Efecte Integration Service

All your Efecte Integrations as a Service!

Efecte Integration Service (EIS) is an Integration as a Service (IaaS) cloud solution provided by Efecte. With EIS, you don't have to worry about integrations' hardware, operating or software costs, or in-house integration competence; instead, EIS includes everything you need from the underlying hardware and software to integration deployment, development, and monitoring. Efecte is ISO ISO27001 certified and only uses ISO27001 certified data centers in the European Union to ensure your data security. With EIS, you can integrate your cloud and on-premise systems with your Efecte solution.
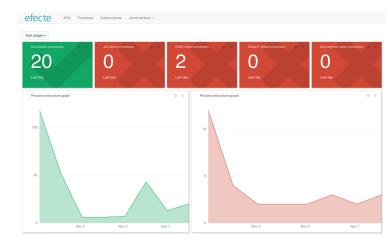
Technical Capabilities

EIS supports a wide range of technologies for exporting, importing, and processing data, including REST and SOAP APIs with data formats like JSON and XML. EIS can also work with databases like MySQL, PostgreSQL, MS SQL Server, and file servers like SFTP, FTP, and local files within the network. Finally, EIS can run platform related scripts like Powershell and Shell commands.

Integration processes can be triggered based on a schedule, publishing API or HTTP endpoint, checking files from a folder, or when predefined conditions are met.

Security and Availability

All EIS connections are secured and use HTTPS or a similar secured connection. APIs and HTTPS endpoints published via EIS always require authentication, using an API key, Basic auth, or Certificate.

The EIS stack uses one test agent and two production agents (high availability) to ensure uninterrupted operations.

Example Implementations

With EIS, Efecte has built integrations to different systems, including:
- **Ticket integrations:** Fresh Service, HP SM9, Jira, and ServiceNow
- **Asset, inventory, and software management systems:** 3StepIT, Applixure, Miradore, MS Intune, MS SCCM, Red Hat Satellite, and Snow
- **Event management and monitoring:** Nagios, Solarwinds N-central, and Zabbix
- **Invoicing:** D365, and SAP Business by Design
- **Other:** F-Secure Radar and M-Files

Find the complete list of our connectors from **efecte.com/connectors**.