Local, friendly and consultative

Complete I.T.

Managed IT Support & Services

cit
Complete I.T.

Complete I.T. Manager

Consultancy

Partnership

Flexibility

Local IT support services for small and medium-sized organisations

If you are looking for a team of technical experts to take full control of your IT so you can focus on your core business, then [Complete I.T. Manager](#) is for you.

We spend time getting to know you and your business, carrying out an IT Systems Review and building a bespoke solution around your specific IT needs.

We act as your trusted IT Manager so you can be confident leaving your technology in our hands. Your local helpdesk team will get to know you and your systems and regular review meetings with your dedicated Technical Consultant and Account Manager will ensure that we are on the right track and are utilising the best technology available to you.

Bespoke IT support, built around your business needs.

Complete I.T. Support

Additional Support for your in-house IT team

The Complete I.T. Support Service is designed to give your IT teams that extra bit of help they need to be able to focus on their core responsibilities.

We will work closely with your IT team, providing additional resource, knowledge and expertise. Whether it's to cover holidays and sickness, additional IT support when your teams are stretched, or the ability to free up your IT team for large projects. With [Complete I.T. Support](#), you have a trusted partner to turn to.

Additional support for your in-house IT team

Supportive

Guidance

Tailored

24/7 IT Support

Business as usual, 24 hours a day, 7 days a week

We understand that not all organisations IT Support needs will fall within the usual 8am to 6pm business hours, especially now with many organisations introducing flexible working.

Our 24/7 IT Support Service gives your teams access to our out of hours IT Helpdesk, 24 hours a day, 7 days a week.

Learn more about our 24/7 Support.

Limit business downtime, business as usual 24/7.

24/7 Monitoring

Remote Support

Escalation

Complete Virtual Workplace

Collaboration

Scalable, smart and secure

The [Complete Virtual Workplace (CVW)](#) covers all of your IT requirements. As it's hosted in the cloud, your team are able to work from any device, from any location, at any time.

CVW Utilises Microsoft technologies to ensure productivity and collaboration remains high, no matter where you are.

Productivity

Cloud-based

Cloud Solutions

[Cloud computing](#) has become the norm within organisations of all sizes, in simple terms, it is the delivery of IT services over the Internet.

We work with you to build a roadmap, empowering you with solutions and tool to help you meet your business goals.

CVW boasts a simple per user, per month cost.

Microsoft

Cyber Security

Complete Firewall Protection

At the heart of our Cyber Security Solution is a [WatchGuard firewall.](#) Software will be installed on all of your PCs, laptops and servers to check for suspicious behaviour. Both the firewall and the software will be monitored by your CIT team.

Any suspicious behaviour will be flagged and acted on immediately, updates will be carried out as and when there are new firmware releases and you will be provided with regular reports.

We always recommend a multi-layered approach to cyber security.

Complete Email Security for M365

Office 365 has a built-in level of anti-spam technology, providing a base layer of protection for users.

[Complete Email Security](#) for Microsoft 365 will boost your company's defences against unwanted emails. It uses Barracuda Sentinel, which detects threats that traditional email security systems cannot.

End User Education

We understand the importance of educating your team, which is why we offer free resources, blogs and [The Complete Training Portal](#) which has key content for every aspect of your business.

Complete Endpoint Security

With flexible working becoming the norm within many organisations, you need to ensure a high level of cyber security protection and monitoring across all of your devices.

With Total Endpoint Security and Compliance from Complete I.T., you have peace of mind that your endpoints are monitored and secure, no matter where your teams are working.

Cyber Essentials

The Cyber Essentials scheme is a framework devised by the UK Government that contains a set of universal security standards.

Complete I.T. can help you through the journey to achieve your Cyber Essential and Cyber Essentials Plus accreditation.

Multi-layered protection

Education

Monitoring

Increased credibility and reputation.

CYBER ESSENTIALS

CYBER ESSENTIALS PLUS

Business Continuity & Disaster Recovery

Recovery

Reliable

Resilient

Don't leave it to chance

What if an unforeseen technical problem, malicious activity, natural disaster or human error led to the loss of vital data? How quickly could your systems be recovered in the event of a disaster and how long could you go without access to your data?

Datto from Complete I.T. delivers both onsite and offsite backup, disaster recovery and business continuity. This technology removes the headache of traditional backup and recovery technologies such as tapes.

Discover how you can limit business downtime with a [Disaster Recovery Solution.](#)

Limit business downtime with a reliable Disaster Recovery plan.

ERP Solutions

We really believe in a consultative approach, so understanding your needs is key

We get to know you, your business, your processes & your unique challenges and strategic goals, and then use our expertise in helping to define a solution vision.

We offer independent advice on the best software solutions available, and we will help you to make the right decision specific to your business, leaving you with an automated system to drive business growth, allowing your team to do more with less resource.

Benefit from an all in one business management solution.

Learn more about Microsoft Dynamics 365 Business Central and Pegasus Opera 3.

Centralised

Streamlined

Integrated

Microsoft Power Platform

Power Automate

Turn repetitive tasks, into streamlined automated processes with Power Automate.

Create a flow of automated actions to help improve how your organisation operates. Shift your team's focus from tedious, time-consuming tasks to more productive responsibilities to help improve and grow your organisation.

Power Apps

Turn your ideas into smart and simple apps. With Power Apps you can build custom apps to transform manual and repetitive tasks into innovative simple processes.

Power BI

Create, automate and optimise insightful dashboards and reports, in easy to digest visuals with Power BI.

We all deal with data daily but trying to make sense of all the data that we process can be a complex and time-consuming challenge.

Make instant sense of data from easy to process visuals, allowing your team to discover insights, uncover trends and understand what influences your KPIs.

Streamline   Automate   Save time

Complete Hosted Telephony

Telephony in the cloud rather than on-premise

We have designed a communications platform for our clients that will alleviate the need for a complicated telephony solution.

Complete Telephony is a fully featured, 100% cloud-based, simple to use VOIP (Voice Over Internet Protocol) solution designed to enable your teams to work smarter and safer.

Make calls from your desk phone, softphone or via a mobile app, any where, at any time.

Explore all of the features and benefits of Hosted Telephony.

Answer and transfer calls no matter where you are.

A simple licensing structure

Hot desking

Your CIT team are on hand to help

Complete Sourcing

Identifying the right hardware and software at the right price

There are thousands of technology solutions available and picking the correct one can be difficult.

We understand our clients' organisations, infrastructure and working practices and have established relationships with all major IT vendors, suppliers and partners.

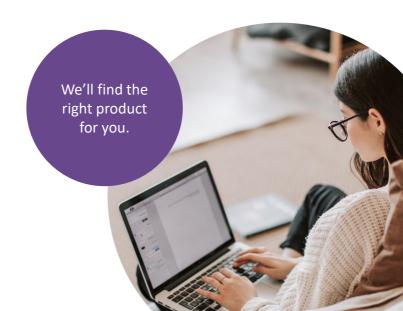As a result, our [procurement](#) team can identify the correct and most cost effective product to meet your requirements.

Specific to your needs

Cost effective

High spec technology

We'll find the right product for you.

Get in touch

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