--|-----------------------------|-----------------------------|---------------|---------------------------|-----------------------|
| RESILIENCE | NO | NO | NO | NO | YES, ONLY ON WHITE |
| OXFORD | YES | YES | YES | YES | YES |
| POWER STRETCH | YES | YES | YES | YES | YES |
| DISPLAY POLYESTER | YES | YES | YES | YES | YES |
| DISPLAY POLY CONVERTIBLES TABLE THROWS | YES, MUST VELCRO TABS | YES, MUST VELCRO TABS | YES | YES | YES |
| OUTDOOR FLAG | YES | N/A | YES | YES | YES |
| CANVAS OUTDOOR | NO | NO | YES | STEAM ONLY | YES |
| CANVAS LIGHTBOX | NO | NO | NO | STEAM ONLY | YES |
| AGILITY | YES | YES | YES | ONLY WITH 100% TENSION | YES |
| SUPER STRETCH | YES | YES | YES | ONLY WITH 100% TENSION | YES |
| TRIPLE WHITE | YES | YES | NO | YES | NO |
| SOFT KNIT | YES | YES | YES | YES | YES |
| SHEER | YES | YES | YES | YES | YES |

| VINYL & ROLLABLE | SOLVENT | SOAPY WATER (DAWN®) | WINDEX® |
|---------------------|------------------|---------------------------|---------|
| FLATMAXX | ONLY ON WHITE | YES | NO |
| SCRIM 13 OZ./18 OZ. | ONLY ON WHITE | YES | NO |
| VINYL 20 OZ. | ONLY ON WHITE | YES | NO |
| MELINEX | NO | YES | NO |
| MURAL PANELS | NO | YES | YES |
| UV RIDGED | NO | YES | YES |

