

# Disaster Recovery as a Service Comparison



Industry vs. Xigent	Industry Disaster Recovery as a Service DRaaS	Xigent Recovery as a Service RaaS
<b>Management</b>	<b>Self-Managed</b>	<b>Fully Managed</b>
Managing a disaster recovery solution requires fully trained and experienced staff to set up, maintain, test and supply 24/7 availability to respond to disasters.	A self-service portal is provided for you to manage the service.	Xigent team hosts status meetings and manages the service for you following a proven process and SLA - ensuring your solution will work as expected.
<b>Runbook</b>	<b>No</b>	<b>Yes - Ongoing</b>
Good disaster recovery solutions include documentation to declare and recover. Traditional runbook documentation outlines the order to recover applications, but best practice runbook documentation outlines all the critical components of your IT disaster recovery and business continuity practices, including: key contacts, responsibilities and authorizations, DR procedures, recovery objectives, system infrastructure, network configuration, failover instructions and failback process.	Optionally you can pay for help creating a traditional runbook, excluding ongoing updates.	Xigent's service includes the creation and ongoing management of your custom, comprehensive runbook. This best practice documentation ensures you're always up to date and ready for any disruption.
<b>Testing</b>	<b>Optional</b>	<b>Included 2X Yearly</b>
Investing in a disaster recovery solution without confidence in its ability to recover renders it ineffective. Since testing failover is a critical aspect of a business continuity plan, many industries and organizations require regular testing. Best practice calls for the runbook to be reviewed and updated each time.	Offers support during testing at an additional cost with added fees for usage of the DR site during testing.	Includes no-impact, mandatory testing performed by Xigent twice a year. Xigent updates the runbook each time so you have confidence in your recovery plan.
<b>Testing - Fail &amp; Run</b>	<b>Varies</b>	<b>Optional</b>
Fail and run - also known as live failover - testing allows you to temporarily transfer your production to the DR site for days or weeks at a time. Live failover testing is higher risk, more involved and more expensive, but may be required in certain industries.	May not be offered and requires knowledgeable staff asking the right questions to receive help.	Xigent offers fail and run testing at an additional cost for organizations or industries that require it.
<b>Change Management</b>	<b>Not Integrated</b>	<b>Integral Part</b>
As you make changes to your environment, such as adding or subtracting VMs or altering your network, your disaster recovery solution must incorporate these changes as well. After each test, the Runbook must be updated and the change management process reviewed.	Self-managed without assistance.	Xigent becomes an integral part of your change management process to ensure the DR site mirrors production and the runbook is always up to date.
<b>Cloud</b>	<b>Yes</b>	<b>Yes</b>
Offsite secure cloud-based solution.		
<b>Network</b>	<b>Yes</b>	<b>Yes</b>
Flexible network layer choices.		
<b>256-bit Encryption</b>	<b>Yes</b>	<b>Yes</b>
Data protected with 256-bit AES encryption in flight and at rest.		
<b>Customer defined RPO/RTO</b>	<b>Yes</b>	<b>Yes</b>
Recovery Point Objective / Recovery Time Objective.		
<b>Pay-as-you-grow pricing</b>	<b>Yes</b>	<b>Yes</b>
Locked-in monthly pricing with adjustments as infrastructure changes.		