

Title: QUALITY POLICY

Ref: M02



Cherwell Laboratories Limited understands that its market expects a continually improving service and product. Quality is important to our business and we take a pride in what we do. We aspire to be the go to company for cleanroom microbiology solutions. Our aim is to demonstrate expertise, knowledge and capability within prepared microbiological media and microbial air samplers for use within the pharmaceutical and associated industries.

We are committed to continuously improve our capabilities to meet our clients' requirements and to provide products and services that as a minimum meet, and where possible exceed, their expectations.

We have established a quality management system which provides a framework for measuring and improving our performance and that complies with the international standard ISO 9001. We also embrace good practice from our clients' who typically operate to good manufacturing practices (GMP). We have systems and procedures in place to support us in our aim of total customer satisfaction and continuous improvement. We have deployed a business wide ERP system to centralise data and to help inform better decision making to meet our objectives.

The objectives of Cherwell Laboratories are set out in the Business Plan and are cascaded into relevant KPIs. The quality objectives, KPIs and quality policy are reviewed regularly and communicated to all employees.

The Quality Manager has ultimate responsibility for the quality management system, with full support from the Operations Director and Managing Director who are accountable for the effectiveness of the quality management system. All employees have a responsibility within their own areas of work to ensure that quality is embedded within the whole company.

Signed:

A handwritten signature in blue ink, appearing to read "A. ...".

Position: Managing Director