

# MICROSOFT TEAMS for LEGAL PROFESSIONALS



### **MICROSOFT TEAMS**

#### FOR LEGAL PROFESSIONALS

#### **SITE LICENSE**

©2021 Affinity Consulting Group LLC

ALL RIGHTS RESERVED. No part of this work covered by the copyright herein may be reproduced or distributed in any form or by any means, except as permitted by U.S. copyright law, without the prior written permission of the copyright owner, except as may otherwise be provided below.

Microsoft and the Office logo are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. Affinity Consulting Group LLC is an independent entity from Microsoft Corporation, and is not affiliated with Microsoft in any manner.

The materials in this book were written using Microsoft 365 and all steps and instructions were tested prior to the publication date. As Microsoft continuously updates Microsoft 365, your software experience may vary slightly from what is seen in this manual.

For training or technology assistance, contact us at Affinity Consulting Group LLC - 614.602.5561 or info@affinityconsulting.com. For permission to use materials from this text or product, submit all requests via email to info@affinityconsulting.com.

You may distribute and copy the materials to anyone in your organization, but you may not distribute or copy the materials to anyone outside of your organization.

Version 2.01





- On-demand training videos
- Software manuals
- Training webinars
- Custom training plans
- · On-boarding plans
- Quarterly training reviews

Are you getting the most out of your technology investment? Turn your team into software experts and experience unprecedented gains in productivity and efficiency.

At Affinity, we believe that training should be woven into the fabric of a firm's culture—not a one-time event. Our team understands that implementing the right technology is only the first step toward an optimized practice. Realizing your firm's full potential requires an ongoing investment in training.



#### **MEET OUR TEAMS EXPERT**

Meet our Teams expert who authored this manual.



#### DANIELLE DAVISROE

Passionate about remote learning, Danielle is the force behind Affinity's membership training program, Affinity Insight. Danielle focuses on creating easily accessible training materials and webinars tailored to meet each organization's needs. From one-on-one training to organization-wide training plans, Danielle has her clients covered.

When Danielle isn't providing remote training, she focuses on teaching CLE via webinar and providing legal organizations with the advice they need to run smoothly. With a background practicing law at a boutique firm, Danielle understands the challenges that legal professionals face every day.

## MICROSOFT TEAMS FOR LEGAL PROFESSIONALS TABLE OF CONTENTS

#### 1 INTRODUCTION TO TEAMS

What is Teams?		1
When to Use Teams		1
Teams vs. Sharepoint vs. OneDrive		1
Planning Your Teams Rollout		2
	2	INTERFACE
Different Interfaces		3
Web and Desktop App		4
Mobile App		6
	3	SETTINGS
General Settings		8
Delegates		9
Privacy Settings		
Notification Settings - Web and Desktop App		14
Notification Settings - Mobile App		
Channel Notifications		
Devices		
Calls		
	4	STATUSES
Your Status		20
Others' Statuses		21
Status Message		21
5	ACT	IVITY AND FEED
Feed		23
My Activity		24
Filtering and Searching		24
6	TEAM	IS AND CHANNELS
Introduction		26

Types of Teams and Channels	
Joining a Team	27
Creating New Teams	29
Creating New Channels	30
Tabs	31
Organizing Teams and Channels	33
Team and Channel Members	36
Managing Teams	37
Moderated Channels	37
7	COMMUNICATIONS
-	
Channel Messages	43
8	8 SEARCHING
Searching Across Teams	47
Filtering Search Results	49
Advanced Searching	52
Searching Current Location	53
9	DOCUMENTS
File Tab	54
Accessing Files Using ONeDrive	54
Adding Cloud Storage to File Tab	54
	10 MEETINGS
Scheduling Meetings	56
Joining Meetings	57
Initial Video and Audio settings	59
Meeting Controls	67

Sharing Screens			69
	11	REMINDERS	
Marking as Unread			72
Saving Messages			72
Sending to Outlook			73
	12	SHORTCUTS	
Command Box			75
Keyboard Shortcuts			75



# 8

#### **SEARCHING**

Can't find it? Something missing? Instructions not clear? Email manuals@affinityconsulting.com.

#### **SEARCHING ACROSS TEAMS**

The **Command box**, located in the top center, allows you to search throughout Teams. *Note: As of the time of publication, Wikis are not searchable.* 

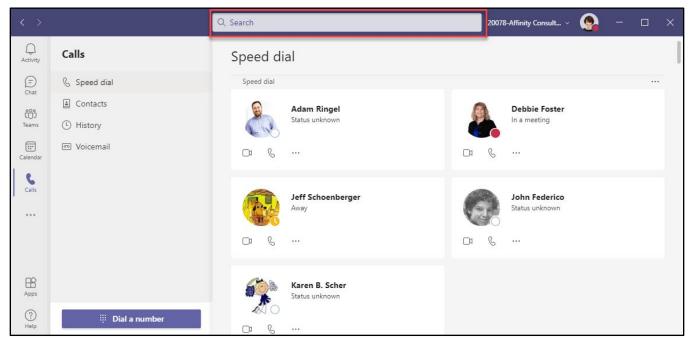


FIGURE 8-1



#### Search for People

To search for messages from a particular person, type that person's name in the **Command box**. Clicking on the person's name under **People** will open an individual chat with them (as well as any one-on-one chat history). If you are engaged in any group chats with that person, the group chats will show up by name under **Group chats**. If a group chat was not named, you'll see a list of group chat participants.

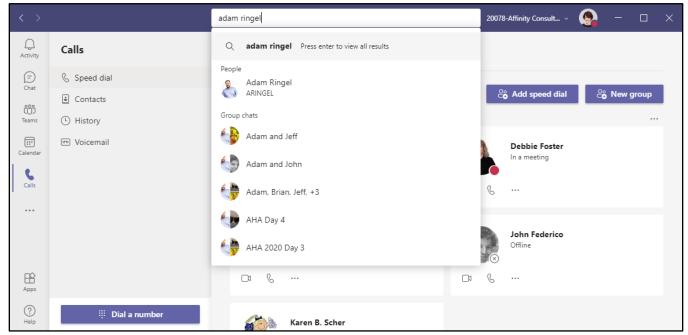


FIGURE 8-2

To see all communication (including messages in channels), hit the **Enter** key on your keyboard to open the search results page. Chat messages and messages posted in channels that you have access to are listed under the **Messages tab**. Contacts are listed under the **People tab**. Files are listed under the **Files tab**.



#### Search for Teams and Channels

To search for a team or channel, type the team or channel name in the **Command box.** 

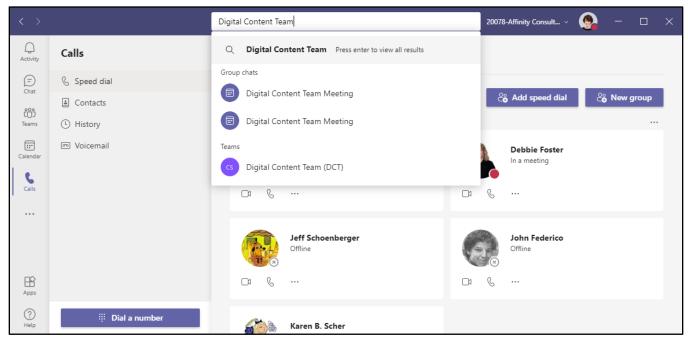


FIGURE 8-3

#### Search by Keywords

To search for words used in messages and files, type the word in the **Command box** and hit the **Enter** key on your keyboard to open the search results page. Chat messages and messages posted in channels that contain the keywords are under the **Messages tab**. Contacts are listed under the **People tab**. Files are listed under the **Files tab**.

#### FILTERING SEARCH RESULTS

From the search page (see above), you can filter messages by the sender, the type of message, subject, date, team, channel, mentions, and attachments. Files can be filtered by team, file type, and individuals who modified the file.



#### Filtering Messages

To filter by sender, click on the **From dropdown** and type then name of the sender. Then click on the name of the sender to filter.

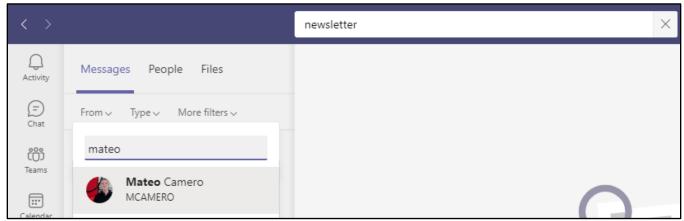


FIGURE 8-4

To filter by chat messages or messages posted in a channel, click on the **Type dropdown** and click on the desired type of message.

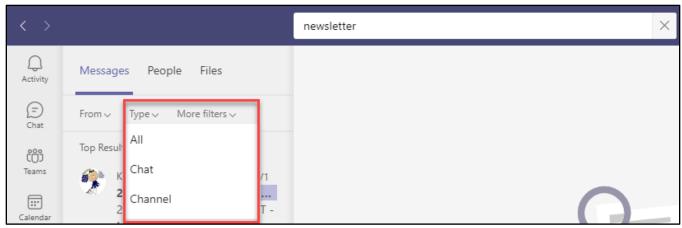


FIGURE 8-5



To filter by subject, date, team, channel, mentions, or attachments, click on the **More filters dropdown**. Make the desired selections and click on the **Filter button**.

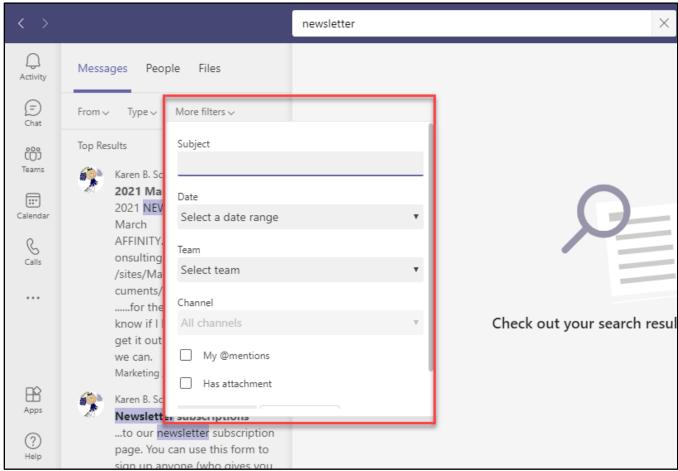


FIGURE 8-6



#### Filtering Files

To filter the file search results, click on the **Filters dropdown**, make the desired selections, and click on the **Filter button**.

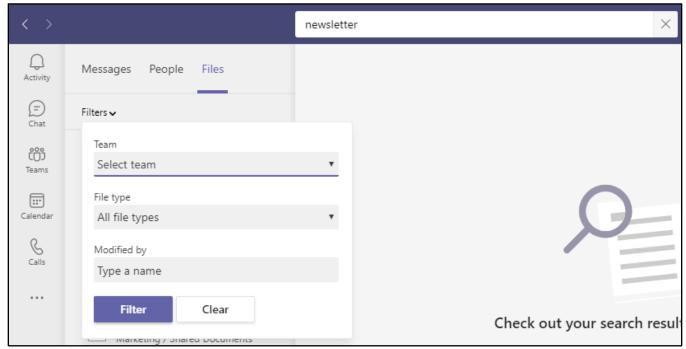


FIGURE 8-7

#### **ADVANCED SEARCHING**

#### **Keyword Query Language**

As of the date of publication, Teams supports four advanced search queries using the **Command box** (see above).

**Sender**: To search by sender, type **From**: immediately followed by the person's name. Do not put a space between the colon and the person's name.

**Group Chat or Channel**: To search by the group chat name or channel name, type **In**: immediately followed by the group chat or channel name. Do not put a space between the colon and name.

**Subject**: To search by keywords within channel message subjects, type **Subject**: immediately followed by the keyword. Do not put a space between the colon and keyword.

**Date**: To search by date that a message was sent, type **Date**: immediately followed by the date. Do not put a space between the colon and date.

#### **Exact Matches**

To search by for an exact match on a word or phrase, use quotation marks.

#### **Prefix Search**

To search for words that start with certain characters, type those characters followed by an \*. For example, enter stat\* to get search results that include words such as state and statute.



#### **SEARCHING CURRENT LOCATION**

Search the open chat message or channel by hitting **Ctrl + F** on your keyboard. Type your keywords and hit the **Enter** key on your keyboard.





- On-demand training videos
- Software manuals
- · Training webinars
- Custom training plans
- On-boarding plans
- Quarterly training reviews

Are you getting the most out of your technology investment? Turn your team into software experts and experience unprecedented gains in productivity and efficiency.

At Affinity, we believe that training should be woven into the fabric of a firm's culture—not a one-time event. Our team understands that implementing the right technology is only the first step toward an optimized practice. Realizing your firm's full potential requires an ongoing investment in training.