

# MINDSET

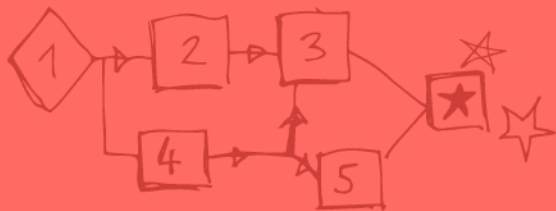
## shifts

## modern leaders

AND TEAMS MUST ADOPT NOW

1

### products vs projects



Project management is great for getting things done, BUT it's often focused on getting things done on budget, on time and within a specified scope.



This isn't necessarily a bad thing, but sometimes we lose sight of how valuable the thing we're getting done is.

Product-based mindsets keep the focus on the value of what we're delivering.

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### why vs what

When you focus more on **why** you do something as opposed to how or what gets done, it's far more likely that you'll be satisfied with the outcome.

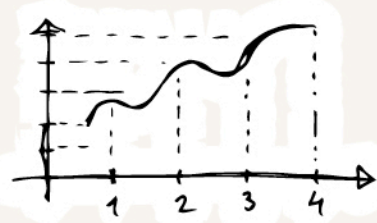
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### complex vs complicated

Complex systems are treated differently than complicated systems. Complicated projects can rely on repeatable plans. **Complex systems—building a new strategy, service or software—require transparency, inspection and adaptation.**

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### evolution vs execution



The best products or services we deliver are discovered over time where a feature or upgrade is tested in the marketplace and the organization has the freedom to respond quickly and accordingly.



### with vs for

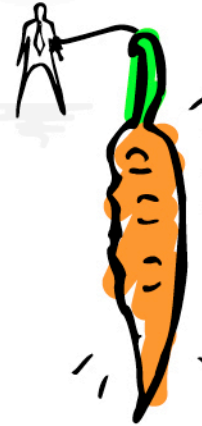
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There's a lot more **benefit** in a style or relationship **where** **cross-functional teams work together**. If the person who has the authority and capability to understand what gets created next is not part of the team, *then that team is incomplete.*



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### engagement vs compliance



If what you want is "compliance" out of your people, then management is great!

If what you want is **engagement**, then traditional carrot-and-stick management isn't going to do the trick.

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### growth vs fixed mindset



Thanks to Carol Dweck's growth mindset research, we now know that organizations become more powerful when they learn. **Trying to be the smartest person in the room can be detrimental to the organization and your personal growth.**

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Rather than relying on expertise and "the way it's always been done,"



### feedback vs expertise

we must recognize and value the fact that **innovation comes from entering uncharted territory**. This requires fast feedback and high awareness.

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### serve vs command

Traditional workplaces value control and command, but this has been switched upside down thanks to complexity. **We must trust the people we have brought on board to deliver value.**

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### trust vs control

Human beings cannot be controlled. We make decisions and take actions that our fellow humans simply can't predict. Since we can't control humans, **the best—and most impactful—thing we can do is influence and trust.**



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### principles vs practices



The way to get good at a specific practice is to understand and adopt modern workplace principles first. It takes a shift in mindset and consideration of your specific environment to truly know how to develop effective practices.

Don't know how to start adopting these vital mindset shifts?

We offer **coaching, training and software co-development services** that evolve the way teams work together to meet modern demands.

Contact us – we're here to help!

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