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New Initiative Helps Secure Healthcare Facilities Without Risking Covid-19 Exposure



Viakoo 100 Day Security Initiative Provides Free Use of Leading Remote Problem Resolution Solution

Mountain View, CA (March 31, 2020) - [Viakoo](https://www.viakoo.com), the security industry's leading provider of remote problem resolution solutions for physical security systems is offering 100 days free use of the company's innovative Video Assurance Service (VAS) for Remote Problem Resolution to healthcare facilities across the U.S. The Viakoo 100 Day Healthcare Initiative was conceived to join the national fight against the coronavirus pandemic.

The Viakoo 100 Day Security Initiative is available immediately. For details and to apply, please visit <https://www.viakoo.com/healthcare-initiative/>.

Viakoo's Video Assurance Service for Remote Problem Resolution is a service to assess operations of security cameras and identity management applications infrastructure and IoT devices. It automatically performs detailed analysis to detect both immediate problems like a camera not recording, as well as more subtle issues like signal degradation of network paths and storage capacity. The solution is deployed through a secure cloud connection and is easy to set up.

"We have never experienced a threat like the coronavirus pandemic, and it is crucial that companies do whatever they can to make sure the front lines are medically secure and physically secure," said Bud Broomhead, Viakoo CEO. "This 100 Day initiative can help ensure that critical workplaces all across the USA are secure via remote technical support."

"At a time when healthcare is stretched because of the surging COVID-19 virus, having a digital solution that can detect and resolve security system problems is more important than ever." said Caroline Ramsey-Hamilton, President, Risk & Security LLC. "I have worked with Viakoo and their digital solution can quickly detect and fix remote problems, and that's what we need in this difficult time."

"Ensuring the security of our healthcare customers without sending technicians onsite requires remote problem resolution solutions" said Bill Gannet, Vice President Midwest Region, Convergent Technologies. "Viakoo's initiative gets our customers online as soon as possible, and we believe this will be a requirement going forward for many accounts."

"Viakoo allows us to support our medical customers' facilities remotely, from the safety of our own offices," said Steven Guardiani, President of Trittech Associates, a systems integration company located in Manasquan, NJ. "Our team is reaching out to all of our hospital customers who are not already using Viakoo to get them on-line as soon as possible."

For more information about the Viakoo, visit www.viakoo.com or email sales@viakoo.com.

About Viakoo

Viakoo automatically verifies performance of physical security systems and delivers automated proof of networked physical security system compliance. Leveraging purpose-built technology Viakoo quickly and automatically detects physical security system failures, diagnoses problems, alerts users with repair information, and maintains historical records on operations. With Viakoo, users improve physical surveillance and security reliability and performance, gain critical insight into physical security systems, capture valuable operational performance information, eliminate lapses in security coverage, and automate reporting for compliance and auditing.

Viakoo Inc. is an Enterprise Internet of Things (IoT) Applications Management company, located in Mountain View, California, USA.

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