

## Veterinary Questions?





## Our team is here to support you!

Upon your call or email, our Support team will help you out to the best of our abilities. If your request needs special attention from our Education, Coaching, or Accounting teams, we will be sure to get you there!

## Q: When will I take my proctored exams?

A: You will take your proctored exams at the end of your semester when all coursework is complete and your finals are the only items left on your student portal. Please keep in mind that if you are not opting in to the remote exam option, then you will need to have a proctor form on file. You can find information about remote proctored exams and proctor forms on your student portal.

## Q: I sent in my transcripts to Penn Foster. When will I receive my evaluation?

A: When you send in your transcript, please contact our Support team. We will be able to locate your transcripts and place them on your account if Penn Foster possesses them. This makes the credit evaluation process go much smoother. If we do not yet have your transcripts, we will then be able to make note on your account to keep an eye out for them.

