



**IP TELECOM**

# Significant overall savings and unified phone system



**GOULDING**

Case Study



# The Challenge

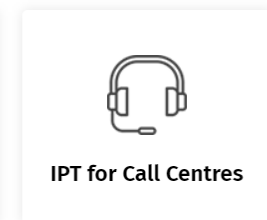
**With locations across Cork, New Ross, Askeaton and Ardee. Goulding Chemicals sought to migrate all locations from four traditional PBXs to a single Hosted PBX account for up to 200 Users, with 1 monthly invoice for service and telecoms costs**





# The Solution

All 200 numbers were ported from each location to the IP Telecom Network and all PBX capabilities were Integrated for all users, providing call flows across multiple devices and integrated Softphone capabilities. As well as significant cost savings based on the abolition of line rentals, this led to all internal users having extensions, which meant all internal calling costs across the business and between locations was reduced to zero



**“We benefited from all employees on the same directory with internal short dial extension codes ringing multiple devices including mobile and Softphone, with significant overall savings on telecommunications bills for the corresponding busiest 2 months of March/April year on year.”**

Dermot Creedon, Finance Manager



IPT Hosted Phone



IPT for Call Centres



IPT for Softphones



# About Goulding Chemicals

Goulding Chemicals are one of Ireland's longest established chemical manufacturing and distribution companies. Specialising in Fertilisers, Goulding is recognised as one of Ireland's leading suppliers to the agri-business sector.





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