

How to Fix Luggage Problems

1. Search Pickups Next 7 Days, then Filter by Confirmed
2. Open new tabs for all 3 and 6 passenger trips in Arizona, 3, 6 and 7 in Texas.
3. Send emails from RideBits to see if luggage will fit if not already done. See email history on right side.
4. Gather missing luggage information from emails.
5. If luggage will fit, add a note saying customer okayed sedan or SUV, so dispatcher doesn't worry.
6. If the luggage won't fit, upgrade the customer to the next larger vehicle and apply rates again. Make sure you add a note saying customer okayed larger vehicle.
7. If the price is higher, charge the difference, and send an updated confirmation email.