

GULP SERVICE DESK READY WHEN YOU ARE



WHEN DO YOU WANT TO GET STARTED?

Working together with highly qualified professionals, GULP has been the leading service provider for the IT and Engineering sectors for more than 20 years. Using this experience, the GULP Service Desk provides first- and second-level support solutions tailored perfectly to your IT requirements. Scalable, flexible and manned around the clock with expert employees from Germany, we are ready when you are. Regardless of whether you're a small, medium or large company, with the GULP Service Desk you can expect only the best service quality right from the very start.

→ RECRUITMENT + IT EXPERTISE

Putting together the right team with the best employees for demanding projects – Our day-to-day business for more than two decades.

→ ALWAYS THE RIGHT SOLUTION

GULP assigns all services according to your requirements – for the most varied of sectors, companies and projects. With 15 offices, we are represented across Germany.

→ FLEXIBLE, FAST AND PROFESSIONAL

With 200 salaried IT professionals and the largest pool of candidates in Germany, GULP is ready to meet any challenge. 24 hours a day, 7 days a week.

→ HIGH RATE OF 1ST LEVEL SOLUTIONS

Our Service Desk teams in Düsseldorf and Magdeburg, comprising professional German-speaking IT experts, guarantee a high rate of first-level solutions.

→ QUALITY MADE IN GERMANY – ISO 27001-CERTIFIED

All GULP Service Desk solutions come from Germany. Our employees are qualified IT professionals. All team leaders and technical managers are certified according to ITIL. Your data will be professionally processed in accordance with the most stringent of requirements.



We are certified by
TÜV Süd according to
ISO 9001, ISO 14001 and
ISO 27001.



→ THE GULP TICKET CALCULATOR

Further information about the GULP Ticket Calculator can be found here: ticketrechner.gulp.de

SERVICE DESK – WHAT WE OFFER

INCIDENT AND REQUEST MANAGEMENT	ORDER MANAGEMENT	NETWORK MONITORING	COMPONENT MANAGEMENT	ROLLOUT SUPPORT
<ul style="list-style-type: none"> Receipt Documentation Classification Prioritisation First-level solution and forwarding 	<ul style="list-style-type: none"> Ordering Planning Spare part management Invoicing 	<ul style="list-style-type: none"> Monitoring network components 	<ul style="list-style-type: none"> Hardware Software Rights and licences 	<ul style="list-style-type: none"> Software rollout (Service Desk) Hardware rollout (on site)

→ YOU CAN REACH US DIRECTLY AT: +49 391-54 457 80