



JULY 2020



**Battery Backup Power
REMINDER**

(For customers with fiber-optic voice services)

**Residential Voice/Phone Services
During Power Outages**

Due to the frequent power outages and surges we have this time of year, we're reminding customers who have residential landline voice service on fiber-optics, that

your phone service has *battery backup power* to continue functioning during an electrical power outage.

To ensure you have the most consistent voice service possible, we have installed and continue to monitor and maintain as a standard practice, a [Battery Backup Unit](#) so your phone services continue to work properly for up to 8 hours **if the power goes out**.

[Read more here](#)

We also offer an upgraded 24-Hr. Battery Unit for an additional fee. (See info below)

Want to Upgrade to a 24 Hr Battery Backup*? Only \$5.95/mo.

Storm season is here so you should prepare for those frequent power outages, power surges, and the potential of hurricanes or tropical storms. **Consider upgrading your current battery backup (8-hour unit*) to one that keeps your landline phone services running for up to 24 hours after a power outage.**

Your fiber-optic landline phone service can be a life-saver when the power is down, since your mobile phone may not work due to storm conditions.

Upgrade to a 24-Hour Battery Backup Today!

Get [FREE installation](#) of the 24-hour BBU unit from June 1 - August 31, 2020.

*Customers with fiber-optic services only.

Call 772.597.2111 today.

[See Offer](#)

Special Notice for Telecom & Water/Wastewater Subscribers

Many of you are subscribers to both ITS Fiber services and to water/wastewater services from our sister company, Indiantown Company. Changes are coming to your billing and services with the pending sale of Indiantown Company to the Village of Indiantown.

Look for a special letter coming around August 1st which will explain the details of some of these upcoming changes.

**Here are offers to keep your family
streaming, working, gaming, and**

learning online.

Need Your Wi-Fi To Do More?



Get ITS Fiber's Smart Home System.

\$19.95/mo

**FREE Professional Install has been extended
through August 31, 2020 (\$99 value)**

- GigaSpire – Powerful, upgraded Wi-Fi gateway and Smart Home Hub
- CommandIQ Mobile App
- Ultimate Tech Support Plan Included
- Professional Set Up/Install and Activation – FREE for a limited time.*

*Additional \$99 fee for professional install and set up of GigaSpire including connecting current Wi-Fi devices is FREE through August 31, 2020.

Smart Home System

New or Current Internet Customers!



Click Here for Details

Contact us today at 597-2111
or csr@itsfiber.com

IN THE COMMUNITY

ITS Fiber and Employee, Eva Martinez Recognized for Supporting the Indiantown Community

ITS Fiber donated the use of their forklift to help distribute 50,000 lbs of food to Indiantown residents.

Anthony Dowling, Village of Indiantown Council Member, posted on Facebook:



Anthony Dowling is 🙏 feeling blessed with **Linda Ivory** and **10 others** in **Indiantown, Florida**.
June 30 at 1:15 PM · 🌐

I wanted to give a huge Indiantown shoutout and thank you to **Patrick R Sheltra, Martinez Eva, ITS Telecom and Carolyn Freeasabird Simpson** for assisting the community with a forklift! Because of their help, we were able to distribute 50,000lbs of food! This is why I love this community! Thank you Thank you Thank you!! More pictures from the food distribution to come... stay tuned!



Email: csr@itsfiber.com

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