

Acumatica customer bill of rights

Our customers
have a right to:

1. A readily comprehensible and not frequently modified SaaS end-user license agreement (EULA)
2. A flexible, open platform for rapid integrations
3. Consumption-based licensing that does not inhibit business growth
4. Sustainable pricing with annual increases of no more than 3%
5. ERP implementations without hidden fees
6. Deployment flexibility
7. Access to **THEIR** data, anytime
8. Consistent, 24/7 customer service
9. Local business expertise
10. Dual layers of support