trint

Organization:

Nebraska State Legislature

Industry:

Government

Use Case:

Legislative hearings & debates

Team size:

15

Main Takeway

Nebraska transformed how they work, elevating above manual transcription to focus on accuracy: reviewing, editing and verifying the public record. This newfound productivity led to faster turnaround, while giving breathing space to nimbly respond to government requests for information. With Trint, Nebraska improved the organization and process of capturing and codifying the public record.

Documenting the public record & democratizing data

Hurdles on the floor

With hearings, debates, and everyday government work, legislative bodies produce incredible amounts of information, which must be recorded accurately for posterity and the public. At the same time, courts and other state representatives constantly make urgent requests. So how could the Nebraska State Legislature get that work done quickly and correctly against such a large and growing body of work?

Greater efficiency, more transparency

Using the Trint platform, the Nebraska found the answer. The AI-powered transcription and productivity tools freed state employees from manual transcription and allowed them to spend more time accurately documenting events. Urgent requests are easily handled, since key moments or words are quickly found.

> We grew team productivity really fast after launch. We eliminated a 3-month backlog and now turn work around in near real-time. That's happened for the first time ever with Trint.

Daren Gillespie, Senior Network Administrator @ Nebraska State Legislature

Ongoing transcription is accelerated by Collaboration, allowing users to sequentially correct and review together, while Workspaces organizes the right people into assigned teams. By transforming the workflow, Nebraska created an efficient, transparent documentation process of the public record, while elevating the team's contribution to more than just transcription.