

Seven things successful agile leaders say everyday

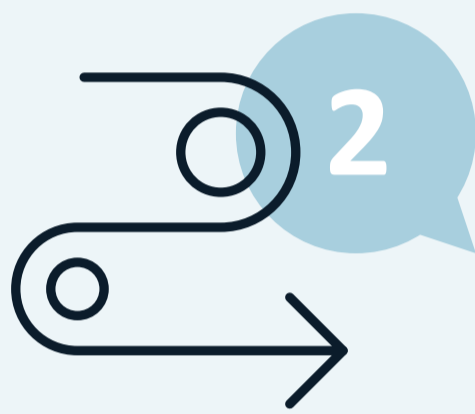
The secret to staying in control without being controlling may sometimes be as simple as the words you say every day.



1

“Here’s what’s going on and what it means for us.”

Agility depends on openness and access to information. Honest conversations that provide full context lead to greater transparency and trust, enabling better decisions to be made.



2

“Here's what's most important.”

Reframing the intent behind strategic objectives provides people with clarity about how their work fits into the bigger picture and helps them translate that vision into action.



3

“What can we test and start learning from?”

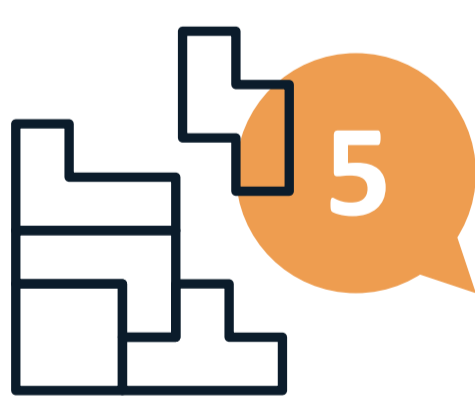
Positioning challenges as learning opportunities creates an environment where people feel safe to experiment.



4

“What have we learned that we need to respond to?”

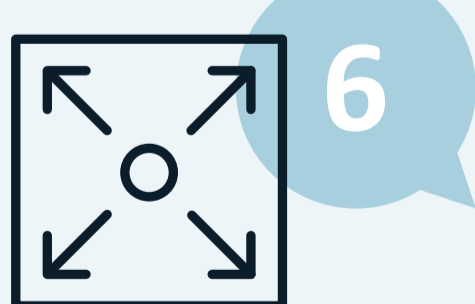
Reporting is more than just a set of traffic lights on a dashboard. Measures should be used to help your team learn and take action.



5

“How can I help you solve this?”

Showing up with all the answers won’t encourage your team to take ownership. But this question still shows you’re invested in helping them get to the right outcome.



6

“Is what you are doing aligned to our approach?”

Clear boundaries make it easier, quicker and safer for people to make decisions. The key to effective, autonomous teams is giving people the structure and context they need to think and act independently.



7

“I trust your judgement.”

Innovation requires a culture of trust and openness. In order for people to feel confident in exploring new opportunities and carrying out their ideas they need to know you are backing them.