



A Patient-Centered Approach to Engagement

Relatient is an integrated messaging platform for practices, medical offices, hospitals, and health systems that takes a patient-centered approach to engagement—utilizing the power of clinical data to deliver timely messages to patients and care providers in a way that matches their current habits and preferences.

Relatient and Unlimited Systems have partnered to offer effortless automation of appointment reminders, real-time patient chat, satisfaction surveys, group messaging, and more for comprehensive patient-centric engagement. Patient adoption can be as high as 90% with extraordinary financial savings and office efficiency.

As reimbursement models continue to shift towards accountable care and outcomes based medicine, there is a growing need for improved patient compliance and increased revenue through patient volume. **Relatient can help you make the transition with proven patient engagement solutions.**

About Relatient

- Founded in 2014, located in Nashville, TN area
- Top industry-rated technology-only focused in healthcare
- Delivering >132 million messages annually
- Nationwide leader in patient engagement
- No incremental fees: unlimited modality activities
- Unifies all primary categories of patient outreach
- Single platform for multiple locations and multi-specialty providers

Key Features & Benefits

- **Completely automated, contactless** patient touchpoints throughout the patient journey
- **Relatient supports in-office and telehealth** visits
- Seamlessly **integrates with** the Unlimited Systems platform
- Provides 2-way text, email, and voice communication between patients and staff
- Completely cloud-based: no software to install
- Full data reporting and dashboard
- Lowers outreach costs and boosts productivity
- Multi-language capability
- Best practices in patient privacy, security, and compliance

Solutions for the Patient Journey

The integration between Relatient and Unlimited Systems offers a bidirectional interface between Relatient’s patient-centered engagement platform and the Unlimited Systems platform.

SERVICE	DESCRIPTION	BENEFIT
Messenger Chat/Secure Messaging Watch Video	2-way texting with patients/authenticated messaging	Stop the phone tag and increase patient satisfaction
Appointment Reminders Watch Video	Unlimited text, email, and phone reminders	Reduce no-shows and improve revenue
eRegistration and Check-in Watch Video	Digital, mobile-first patient intake & financial clearance	Stop the bottleneck at the appointment and get patients who arrive ready
Broadcast Messaging New Features!	Deliver any mass message in real time to select groups by text and email	Instantly communicate with patients or groups on demand
Patient Surveys/Reputation Management Watch Video	Generate positive online reviews and get instant patient feedback	Completion rates over 30%+ for many offices

For more information visit www.relatient.net/unlimited-systems or contact Jonathan Shivers at jshivers@relatient.net or (615) 270-1589.