

DIGITAL MENUBOARD

SYNCRONIZING POS & DIGITAL MENU BOARDS

PRODUCTS & SERVICES: DIGITAL SIGNAGE DIGITAL MENU BOARD AUTOMATED SYSTEM



OUR MISSION

PT Tractive Teknologi Indonesia a subsidiary of Malaysia based Tractive Sdn Bhd was founded with idea of bringing innovative software to masses at affordable prices. In line with this lofty aspiration, Tractive is committed to mission of ever-improving the digital menu board user's experience through automating processes and reducing time and effort spent managing screens.



CONTINUOUS INNOVATION

Being agile in our approach to work is core value of Tractive. It allows every individual in the company not to be afraid of trying new ideas and allows the company to launch new products at ever increasing speed and frequency.



COMPLETE CUSTOMER SUPPORT

We genuinely take care of our employees and in return they tenderly take care of our clients.



AFFORDABLE FOR EVERYONE

We believe for long term customer retention and rapid customer acquisition, software must be affordable to everyone. We always strive for a win-win situation, ROI for client & savings for user.



THE PROBLEM

The owners of the restaurants or retails buy POS system to manage their orders and billing. They also buy digital screens to showcase menu or promotions. These 2 systems are managed separetely. Every change that the user makes on the POS system, such as changing price, pictures, new promotions or discounts have to be also made for digital screens. The user spends counless hours accomodating changes for 2 separate systems.

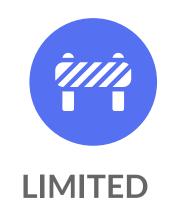
USER'S PAINS





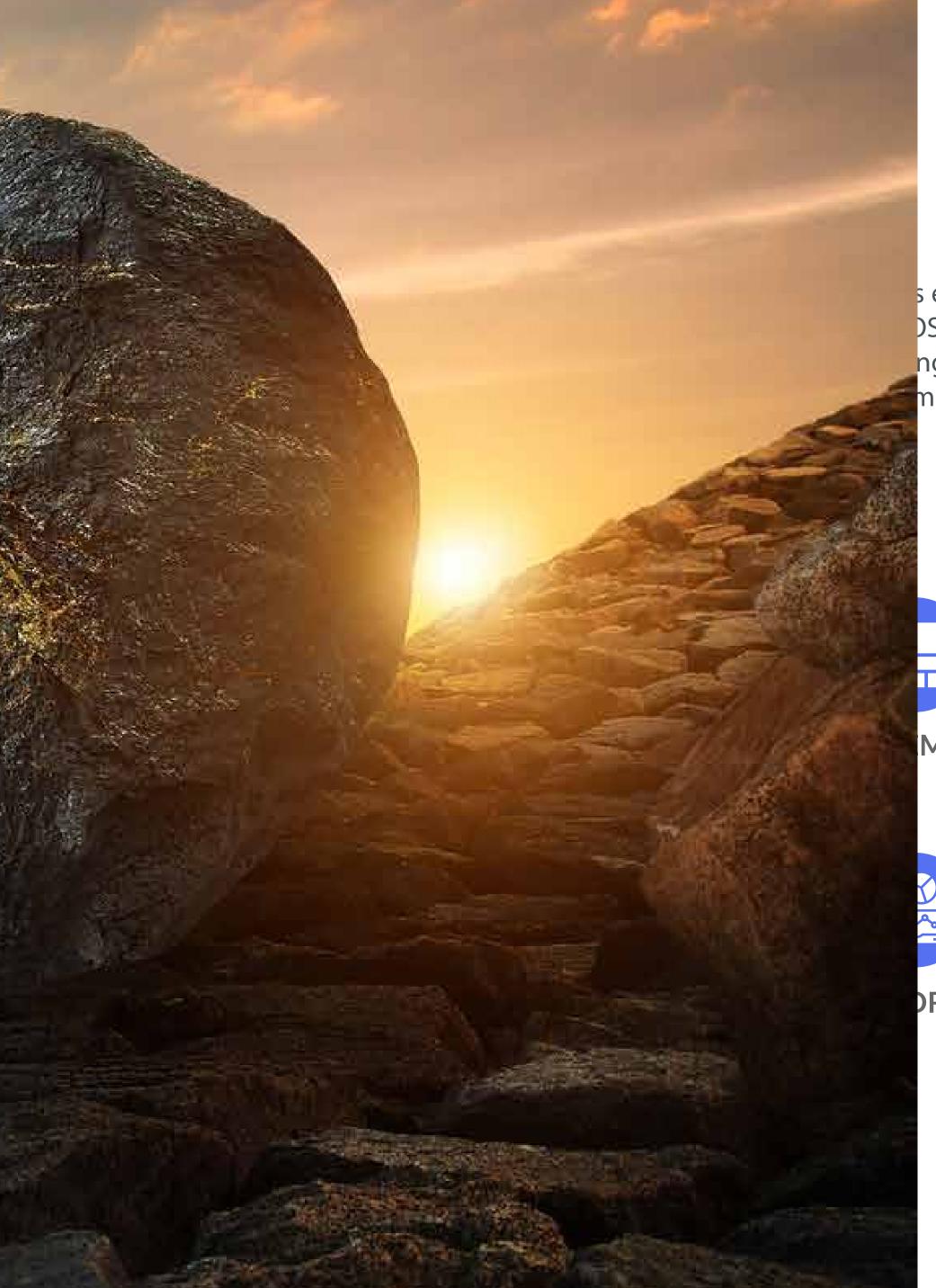












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BENEFITS FOR USER

Digital Menu Board Solution to enable users to easily create menu boards and push it to one or multiple screens. Group screens by outlet name, menu type (main course, drinks) or screen orientation. User can see all his outlets and menu items and can customize his menu as he wishes. All the changes from the POS will be refleted on the screen automatically.



UPDATE IMMIDIATELY

Your promotions and campaigns from your POS are updated to to the screen immidiately. Keep your customers informed on products being out of stock or price changes.



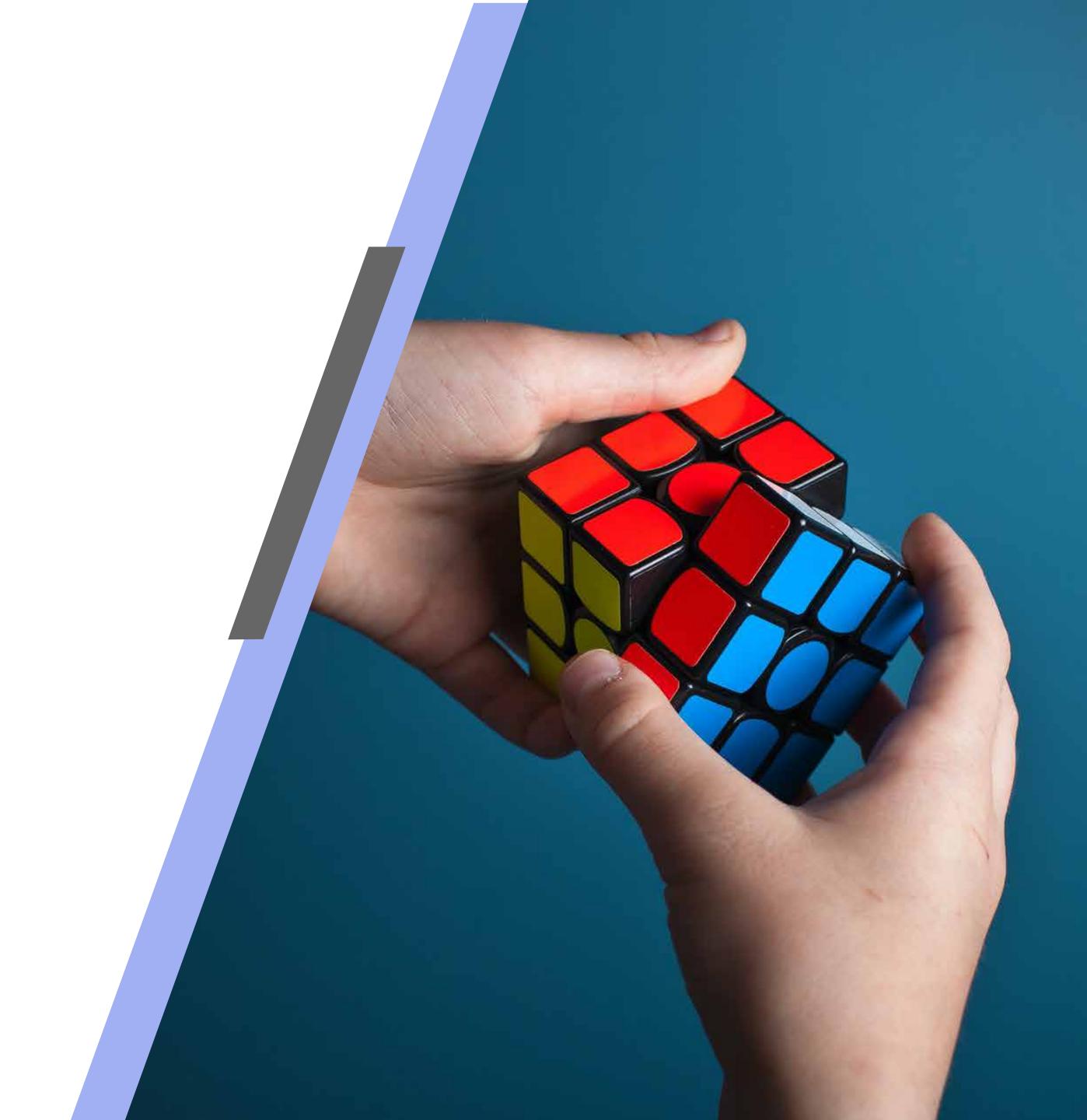
SAVE TIME

Save countless hours designing menu using specilized softwares. Choose from ready templates and your new menu is updated instantly.



REDUCE COSTS

Reduce labour costs by optimizing time and resource spent on managing content of each screen.



USER INTERACTION

Digital Menu Board Solution to enable users to easily create menu boards and push it to one or multiple screens. Group screens by outlet name, menu type (main course, drinks) or screen orientation. User can see all his outlets and menu items and can customize his menu as he wishes. All the changes from the POS will be reflekted on the screen automatically.



CHOOSE TEMPLATE

Choose from the list of ready made menu templates.



CHOOSE ITEMS

Choose menu items to be displayed.



AUTOMATE THE REST

Manage your POS and see changes syncronized with digital menu board.



INSTALLATION PROCESS

SUBSCRIBE

Users of Moka are able to subscribe to Circle Media Digital Menu Board from the Apps menu, choose the number of screen for each outlet and proceed with payment.

INSTALL & TRAIN

Screens will be installed, tested and commissioned. The end user is trained in the using of the system dashboard and basic SOPs.



CHOOSE HARDWARE

Users without screen are given options to purchase the screen and media player from us at competitive prices.

SITE VISIT

We will arrange site visit for each outlet to determine the specific requirements of each outlet, such as wiring, electrical and etc. before installation.

HARDWARE NEEDED



Normal Full HD consumer TV of any kind with HDMI input. The user is free to choose any brand or can order from us to be delivered and installed.

Android player or TV box that runs on Android OS version 6.0 or higher. The users are advised to order our recommended player.

IMPORTANT NOTE: The solution requires internet connection, whether WIFI or LAN to syncronize between POS and screen.

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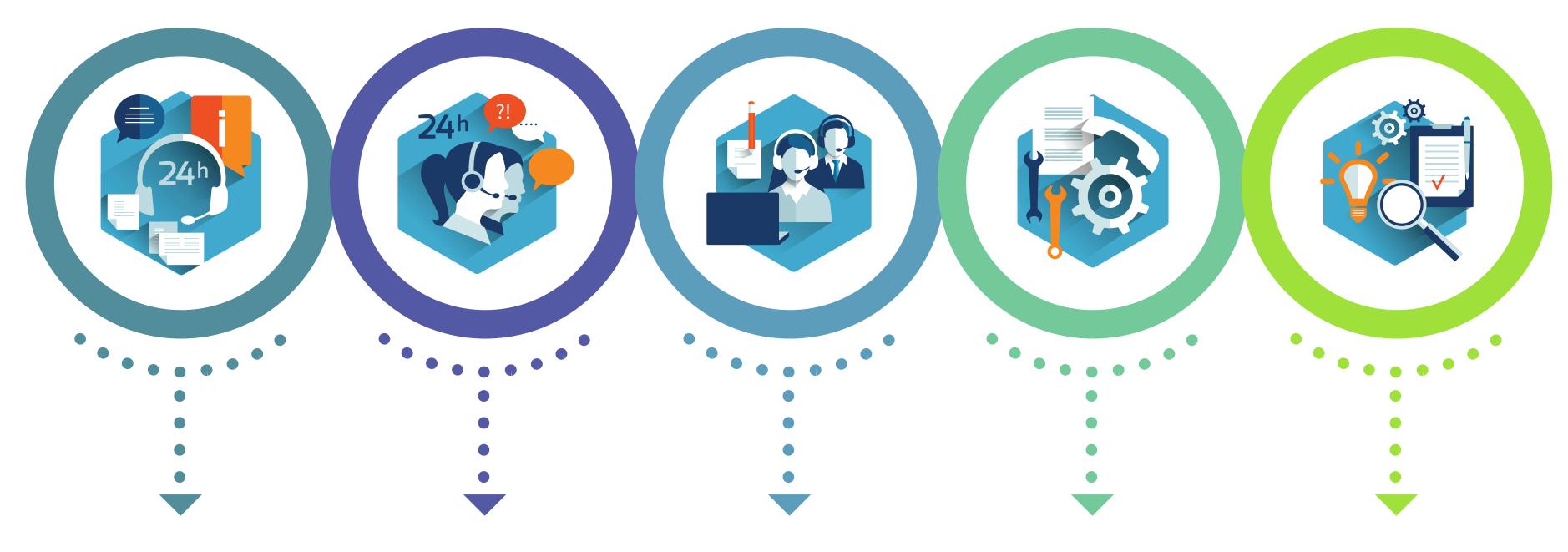
Or



The user has also option of purchasing Smart TV with the Android OS version 6.0 or higher. By using Smart TV there is no need for Android player, Digital Menu Board app can be installed in TV and used.



CUSTOMER SUPPORT PROCESS



ISSUE RAISED

Clients can raise any issue regarding digital menu board not functioning properly by phone or online ticketing system.

BASIC FIX

Within hours the support team will contact the client to investigate the cause of the issue and guide the client to do some basic troubleshooting.

REMOTE FIX

If issues relating to the software of the digital menu board is found, technical support will remotely resolve the issue and get the system up and working.

HARDWARE

If issues relating to hardware is found, the support team will come to outlet and collect the faulty device and replace it with a new one, if it is under warranty.

RESOLUTION

Once issue is resolved the customer is provided with root-cause analysis report and given advice on how to prevent such future issues.

OUR PRICING

We offer our clients a simple and affordable pricing, without any contract or commitment with free support to help optimize their business experience.



NO CONTRACT



UNLIMITED MENU



FREE SUPPORT

IDR 91.666

Per Screen/Month, Billed Annually IDR 100.000 Billed Monthly for 1 Screen

IDR 55.000

Per Screen/Month, Billed Annually IDR 60.000 Billed Monthly for 2-4 Screens

IDR 45.833

Per Screen/Month, Billed Annually IDR 50.000 Billed Monthly for more than 5 Screens

OUR PROMOTION 500% OFF

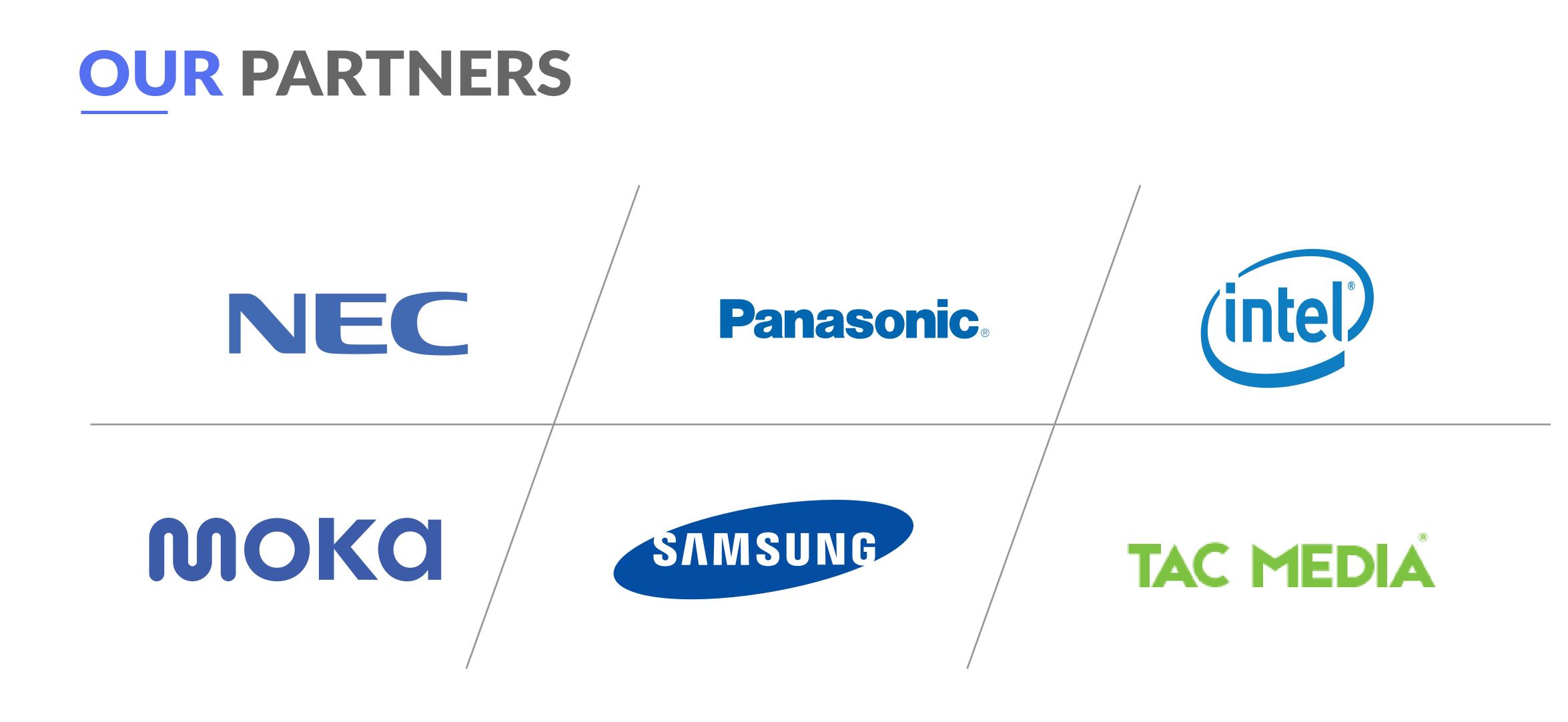
From software subscribtion fee if subscribed for 12 month

We offer our clients a simple and affordable pricing, without any contract or commitment with free support to help optimize their business experience.









OUR PRESENCE

MALAYSIA OFFICES



HEADQUARTERS

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Customer Support

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