



**CATEGORY**

**CHARGE**

**BASIC TELEPHONE SERVICES:**

RESIDENTIAL ACCESS LINE	\$25.50
CABLE PAIR (OPX)	\$8.02
BUSINESS ACCESS LINE	\$25.00
TRUNK LINE (KEY SYS)	\$31.20
TRUNK LINE (PBX)	\$45.02
LIFELINE SERVICE (FEDERAL CREDIT - ONE CREDIT PER HOUSEHOLD)	
QUALIFYING RESIDENTIAL TELEPHONE SERVICE	\$5.25
QUALIFYING RESIDENTIAL INTERNET OR BUNDLED INTERNET SERVICE	\$9.25 (20Mb/3Mb)

**BUNDLES:**

**ZYMMETRIC BUNDLE (INTERNET, VOICE & CALLING FEATURES)**

**ALL ZYMMETRIC BUNDLES INCLUDE INTERNET, VOICE AND THE FOLLOWING FEATURES. PRICES VARY DEPENDING WHICH PLAN YOU CHOOSE. CALL OR VISIT OUR BUSINESS OFFICE TO FIND WHICH PLAN WILL SUIT YOUR NEEDS.**

**FEATURES INCLUDED WITH ZYMMETRIC BUNDLES\*\*:**

- ACCESS LINE RESIDENCE
- CALL WAITING PREMIUM
- CALL FORWARDING REMOTE ACCESS
- CALLER ID DELUXE
- CALL RETURN
- 3-WAY CALLING
- VOICEMAIL
- FIBER - LONG DISTANCE

**CONNECT PLUS PACKAGES**

SIMPLE VOICE**	\$37.50
200 MINUTE PLAN**	\$46.50
UNLIMITED PLAN**	\$61.50

**\*\*CONNECT PLUS PACKAGES THAT ARE PURCHASED WITH THE ZYMMETRIC BUNDLES WILL INCLUDE THE LISTED FEATURES.**

**MAINTENANCE/SUPPORT PLANS :**

**RESIDENTIAL STANDARD SUPPORT PLANS:**

**WIRE SUPPORT PLAN:**

Covers inside phone/Internet wiring and jacks only **\$4.95 PER LINE**

**STANDARD INTERNET SUPPORT PLAN:**

For Standard High-Speed Internet + Voice Customers **\$7.95**

**ULTIMATE TECH SUPPORT PLAN:**

All you need for phone + Internet support rolled into one awesome plan **\$9.95**

**RESIDENTIAL FIBER SERVICES SUPPORT PLANS:**

**WIRE SUPPORT PLAN**

Covers inside phone/Internet wiring and jacks only **\$4.95 PER LINE**

**WHOLE HOME WIFI SUPPORT PLAN**

Home wireless network support for Fiber

Customers with GigaCenter Gateway/804 Mesh **\$6.95**

Addition 804 Mesh Satellite **\$4.95**



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<b>MAINTENANCE/SUPPORT PLANS :</b>	
<b><u>RESIDENTIAL FIBER SERVICES SUPPORT PLANS:</u></b>	
<b>FIBER INTERNET SUPPORT PLAN (NO LONGER AVAILABLE)</b> (Grandfathered in - \$7.95)	----
<b>ULTIMATE FIBER SUPPORT PLAN</b> For Fiber Customers who want it covered in one awesome plan	<b>\$9.95</b>
<b><u>FIBER SERVICES STANDBY BACKUP BATTERY POWER OPTIONS:</u></b>	
<b>24-HOUR BACKUP POWER OPTION</b>	<b>\$5.95</b>
<b>8-HOUR BACKUP POWER OPTION</b>	<b>\$1.95</b>
<b>NON-BASIC TELEPHONE SERVICES:</b>	
<b>OPERATOR ASSISTED:</b>	
CALLING CARD SURCHARGE	\$0.75
STATION-TO-STATION OPR ASSISTED	\$1.00
PERSON-TO-PERSON	\$2.50
ADD'L SURCHARGES:	
OPR DIALED	\$0.60
COIN CALLS	\$0.35
VERIFICATION REQUEST	\$4.50
EMERGENCY INTERRUPT REQUEST	\$9.00
<b>DIRECTORY ASSISTED:</b>	
DA	\$0.95
CALL COMPLETION	\$0.30
<b>PBX SVC:</b>	
MEASURED RATE	.03/MIN
MESSAGE RATE	.12/MSG
<b>DID RATE :</b>	
ADD 20 DID NUMBERS	\$5.00
DID TRUNK TERMINATION EACH	\$21.80
FIRST GROUP OF 20 DID NUMBERS	\$5.00
<b>DIRECTORY LISTINGS:</b>	
NON-PUBLISHED	\$2.00
NON-LISTED	\$1.25
ADDITIONAL LISTINGS	\$0.75
<b>FOREIGN LISTINGS:</b>	
RESIDENTIAL	\$0.75
BUSINESS	\$1.00
GOVT AGENCY	\$1.00



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**NON-BASIC SERVICES:**

**NON-RECURRING CHARGES:**

ACCESS LINE CHG	\$18.00
LINE ACTIVATION FEE	\$39.00
PREMISE VISIT CHG	\$85.00
PRIMARY SVC ORDER	\$15.00
REARRANGEMENT CHARGE	\$15.00
RESTORATION CHG	\$15.00
SECONDARY SVC ORDER	\$18.00
SITE VISIT	\$85.00 /HOUR
PER CAT 6 DROP	180.00*
PER CAT 5E DROP	150.00*

\*Includes Testing Each Drop

RET CK CHG	
UNDER \$50	\$25.00
\$51 - \$299	\$30.00
\$300 - OVER	40.00 OR 5% of the check Whichever is greater

**MISCELLANEOUS SVC ARRANGEMENTS:**

ANONYMOUS CALL REJECTION RESIDENTIAL	\$4.75
ANONYMOUS CALL REJECTION BUSINESS	\$4.75
BILLED NUMBER SCREENING	
OPTION A - NO COLLECT OR 3RD # BILLING	\$1.55
OPTION B - NO 3RD # BILLING	\$0.90
OPTION C - NO COLLECT BILLING	\$0.90
CALL FORWARDING RESIDENTIAL	\$2.75
CALL FORWARDING BUSINESS	\$3.40
CALL FORWARDING - BUSY LINE RESIDENTIAL	\$1.78
CALL FORWARDING - BUSY LINE BUSINESS	\$5.64
CALL FORWARDING - NO ANSWER RESIDENTIAL	\$1.78
CALL FORWARDING - NO ANSWER BUSINESS	\$5.64
CALL FORWARDING - REMOTE ACCESS RESIDENTIAL	\$8.35
CALL FORWARDING - REMOTE ACCESS BUSINESS	\$9.50
CALL HOLD RESIDENTIAL	\$3.93
CALL HOLD BUSINESS	\$4.75
CALL RETURN RESIDENTIAL	\$3.15
CALL RETURN BUSINESS	\$4.70
CALL SCREENING RESIDENTIAL	\$3.93
CALL SCREENING BUSINESS	\$4.75
CALL TRACING (NON-SUBSCRIPTION)	\$5.53
CALL WAITING RESIDENTIAL	\$4.75
CALL WAITING BUSINESS	\$6.35
CALLER ID RESIDENTIAL	\$7.90
CALLER ID DELUXE RESIDENTIAL	\$10.61



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**NON-BASIC SERVICES:**

**MISCELLANEOUS SVC ARRANGEMENTS:**

CALLER ID BUSINESS	\$9.55
CALLER ID DELUXE BUSINESS	
CUSTOMIZED CALLING RESTRICTIONS (CCR)	\$16.30
OPTION #1 (TOLL RESTRICTION) RESIDENTIAL	\$3.14
OPTION #1 (TOLL RESTRICTION) BUSINESS	\$4.75
OPTION #1 (TOLL RESTRICTION) PBX TRUNK	\$7.91
OPTION #2 (900 BLOCKING) RESIDENTIAL	N/C
OPTION #2 (900 BLOCKING) BUSINESS	N/C
OPTION #2 (900 BLOCKING) PBX TRUNK	N/C
OPTION #3 (SPL # BLOCKING) RESIDENTIAL	\$3.15
OPTION #3 (SPL # BLOCKING) BUSINESS	\$4.75
OPTION #3 (SPL # BLOCKING) PBX TRUNK	\$7.91
DISTINCTIVE RING # RESIDENTIAL	\$5.95
DISTINCTIVE RING # BUSINESS	\$11.90
HOT LINE SERVICE RESIDENTIAL	\$0.50
HOT LINE SERVICE BUSINESS	\$0.50
PREFERRED CALL FORWARDING RESIDENTIAL	\$3.93
PREFERRED CALL FORWARDING BUSINESS	\$4.75
PRIORITY RESIDENTIAL	\$3.93
PRIORITY BUSINESS	\$4.75
REMOTE CALL FORWARDING	
PER FEATURE ARRANGED	\$27.00
PER ADDITIONAL ACCESS FACILITY	\$27.00
REPEAT DIALING RESIDENTIAL	\$3.15
REPEAT DIALING BUSINESS	\$4.75
INTERCOM RESIDENTIAL	\$3.93
INTERCOM BUSINESS	\$4.75
SELECTIVE CLASS OF CALL SCREENING	\$3.14
SPD CALLING 30# OPTION RESIDENTIAL	\$4.75
SPD CALLING 30# OPTION BUSINESS	\$5.53
SPD CALLING 8# OPTION RESIDENTIAL	\$2.75
SPD CALLING 8# OPTION BUSINESS	\$3.39
SPECIAL CALL RESIDENTIAL	\$3.15
SPECIAL CALL BUSINESS	\$4.75
THREE-WAY CALLING RESIDENTIAL	\$4.75
THREE-WAY CALLING BUSINESS	\$6.35
TOLL CONTROL W/PIN RESIDENTIAL	\$3.95
TOLL CONTROL W/PIN BUSINESS	\$4.75
VACATION RATE	50% OFF PHONE/FEEES ONLY
<u>1/2 PHONE LINE/FEEES ONLY - VACATION RATE IS BILLED FOR UP TO SIX MONTHS AT ONE TIME</u>	
WARM LINE SERVICE RESIDENTIAL	\$0.50
WARM LINE SERVICE BUSINESS	\$0.50