

COVID Policy

Even though it is not required by law outside the airport, the company recommends that both customers and drivers wear a mask, get fully vaccinated, and social distance whenever possible.

Most of our drivers are fully vaccinated and older, so they are also concerned about their health.

Every driver has a mask issued by the company. Outside the airport most counties and cities in Arizona and Texas do not require masks, so we leave that up to the driver and customer to decide once you leave the airport. Most drivers will ask the customer if it's okay to remove it, because they don't want to upset the customer and miss out on any cash tips.

Customers should sit in the back seat for social distancing. If someone coughs, it's reasonable to crack your window and definitely put on a mask immediately.

If someone admits to having COVID, you should pull over immediately where it is safe to do so and end the ride. No amount of money is worth your health. This is typically a gas station or anywhere with A/C, food, drink and a bathroom.

Since we offer the ability to reschedule for free, COVID cancellations are considered normal cancellations. If you think you might be sick, customers must cancel immediately and drivers cannot show up for work.