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To whom it may concern,

We are in our second year of using TUIO and so far it has been painless in terms of getting fees paid. With TUIO I have peace of mind, less stress and I can focus more on the education side of the school.

Before TUIO we were taking cheques and I was doing it all myself, so there are huge time savings for me now. I don't have to worry about counting cheques, adding amounts, taking the cheques to the bank. TUIO automated the whole process.

TUIO has a good way to track failed payments or to view who has paid and who has not. This makes it easier to follow up with parents if needed. The graph on the dashboard allows me to look at the payments for the year. If the previous month's bar still has grey areas, then I can check who has not paid or who has had a failed payment. You get a visual of how the past months have been as well. It is so useful. TUIO customer support also follows up with the parents directly when there is a failed payment so this helps me to save time as well, which is really nice!

The year end tax receipt feature has been a huge time saver as well. I used to have to calculate for the whole year and send each parent a receipt. Now, parents can just print their receipt off TUIO!

The transition for parents has been a process, but now almost all parents have moved to payments through TUIO. The parents are happy overall with TUIO and if they ever have questions they go directly to the support team!

I am pleased to be using TUIO for KM School and I look forward to continue working with TUIO.

Harpreet Singh Gill