

LEVEL 2

TRADE SUPPLIER

APPRENTICESHIP STANDARD

12 - 15 MONTHS DURATION



WHO IS THIS APPRENTICESHIP FOR?

This apprenticeship standard is for new entrants or those wanting to progress their career in the trade environment.

Wishing to develop their knowledge, skills and behaviors when operating in a small warehouse and trade counter, which is visited regularly by professional trade customers who have technical knowledge about what they are buying.

ENTRY REQUIREMENTS

As part of this standard you will need to work towards Level 2 and achieve Level 1 functional skills in maths and English.

WHAT YOU'LL LEARN

This apprenticeship is delivered through a combination of planned learning sessions, workplace visits, on and off the job training and 1 to 1 support.

It covers areas such as:

- Customer profile
- Trade counter and telesales services
- Warehousing and stock control
- Use of technology
- Health, safety and security
- Personal responsibilities and performance
- Working within a team

END POINT ASSESSMENT

This apprenticeship includes an end point assessment consisting of:

- Online knowledge test
- Practical observation
- Professional discussion

PROGRESSION OPPORTUNITIES

You could progress on to the Team Leader/Supervisor Apprenticeship Standard Level 3.

COSTS

Maximum of £4,000 if you are a Levy payer
Maximum of £200 if you are a non-Levy company

