



rego consulting

Let Rego Be Your Guide

servicenow

Technical Debt and Out-of-the-Box Renewal

Create a Sustainable ServiceNow Environment with the Latest Functionality

ITBM

ITSM

ITOM

CMDB

APM

Over time, too much customization can create technical debt and prolong your upgrade cycle, preventing you from taking advantage of new ServiceNow capabilities and features.

The good news is that it's never too late to back away from excess configuration and customization. The Technical Debt and Out-of-the-Box Renewal process will help you create a clean, supportable environment with the latest ITBM, ITSM, ITOM, CMDB, and APM functionality in ServiceNow.

The Process



Assessment

Rego will conduct a targeted assessment of your ServiceNow instance, modules, and components, including custom integrations and skipped lists.



Recommendations

We will generate a recommendations report that includes risk areas and customizations that can revert to out-of-the box capabilities.



Revitalization

Using the Recommendations Report, we will reconfigure your ServiceNow instance.

Can be performed during an upgrade or as a stand-alone project.

Benefits to You

- Ability to take advantage of new features and functionality
- Ensure functionality and capabilities are covered by ServiceNow support
- Improvement to overall upgrade process without the need to skip over previously applied configurations
- Reduced time for adopting major upgrades
- Increased governance, security, and stability
- Lower maintenance and training costs
- Ensure that remaining customizations are aligned to business justifications

Contact your Rego Account Manager today.

www.regoconsulting.com

info@regoconsulting.com

888.813.0444