



Minutes – Annual Meeting 2020

The seventy-eighth annual Members Choice Credit Union (MCCU) annual meeting was called to order by Johnny Williams, Chairman of the Board, on May 18, 2020 via Webex Conference call. Since this year's meeting was held virtually, Chairman Williams determined (based on the number of members logged into the call) that a quorum was present. Chief Marketing Officer Robin Tooms confirmed.

Election of Directors

Nominating Committee Report – Gene Atteberry

Director Gene Atteberry informed the membership that due to the COVID-19 pandemic, this year's annual meeting had to be held virtually. Members could review Director Bios and 2019 Annual meeting minutes on the MCCU website in advance for review. Voting took place via e-vote and voting was available until May 11, 2020. Over 350 members voted and the Director selection and the 2019 minutes were approved.

Chairman's Report – Johnny Williams

Chairman Williams welcomed callers and stated that this is a first in terms of presenting a virtual meeting. He indicated that a link will be sent to the 2019 annual report and it will also be posted on MCCU's website.

Chairman Williams turned over the discussion to Wilfred Krenek for the Treasurer's Report.

Treasurer's Report – Wilfred Krenek

Mr. Krenek reported that 2019 ended with a net loss of \$400k. This is a decrease from \$1.3 million in net income for 2018. During 2019, MCCU paid \$3.8 million in interest expense, and \$3.14 million in operating expenses. MCCU also had some IT initiatives during 2019, relating to enhancing cybersecurity efforts. Mr. Krenek noted that MCCU finished 2019 with total assets of \$608.0 million and total loans of \$447.0 million.

Mr. Krenek added that Members Choice Credit Union remains financially strong and "well-capitalized," as defined by our regulators.

Supervisory Committee Report – Tonya Jordan

Director Jordan advised members calling in that the annual audit of the books and records of Members Choice Credit Union, for the period ending December 31, 2019, was conducted by

BKD, LLP. The audit was made in accordance with generally accepted auditing standards. She stated the firm examined, on a test basis, evidence supporting the amounts and disclosures in the financial statements. She added that in the opinion of BKD, the financial statements of the credit union present fairly in all material respects, the financial position of Members Choice Credit Union as of December 31, 2019.

She returned the meeting conversation back to Chairman Williams, who announced a special message from President/CEO Randy Theilig.

Special Message from President/CEO – Randy Theilig

Mr. Theilig greeted and welcomed those participating in MCCU's first virtual annual meeting. He pointed out this is a challenging time for many and reiterated to members:

1. MCCU is here to serve your needs.

While we encourage members to conduct banking transactions on-line or using our drive-thrus, some branch locations are available to in-person transactions. MCCU is practicing CDC guidelines in all locations as it is related to social distancing efforts, sanitizing surfaces, and masks.

2. MCCU is here if you need extra support.

To date, we have helped 700 members, during the COVID-19 pandemic, by creating programs to assist our members: such as, deferred loan payments, or by waiving or reducing fees.

Again, Mr. Theilig repeated that members can count on MCCU and thanked them for their support. Mr. Theilig turned the discussion to Ms. Tooms.

Ms. Tooms mentioned that the 2019 annual report will be available at:

<https://info.mccu.com/2019ar>

Unfinished Business

Chairman Williams asked if there was any Unfinished Business. There was none.

New Business

Chairman Williams asked if there was any New Business. There was none.

Annual Meeting Adjournment

Chairman Williams thanked the members once again for their attendance and participation in MCCU's first virtual annual meeting.

Having no other business, the meeting was adjourned.