A Tamarack Workshop Series for Communities Ending Poverty and Communities Building Youth Futures

Collaborative Governance and Leadership





We invite you to share your location

Gratitude & Acknowledgement

We begin this workshop by acknowledging that we are meeting on Indigenous land. As settlers, we are grateful for the opportunity to meet, and we thank all the generations of Indigenous peoples who have taken care of this land.

As settlers, this recognition of the contributions and historic importance of Indigenous peoples must be clearly and overtly connected to our collective commitment to make the promise and the challenge of Truth and Reconciliation real in our communities.



The Tamarack Team



Liz Weaver



Natasha Pei



Trisha Islam



Our Commitment To Learners

1. To bring **new** and **relevant thinking** & **approaches** to community changemakers

- 2. To **co-generate knowledge** creating opportunities for you to engage with peers and share your amazing work
- 3. To **share tools** and **frameworks** to move you from ideas to impact using fun, interactive exercises





In the Tamarack Learning Centre we support our learners in the five interconnected practices that we believe lead to impactful community change.



REDUCING POVERTY DEEPENING COMMUNITY BUILDING YOUTH FUTURES CLIMATE TRANSITIONS Vibrant Communities T A M A R A C K I N S T I T U T E In Vibrant Communities, we support cities and local leaders to implement large-scale change initiatives to reduce poverty, deepen community, build youth futures and address climate transitions.

Navigating Workshop Technology

- This session will not be recorded
- Keep your webcams on if you are comfortable
- Keep your microphones muted unless you have a question or comment questions and comments are welcome throughout the workshop
- We encourage you to use the chat box feature throughout the workshop to also share your thoughts, questions and comments
- We will be sending you into small breakout rooms (zoom rooms) at different times during the workshop these breakout rooms will be self-facilitated
- We will be using MURAL, an online whiteboard software, at different times during the workshop, we will orient you to the software prior to an exercise
- Reach out to Natasha or Trisha at any time during the workshop for technical assistance or support
- If you must leave the session or get bumped out for any reason, Natasha will let you back in from the waiting room



Small Group Facilitation Tips

- Identify someone who is willing to facilitate
- Identify someone who is willing to report out
- Create a welcoming environment, listen intently and avoid negative comments
- Make sure that everyone in the group is clear about the task
- Welcome participation from everyone Engage in supportive behaviours
- Have fun and learn from different perspectives
- Thank everyone for their participation



Collaborative Governance and Leadership Workshop Series

Session 1: Investing in Leadership that Makes a Difference September 22, 2021 2:00 – 4:00 pm ET	Session 2: Governance Roles and Structures September 29, 2021 2:00 – 4:00 pm ET	Session 3: Navigating Collaborative Governance from Start Up to Sustainability October 6, 2021 2:00 – 4:00 pm ET
Session 4: Evaluating	Session 5: Building a	Coaching and Technical
Collaborative Leadership	Collaborative Governance	Support available throughout
Experiences	Action Plan	and one month post workshop
October 13, 2021	October 27, 2021	November 10, 2021
2:00 – 4:00 pm ET	2:00 – 4:00 pm	Time to be arranged



Today's Agenda

Pre-Workshop	Workshop Session 2 Governance Roles and Structures - Creating the Right Balance
 Access and review the Collaborative Governance web page of resources 	 Welcome to the Workshop Making Connections and Homework Governance Structures Discussing our Model Collaborative Roles and Accountability Open Forum Your next steps





Making Connections Exercise

Draw Your Definition: Collaborative Leadership







Reflection and Homework

Cynefin Framework - Defining the Problem Exercise

Member Engagement or Recruitment Strategy

Develop a member engagement of recruitment strategy for your collaborative using one of the tools identified during this workshop. Be prepared to share your strategy with the workshop participants during the September 29th Session.

Consider:

- What are the challenges currently facing your collaborative?
- How does this tool or approach deepen your thinking about collaborative leadership?



Navigating Leadership Dynamics





Collaborative Leadership Mindsets

- A focus on "we" rather than "me"
- Looking at what is best for the group, team or project
- Great interactions between team members
- Alignment of purpose or goal
- Willingness to continually learn
- Having an open mind, and willingness to hear from other team members, or experts
- Willingness to entertain multiple strategies at the same time
- Willingness to learn from past relevant experiences
- Not afraid of technology, and willing to use new ones to support interactions
- Understanding the proper collaborative tool for different types of interactions
- A willingness to enter and work through conflicts

Source: Getting to the Collaborative Mindset





Without trust, collaboration is merely cooperation, which is simply not capable of achieving the benefits and possibilities available to true collaborators.

Stephen Covey, The Speed of Trust





Building Trust and Sharing Power

- Self-Trust: deals with the confidence we have in ourselves in our ability to set and achieve goals, to keep commitments, to walk our talk – and also with our ability to trust others
- **Relationship Trust:** is about how to establish and increase trust with others
- **Organizational Trust:** deals with how leaders can generate trust in different organizations
- **Market Trust:** reflects the trust customers, investors and others in the marketplace have in our organization
- Societal Trust: is about creating value for others and for society at large

SELF TRUST
RELATIONSHIP TRUST
ORGANIZATIONAL TRUST
MARKET TRUST
SOCIETAL TRUST



13 Ways to Build Trust

Talk straight
 Demonstrate respect
 Create transparency
 Right wrongs
 Show loyalty
 Deliver results
 Get better

8. Confront reality
9. Clarify expectations
10. Practice accountability
11. Listen first
12. Keep commitments
13. Extend trust

Do you have other ideas on how to build trust? Please share any thoughts or comments in the chat box.



#TurfTrust









Working with Power



POSITIONAL
 POWER - Formal

PERSONAL POWER
 - Informal





Working with Power



Positional Power - Formal

Power that comes from a position within a specific system

Social (or unearned) Power that we are born with or into.

Personal Power - Informal Power that comes from life experience.

Spiritual

Power that comes from being connected to something greater.











In your collaborative teams discuss:

10 Minute Discussion

- Where, and what kind of power do you have?
- What resources or privileges does it bring?
- How could you use it differently to progress the goals of your organisation or community?





Dealing with Conflict

- Focus on the larger goal
- Do your research
- Problem-solve with your counterparts
- Negotiate the process
- Control your emotions
- Decide if it's worth it

Principles to Remember

- Ask for clarity about the task
- Invite your teammates to contribute or lead
- Don't assume negative intentions there might be a lack of clarity about roles
- Negotiate the process first
- Determine how hard to push
- Don't persist in fighting the battle if it's not good for the organization or collaborative

Source: https://hbr.org/2017/09/how-to-navigate-a-turf-war-at-work



Dealing with Conflict

- Not fulfilling your commitments
- Others not fulfilling their commitments
- Blaming others for the wrong
- An inability to constructively confront issues
- Others?



Dealing with Conflict







 \checkmark

Make / accept sincere apologies





Assess your progress

U Be patient

Broken Trust - https://www.brokentrust.com/facts-about-trust/

Governance Structures – Getting the Right Balance





Collaborative Governance Keys

- The working relationship amongst partners is vital
- Understanding and working within the limits of accountability and structures
- Focus on both on the process and the product of governance in collaborative initiatives
- Be deliberate and intentional when adapting traditional organization governance elements to a collaborative effort





Core Governance Documents



Working together to create a safe, healthy and thriving community for children (birth to age 24) and families.

Our Vision: We see a safe, healthy and thriving community for children and families.

Collective impact brings people together in a structured way, to achieve social change.

Leading with Purpose

Grand Island began in 2006 as a Collaborative Learning Community focusing on the development of collaborative leadership skills and community context barriers to collaborations and systems.

Between 2006 and 2014, the Hall County Community Collaborative (H3C) joined together with Juvenile Justice and Violence Prevention groups to reduce meetings and increase collaborative opportunities. This move embedded the Collective Impact philosophy into the work of the H3C. The H3C incorporated as a not-for-profit 501(c)(3) in 2014 to create a structure that would lead to sustainability.

The H3C does not provide direct programming but is a broad-based collaboration comprised of a wide cross-section of community and county agencies, organizations, business, public entities, and individuals working together to improve the continuum of services for children/youth and families. The H3C provides opportunities for local agencies, representatives, and individuals to meet together to learn leadership skills, support System of Care development serving children and families, develop and sustain supportive services, build personal and professional relationships, create partnerships, network, and collect/report local data. In addition to membership meetings, the collaborative also has 4 subcommittees: 11-24, Behavioral Health, Birth-11, and Community Response.

Six Key Collaborative Governance Documents

- 1. <u>Governance Structure</u> Describes the governance structure, roles and accountabilities.
- 2. <u>Principles for Working Together</u> –Defines the core principles guiding the collaborative.
- 3. <u>Decision Making Strategy</u> Defines how decisions will be made at different levels.
- Plan on a Page A synthesis of the core aspiration / common vision of the collaborative and details about the approach.
- Key Milestone Report A living document reflecting the purpose and key decisions taken by the collaborative.
- <u>Regular or Annual Progress Update</u> An annual progress report which includes reflection, sensemaking and learning.



INSTITUTE

Setting the Context: The Collaboration Spectrum

Trust

Compete	Co-exist	Communicate	Cooperate	Coordinate	Collaborate	Integrate
Competition for clients, resources, partners, public attention.	No systematic connection between agencies.	Inter-agency information sharing (e.g. networking).	As needed, often informal, interaction, on discrete activities or projects.	Organizations systematically adjust and align work with each other for greater outcomes.	Longer term interaction based on shared mission, goals; shared decision- makers and resources.	Fully integrated programs, planning, funding.





Setting the Context: The Collaboration Spectrum

The Collaboration Spectrum – Tool

Compete	Co-exist	Communicate	Cooperate	Coordinate	Collaborate	Integrate
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On the Mural, think about a collaborative table, post on the collaboration spectrum where that table is currently using a dot.

- · Have collaborative members individually assess where they think the collaborative is on the spectrum
- Are you all in the same place or in different places? Do you want to move to a new place?
- Have a discussion about this.

The Collaboration Spectrum Tool – Tamarack Institute





Collaborative Governance Structure





solve complex problems like poverty or generate substantial social change BY ITSELF.

Collective Impact Project **UNITED FOR INCLUSIVE NEIGHBOURHOODS**



LASTING IMPACTS



+ adequate

housing

+ collective

+ young people

on the road

to success



+ inclusion infrastructure of vulnerable and equipment people



+ healthy and affordable food

Citizens: a driving force behind every collective action



An innovative collaborative model



9 FOUNDATIONS

Foundation, Marcelle and Jean Coutu Foundation, Foundation, Pathy Family Foundation, Silver Dollar Foundation and Trottier Family Foundation

3 STRATEGIC PARTNERS

Coalition montréalaise des Tables de guartier, and the Ville de Montréal

1 PROJECT OPERATOR

A major investment \$23M \$2.8M over six years invested in 2018-2019



The CIP contributes directly or indirectly to 10 of the United Nations' 17 sustainable development goals.

FUTURE NORTH

a network for youth

Our Commitment:

To work side by side with young people in the community to understand their experiences, and to work to influence change, so together we can improve available resources and create opportunities in our community.

Partner with us!

- Contribute to our working groups
- Take on students and interns
- Become a "youth ally"
- Commit to diversity + equity
- Co-develop pilot projects
- Provide feedback and help us learn
- Contribute resources
- Create youth positions on your Board
- Share our work on social media
- Publish youth-created work

1. Navigation

Connecting youth to opportunities, pathways and supports that align with their future goals

3. Partnership

Working together to test innovative ideas and bring youth to the table

4. Advocacy

Working from within the system to transform the youth experience

2. Education

Turning hands-on community projects into co-op credits and employment for youth

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Check out how we are making this happen!

futurenorth.ca



N'Swakamok Native Friendship Centre Petryna Advertising Rainbow District School Board Spark Employment Services Sudbury Catholic District School Board

— Who is involved?.

Cambrian College Child and Community Resources Children's Aid Societies City of Greater Sudbury Community Living Ontario



OUR STRATEGIC FRAMEWORK 2017-2020

Our vision for Georgia: By 2020, all Georgia students will enter kindergarten prepared to succeed and on a path to read to learn by third grade.

Our mission: To support high-quality early learning and healthy development for Georgia's youngest children, from birth to five, by championing policies, promoting innovative and evidence-based practices, and building public will.

What it takes

All of Georgia's children birth to five are in high-quality environments that support learning and development.

 Families have the information, skills and supports needed to create safe, nurturing and language-rich environments that support children's early learning and healthy development.

 Business and community leaders champion and public officials implement equitable public policies and practices that support families with the greatest needs.

 The research community works together to identify and share innovative practices related to early brain development.

Data systems are accessible and used to inform policies and practices as well as measure progress.

Public systems are interconnected and aligned to provide effective support for families and children.

What we know



DRIVE CHANGE » CREATE IMPACT

We are focused on driving positive change through the following three methods.



Our 2017-2019 goals

Our strategies

CONVENE

EDUCATE

ADVOCATE

affordability.

Be a catalyst to en

improve early chil

Provide opportunit

leaders, policy mail

understanding of

Advocate for child

To learn more, visit geears.org

sure stakeholders work together to dhood policy, practice, and research.	ANALYZE Analyze data, conduct research, and champion policies designed to close the opportunity gap and eliminate the disparities in educational outcomes among Georgia's children.
ies for business and philanthropic kers, and parents to deepen their current issues.	COLLABORATE Foster collaboration, joint planning, and alignment between early education providers and public schools.
care quality, accessibility, and	FACILITATE Facilitate the development and adoption of a statewide definition of success benchmarks for "kindergarten readiness."
GEEARS	SUPPORT Support Georgia-specific research projects to improve social-emotional health for children and influence public policy development.



Plan on a Page

Define your Decision-Making Approach



Halton Climate Collective - https://climatecollective.ca/

EVERY ACTION COUNTS You asked. We measured.

We determined the amount of greenhouse gases emitted from Halton residents' homes and personal vehicles. The Largest Sources of GHG Emissions in 2017 in Halton were: GHGs include carbon dioxide (CO₂), methane (CH₄), and nitrous oxide (N₂O), among others



Collective

WWW.CLIMATECOLLECTIVE.CA

@HALTONCLIMATECOLLECTIVE 😏 @HALTONCLIMATE

EVERY ACTION COUNTS You spoke. We listened.

Here is what we've learned from over 2400 Halton residents.* *Please note survey data was collected pre-COVID-19



- And

The Halton Community...



- 23% Used public transit instead of driving
- 1% Biked instead of driving
- **1%** Spoke up about Climate Change
- 59% Chose meat-free meals
- 60% Reduced food waste
- 2% Walked instead of driving
- **73%** Resisted buying something to reduce resource consumption

We can all act on climate change.

BHALTONCLIMATECOLLECTIVE
 Halton
 Climate
 Collective
 # www.climatecollective.ca



GROW WELL LIVE WELL

PALMERSTON WORKING TOGETHER FOR THE WELLBEING OF CHILDREN AND YOUNG PEOPLE

PALMERSTON STATE OF THE CHILDREN REPORT CARD



https://www.palmersto n.nt.gov.au/sites/default /files/uploads/files/201 8/Palmerston%20State% 20of%20the%20Childre n%20Report%20Cards.p df

Membership of GWLW includes: City of Palmerston, Northern Territory Department of Education, Child Australia, Early Childhood Australia, Save the Children, Northern Territory Primary Health Network, Families and Schools Together (FAST NT), Larrakia Nation Aboriginal Corporation, Australian Red Cross and The Smith Family.


Roadblocks and Resistance in Collaborative Governance

- Power dynamics
- Process-product tension
- Too big to fail
- Too many opportunities /lack of focus
- Lack of a road maps
- Keeping up with the pace of change
- Others you have encountered?





Collaborative Governance Progress Measures

- The group is making satisfactory progress
- The effort and conflict required to make progress is reasonable
- Members are achieving some personal/organizational objectives
- Everyone involved is learning much more about the complex issue
- The overall process is self-refueling, leading to greater ambition and capacity



Collaborative Governance – Roles, Responsibilities and Accountabilities





Collaborative Governance – Considering a Model / Framework

Models tend to reflect some of the following:

- Local Context: public interest, investment, civic culture
- **Member Attributes:** diversity, commitment, influence, authority, insight
- Magnitude and Pace: of change desired by members
- **Authority:** Bottom-up, Top Down, In the Middle
- Leadership: style & spirit, charismatic, servant leadership, etc.
- Framework for Change: working definition of approach and strategies
- **Preferences:** conveners and fiscal agents (credibility and orientation)
- Flexibility & adaptability
- **Communication**: informal, formal
- **Group culture**: risk oriented, process light/heavy, etc.
- Collaborative Arrangements: number, roles, structure



Collaborative Governance Structure





Collaborative Governance Structure





Example: Collective Impact Governance Structure







Constellation Governance Model

strategic guidance & support



Backbone Infrastructure Steering Committee + Backbone Staff

Backbone Infrastructure

- Includes the Leadership Table, Convener/Fiscal Sponsor and Staff Team
- Guides the broader collective vision and strategic directions of the network
- Monitors overall partnership health
- Aligns working groups, constellations with partnership purpose
- Determines and provides support to constellations





Constellation Governance Model



Community Eco-System

- Includes working groups or actions teams and other organizations which are serving and supporting health
- Working groups or action teams for specific activities
- Used for formal projects or opportunistic initiatives
- Must be consistent with partnerships vision
- Conditions for a constellation
 - Overall need or opportunity
 - Energetic leadership by one or more partner
 - Can phase out when energy no longer exists, or issue is addressed



Kahnawá:ke, Quebec





Saint John, New Brunswick







Collaborative Governance – Clarity of Role

How do we come to the table together?

- Who is at the table?
- Cadence of meetings
- Agenda Setting (remember: strategic gaps in agenda as a way to build trust)
- Who serves as chair
- Substitute representatives
- Common key messages back to participant organizations

How are decisions made at the table?

- Unanimity (veto rights) versus Majority (minority) versus Consensus (we can all live with the outcome)

What decisions can the table make?

- Developing form of full application and roles of participants
- Developing legal documents to support formation of OHT
- Directing due diligence review of participants and joint reporting of findings (participants to ensure individual performance /compliance issues addressed)
- <u>Not final approvals (Boards of each participant reserve approval rights)</u>





Collaborative Governance – Clarity of Role

Ongoing Education: a solid (and common) understanding of the changing system will lead to clarity of every participant's role in coming together

Use of an MOU

- Helpful to codify common understanding of process (but non-binding):
 - Joint steering committee role, process (i.e. consensus decision making) and limits (i.e. the "table")
 - Timing, milestones
 - Acknowledgement re reserved rights re approvals (Board / Members (possible))
 - Transparency / commitment to full disclosure / information sharing
- Binding elements:
 - Confidentiality
 - Costs
 - Joint Approaches
 - Protocol for Participating in other Collaborative Planning Tables (if needed)
 - Conflict Resolution Process
 - Termination





Collaborative Governance – Clarity of Roles

Some things to Consider:

Governance

- Shared decision-making process
- Financial oversight and resource allocation
- Process to deal with Performance Management
- Processes related to governance and membership engagement
- Process about evolving the governance structure over time
- Strategic and other Planning processes

Operational

- Processes about use of shared and individual organization brands
- Processes regarding digital data and information sharing
- Process regarding shared services and programming



Building your Collaborative Structure





Collaborative Governance Structure



Collaborative Governance – Defining Responsibilities and Accountabilities





- Accountability is the reporting relationship between one part of the governance structure to another part of the governance structure
- Defining accountability identifies who is accountable to who for what





A Collective Impact Structure – Accountability Approach

	Primary Focus & Contributions	Accountability
Convener/ Fiscal Sponsor	 Local charitable organization that receives the funding to convene the collaborative Is a member of an accountable to the Leadership Table(s) May be the location for the backbone staff team 	 Accountable for funding and reporting Accountable to the Partners or Leadership Table for how funding is spent Accountable to the community for results
Leadership Table	 10 – 15 local leaders Shapes and leads the strategy overall Aligns work of various action teams Hold commitment to common agenda & Theory of Change Engage other stakeholders Mobilize resources & knowledge 	 Accountable for setting the common agenda and core strategies Accountable for progress Accountable to the community for results
Staff Team	 Includes the Leadership & core staff of the backbone infrastructure Support the work of the Steering Committee & Initiative overall – Design & facilitate engagement across the initiative and meetings of various groups Ensures progress is being made 	 Accountable to the Fiscal Sponsor for funding allocations and following the Fiscal Sponsor policies Accountable and working with the Leadership Table Accountable for reporting Accountable to the community for results
Working Groups or Action Teams	 Scale-up on-the-ground solutions around key areas of focus/priorities Co-design & refine solutions around key shifts/strategic priorities Number of size of work groups to be determined Each work group includes youth leadership 	 Accountable to the Leadership Table and Backbone team for progress on common agenda Accountable to the community for results
Community Network or Community Eco-System	 Provides insights and ideas on key shifts & ideas Offers feedback on priorities to maximize impact of the initiative Contributes knowledge, resources & connections 	Accountable to the collaborative effort for direction, engagement and support



Accountability Approach - What would you include? (Mural)

	Primary Focus & Contributions	Accountability
Convener/ Fiscal Sponsor		
Leadership Table		
Staff Resources		
Working Groups or Action Teams		
Community Network or Community Eco-System		



The Unique Role of the Board of Directors

- Alignment with the Vision, Mission, Values and Strategic Directions of Board
- Identifying reporting and accountability guidelines for the Executive Director, CEO or staff member assigned to the collaborative
- Complying with communication strategies for the Board of Directors and the organization
- Addressing issues of conflict of interest and conflict in a timely way
- Other items to consider?



Check-Out



Getting Ready for Session 2



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Reflection and Homework

Build your Accountability Framework

Include the elements of your structure and who might be accountable to whom for what?

	Primary Focus & Contributions	Accountability
Convener/ Fiscal Sponsor		
Leadership Table		
Staff Resources		
Working Groups or Action Teams		
Community Network or Community Eco- System		

THANK YOU

