

We're hiring 1ST LEVEL SUPPORT (M/F/D)



Work from Home in Greece – German Conditions

Your Tasks

- First level troubleshooting of hardware and software solutions
- First point of contact for users
- Classification of the problem
- Set priorities according to SLA guidelines
- Gather and pass on information about the problem

Your Profile

- Basic PC knowledge; keyboard skills; Understanding of Windows based applications / tools
- Problem solving and analytical skills
- Excellent communication skills
- Very good knowledge of English
- Basic knowledge of German
- The activities and the training are carried out exclusively from the home office

Your Benefits

- Flat hierarchies, short decision-making paths, long-term perspectives
- Company pension plan
- Health care
- Performance-related bonus (as agreed)
- Product discounts
- Technical equipment as required (laptop, cellphone, etc.)

Are you interested? [Apply now!](#) For more information [click here.](#)



Sinnwell – member of audius group

Konstantin Tsaligopoulos • konstantin.tsaligopoulos@sinnwell.ag
www.sinnwell.ag • www.audius.de