

# Test Management 2.0 with ServiceNow PPM

## COURSE DESCRIPTION

*Test Management 2.0 ServiceNow PPM (Project Portfolio Management) teaches various roles how to use the Test Management module of the ServiceNow ITBM application.*

AUDIENCE – Test Managers, Testers, Scrum Masters, Project Managers

COURSE TYPE – Onsite / Online

PREREQUISITES – Basic understanding of ServiceNow navigation

DURATION – 5-6 hours

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## COURSE OUTLINE

### Introduction to Test Management 2.0

- ServiceNow Test Management process
- Roles in the process
- Test Management Artifacts/Records

### Setting Up and Running Tests

- Creating a new Test and Test Set in ServiceNow
- Creating a Test Plan in ServiceNow
- Adding a Test Cycle and Test Execution Suite to a Test Plan
- Using a Test Execution Suite as a Short Test Plan
- Creating a Test Environment
- Running Tests and Review Results
- Planning Testing Efforts with the Test Board

### Using Within Other ServiceNow Modules

- Using Test Management with the Agile Board
- Using Test Management with a Project Task