



## EDITORIAL CONTACT

Miguelina Diakite  
LRG Marketing Communications  
203-252-2173  
[Mdiakite@LRGmarketing.com](mailto:Mdiakite@LRGmarketing.com)

# UL and Viakoo Collaborate on IoT Physical Security Systems Compliance



*UL will be working with Viakoo to mitigate ongoing operational and cyber-hygiene issues commonly found in IoT systems.*

**Northbrook, Ill. – September 10, 2019** – [UL](#), a leading global safety science company, today officially announced a strategic collaboration with [Viakoo](#), a leader in automated IoT service assurance solutions, to mitigate ongoing operational and cyber-hygiene issues commonly found in physical security IoT systems. Together, UL and Viakoo will explore opportunities to provide services and best practices to help businesses maintain compliant physical security systems that are resilient to cyber threats throughout the service life.

Over the past 10 years, the physical security industry has gone through a rapid transformation with the introduction of IP-based systems, multiple forms of cybersecurity

threats, and an increased reliance on the evidence produced from video surveillance. As a result, a security system that was shown to be configured and to function properly at installation can quickly become non-functional, leading to more frequent service calls, a lack of video evidence, and access control failures. In addition, security systems are often targeted by hackers and require an ongoing assessment of vulnerabilities for effective cyber hygiene.

UL and Viakoo are teaming up to help develop solutions to solve these critical challenges and strengthen security. UL will leverage its deep technical expertise around the performance, reliability, interoperability and cyber protection of physical security products and systems to provide certification services and promote methods for improved cyber-hygiene for IoT application systems. Viakoo also brings a wealth of knowledge to the alliance, with over 650 million hours of service assurance data on physical security systems, digital twin IoT technology, and experience in cyber hygiene of IoT systems.

“The relationship with Viakoo, a unique SaaS provider in the IoT space, coupled with UL’s security domain experience and compliance expertise, has the prospect of helping end-users manage their growing connected technology infrastructure more efficiently, while reducing the overall risk of a critical system failure,” said Neil Lakomiak, director of business development and innovation for UL.

Bud Broomhead, chief executive officer for Viakoo, said, “UL shares our vision for ensuring that physical security IoT investments are delivering the safety and security that they were designed for. We are honored to collaborate with a global leader in safety to deliver meaningful compliance and analytic solutions to the market.”

UL and Viakoo will be holding customer and press briefings at the GSX Security Conference in Chicago, September 10-12 in room #2661 on the exhibit show floor. Interested parties can reserve time to meet with UL and Viakoo by registering at [viakoo.com/gsx-2019](http://viakoo.com/gsx-2019).

## **About UL**

UL helps create a better world by applying science to solve safety, security and

sustainability challenges. We empower trust by enabling the safe adoption of innovative new products and technologies. Everyone at UL shares a passion to make the world a safer place. All of our work, from independent research and standards development, to testing and certification, to providing analytical and digital solutions, helps improve global well-being. Businesses, industries, governments, regulatory authorities and the public put their trust in us so they can make smarter decisions. To learn more, visit [UL.com](https://www.ul.com).

### **About Viakoo**

Viakoo automatically verifies performance of IoT systems and delivers automated proof of networked system compliance. Leveraging purpose-built technology Viakoo quickly and automatically detects system failures, diagnoses problems, alerts users with repair information, and maintains historical records on operations. With Viakoo, users improve physical surveillance and security reliability and performance, gain critical insight into physical security IoT systems, capture valuable operational performance information, eliminate lapses in security coverage, and automate reporting for compliance and auditing.

Viakoo Inc. is an Enterprise Internet of Things (IoT) Applications Management company, located in Mountain View, California, USA.

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