

Dear Valued Member,

At California Family Fitness, we are striving to find a balance between meeting the needs of our members, and helping the greater community slow the spread of COVID-19. Based a recent mandate from California Governor Gavin Newsom, California Family Fitness locations must reduce all activity to outdoor services only. **We will be temporarily closing all indoor activity as of today, Monday, July 13, 2020, at 2:30pm.** Additional details will follow regarding available outdoor activities.

Once we are cleared to do so by public health officials, we will open our doors again. In the meantime, we plan to keep you updated with information, including the reopening dates for our clubs. We will be sharing regular communication with you via our [COVID-19 information page](#), social media, and email. If you haven't already, please [update your email preferences here](#) to continue to receive email updates.

As of Tuesday, July 14, 2020, all memberships will be in a frozen status until further notice. We understand that some of you have been waiting to speak with a Member Care Specialist regarding your California Family Fitness membership and billing. We will continue to reach out to those who currently have requests waiting in our Member Care queue.

Knowing that activity is an important part of strengthening your immune system and reducing anxiety, we are happy to offer a wide variety of free [video workouts](#) that you can follow from the comfort of your home. As founding members of California Fitness Alliance, we will continue to be a voice for recognizing fitness facilities as essential businesses and encourage you to [lend your support to this cause](#).

Our thoughts are with our members who are on the front lines providing healthcare and other vital services, and those who are at risk. We can adapt and weather these changes together!



Randy Karr, President/CEO