



### COVID-19

The ITS Fiber team continues to serve our customers in Indiantown and are here to assist both residents and businesses with their internet and voice services as companies begin to open back up. ITS continues to practice safe Social Distancing at our customer service center and if we need to visit your home or business.



## TECHTIPS



# GET PREPARED for Hurricane Season!



## Battery Backup Power REMINDER

*(For customers with fiber-optic voice services)*

### Residential Voice/Phone Services During Power Outages

Due to the frequent power outages and surges we have this time of year, we're reminding customers who have residential landline voice service on fiber-optics, that your phone service has **battery backup power** to continue functioning during an electrical power outage.

To ensure you have the most consistent voice service possible, we have installed and continue to monitor and maintain as a standard practice, a **Battery Backup Unit** so your phone services continue to work properly for up to 8 hours **if the power goes out**.

[Read more here](#)

We also offer an upgraded 24-Hr. Battery Unit for an additional fee. (See info below)

---

## Hurricane Season Ahead Get Prepared!

Storm season has just begun, so time to get prepared for those frequent power outages, power surges, and the potential of hurricanes or other tropical storms. Consider upgrading your current battery backup (8-hour unit\*) to one that keeps your landline phone services running for up to 24 hours after a power outage.

Your fiber-optic landline phone service can be a life-saver when the power is down, since your mobile phone may not work due to storm conditions.

## Upgrade to a 24-Hour Battery for only \$5.95/mo.

Get **FREE** installation of the 24-hour BBU unit from June 1 - August 31, 2020.

\*Customers with fiber-optic services only.

## Call 772.597.2111 today.

Learn More

## Stay connected with ITS Fiber.

As social distancing restrictions continue in our area due to the increase in COVID cases, we encourage you to stay connected with reliable, robust home Internet and Wi-Fi service for your home.

## Two offers to keep your family streaming, working, gaming, and learning online.



## Get ITS Fiber's Smart Home System. \$19.95/mo

**FREE Professional Install has been extended  
through August 31, 2020 (\$99 value)**

- GigaSpire – Powerful, upgraded Wi-Fi gateway and Smart Home Hub
- CommandIQ Mobile App
- Ultimate Tech Support Plan Included
- Professional Set Up/Install and Activation – FREE for a limited time.\*

\*Additional \$99 fee for professional install and set up of GigaSpire including connecting current Wi-Fi devices is FREE through August 31, 2020.

Smart Home System

Special offer for New or Current Customers who Upgrade their internet service from ITS Fiber:



[Click Here for Details](#)

Contact us today at 597-2111  
or [csr@itsfiber.com](mailto:csr@itsfiber.com)



## Indiantown July 4th Celebration

ITS Fiber, along with many other businesses and community members, are contributing to support a July 4th celebration from 4 PM to 6 PM in Indiantown hosted by Village Council Member, Susan Thomas. The event is also a "meet and greet" with the Village of Indiantown Council candidates. ITS Fiber is sponsoring the Indiantown Veteran's Association Food Tent during the festivities. Social distancing practices will be in place.



[FLYER](#)

## ITS Contributes to Treasure Coast Food Bank's " Help Indiantown, FL Defeat COVID-19" Go Fund Me Campaign

ITS took the opportunity to assist with feeding families in need here in Indiantown through a donation to a Go Fund Me campaign organized by Atway & Sehayik Development Co. for the Treasure Coast Food Bank. This campaign was created to collect funds to distribute food and other essentials in Indiantown in order to help defeat the pandemic and [help families in need!](#)

## ITS Sponsors Student for Sailing Camp at US

# Sailing Center, Stuart

ITS Fiber helped support the US Sailing Center (one of our current business customers) by participating in their “online auction” in April since the current COVID-19 situation prevented them from doing a fundraiser event. Our sponsorship pays for a child who normally couldn't afford it, to attend their summer Sailing Camp, soon to be opened.



Dear Denise,  
Thank you for your generous donation that will allow a child to attend our Sailing Camp. Your gift will help the USSCNC make a difference in our community. Your continued financial support helps us continue changing lives through the summer sailing camp. Nothing gives my passion more than to witness the joy we put into the lives of children who are desperately in love for racing.  
Sincerely,  
Alan J

*Pictured is a thank you card sent to ITS Fiber's Marketing Department from Alan Jenkinson, the Director from the US Sailing Center.*

772.597.2111 | [www.itsfiber.com](http://www.itsfiber.com)  
Email: [csr@itsfiber.com](mailto:csr@itsfiber.com)

Follow Us

