

Hamilton Children's Choir
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To Whom it May Concern,

I am the Executive Director of Hamilton Children's Choir, I have been using TUIO for almost two years and it has been a great experience.

The thing that works best for us is being able to collect fees from parents automatically and the fact that we have almost no receivables. The process of collecting cheques had always required a lot of work, and TUIO has made that process much more efficient, we have almost 100% parent adoption.

A few years ago, we would have spent hours and hour on accounts receivables, chasing people for payments and going through cheques, and now that's an afterthought. The huge time savings benefits we've experienced with TUIO have been great.

Since we've been using TUIO, it's allowed my staff members the ability to focus their time on more high-level tasks, and not have to worry about keeping track of cheques, invoices and spreadsheets. The workflow before TUIO was a lot more manual and hands on, the software has allowed us to be much more streamlined and flexible with how workload is delegated.

The support from TUIO has always been fantastic. I don't know of any other organization that puts in this much time and effort to make sure we're happy. Your team has always been there to make sure we are comfortable using the software and that has been very much appreciated.

Overall, I have been incredibly happy with TUIO, and am looking forward to more features and updates in the future!

Sincerely,

Patricia LeClair

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Jan 19, 2021