# THE ROI OF ENTERPRISE WI-FI OPTIMIZATION FOR HOSPITALS

Success at a hospital is measured in many ways, but at the heart of every facilities reputation is patient satisfaction and as clinical IoT becomes more omnipresent, reliable Wi-Fi is the key to keeping patients happy and caregivers productive. Superior wireless communication is a critical ally in the battle between operating costs and profits. Wireless Network Monitoring from 7SIGNAL is the linchpin to reliable Wi-Fi providing actionable data that keeps devices connected, saving lives, reducing costs and increasing revenue.

#### **INFORMATION TECHNOLOGY**

- Reduce time to ticket resolution by 50%
- 100% SaaS means no data center costs
- Lower deployment costs
- Proactive testing reduces help desk calls by 20%
- Increase operational efficiency and personnel productivity
- Reduce ticket escalations
- Remote visibility into the WLAN

#### **CUSTOMER SUCCESS**

3,000+ end user productivity hours gained back per year.

Over 60% downlink throughput improvement at all locations at Beaumont Hospital.

Increased Wi-Fi download and upload throughput by over 200% at Community Hospital and Wellness Center.

- CLINICAL
- Increase HCAHPS patient satisfaction scores
- Reduce medical errors
- Fewer patient safety issues
- Keep IoT devices connected
- Allow caregivers to roam freely with wireless devices

#### **ADMINISTRATION**

- Reduce downtime
- Increase productivity
- Improve employee satisfaction

43% reduction in network related unplanned downtime.

Client throughput increased over 100%, and latency reduced 35% at Akron Children's Hospital.

Software bugs found on Cisco radios that could have cost one of the nation's largest not-for-profit health plans millions of dollars in downtime.

### WHAT DOES NETWORK DOWNTIME COST YOUR FACILITY?

Hospital Network Downtime Can Cost \$300,000 /PER HOUR

- Becker's Hospital Review

Data Center Downtime Cost

\$7,900 /PER MINUTE

Critical Application Failure Can Cost \$500,000 /PER HOUR

> Patient Safety Jeopardized By



\*Data is based on customer feedback, testimonials and published customer case studies unless otherwise stated

7SIGNAL, 6155 Rockside Road, Independence, OH 44131 • 216.777.2900 • info@7signal.com

## 7 SIGNAL