



# MAIA Training Update

October 21, 2020

## Commercial and Trailer Plate Renewals

Effective Monday, October 26<sup>th</sup>, due to the pandemic, all Commercial and Trailer registration renewals dropped off at a Registration Drop Off Center with Registration Renewal Applications (RMV-2s) will be sent to RMV Headquarters in Quincy for processing.

These applications will be prioritized based on expiration date (rather than first in, first out) and, when completed, the registrations and decals will be mailed to the address on file with the RMV.

A new handout has been created to explain this process and will be provided to these customers.

### ***Renew Multiple Registrations Online at the Same Time***

The RMV has also implemented a quick and easy online renewal transaction at Mass.Gov/RMV. This option allows customers to renew multiple Commercial and Trailer registrations at the same time with one payment.

Customers should be encouraged to take advantage of this option.

### **Questions?**

The RMV has created a webpage for COVID-19 information. Please visit <https://www.mass.gov/info-details/rmv-covid-19-information>