



# Post Installation Checklist

Congrats on your new addition and welcome to the Mamava family! Once your Mamava pod is installed, please take a few moments to ensure everything is fully functional. When we receive your signed form, we'll activate the pod on our app so breastfeeding parents can find and access it.

Store your Mamava owner's manual, assembly guide, brass key, and small deadbolt key in a safe location. If you require assistance, please contact Mamava's Customer Experience team and we'll be happy to help.

Mamava Customer Experience  
(802) 347-2111  
customerexperience@mamava.com

## Check Your Pod

- The door closes easily and freely without rubbing against the door frame. If it doesn't, please address by referring to the pod alignment and leveling instructions.
- The deadbolt engages fully and easily. If it doesn't, please address leveling and pod alignment.
- The interior lights and fans turn on automatically when the door opens. The lights and fans will go off after 30 seconds have elapsed.
- All outlets (standard and USB port) work.

## Test Pod Access

- Test access with your keypad code by entering 8008 (for Schlage locks) or 8008# (for Linnea locks) to unlock the door.
- Make sure that the interior lights and fans come on when you lock the door.
- Stay in the pod for at least one minute to ensure that the interior lights and fans stay on.

## Tell Mamava Your Pod is Ready

- Take a horizontal photo of your pod in its installed location for our app. Be sure to remove any packing materials and get a nice, clean shot from 8' away!
- Fill out all the fields below and return this form, along with the photo of your pod to **customerexperience@mamava.com**.
- Locate the serial number on the white label inside the door frame (it starts with FCD or KPF - ####).

If you have any concerns or questions, do not hesitate to contact us directly at (802) 347-2111 and we will do whatever we can to help. If you've checked all of the above and are satisfied with the installation, please sign below indicating your approval. Signing certifies that you are satisfied with the installation. Any installation changes and/or requests submitted to Mamava post installation may be subject to service fees.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed name: \_\_\_\_\_ Serial #: \_\_\_\_\_