



MANUFACTURING & FACTORY AUTOMATION SPECIALISTS

# HMI SPARES & REPAIRS

- Allen Bradley
- B&R
- Eaton
- Fanuc
- GE
- Omron
- Parker
- Siemens
- Xycom



**5 to 10 Day Repair Turnaround**

Spare Parts | Engineered Solutions | Custom Products | Control Repair



# QUALITY HMI PRODUCTS & SERVICES

Radwell offers you the option to repair your HMIs and LCDs. All our repairs are done by highly skilled technicians and our work is backed by a 2 Year Warranty.

Our repair service will restore your equipment to optimal performance levels. We have highly sophisticated repair test racks to diagnose problems and defective components

**RADWELL**

**REPAIR WORK REPORT**

Technician: Alister Snowball      Customer PO: 6300020491  
 Manufacturer: XTCOM      Customer ID: 1242519  
 Part: 97957-021      Contact: Santa Claus  
 Serial Number: 621465-317      Date: 4/27/2020

**REPAIR DESCRIPTION**

Component Tested  
 Functionally tested all Components  
 Power Tested Unit  
 Reflowed Solder on PCB or Connections for reliability  
 Replaced aged capacitors  
 Replaced Components  
 Replaced Integrated Circuit  
 Replaced Resistor  
 Replaced Transistor  
 Replaced Trace

**PARTS USED**

4 CR100UHVS  
 4 CR1UGS  
 1 UDB1H100M-EM  
 1 UDB1H100M-EM  
 1 R.1K3V5M  
 1 BR640A  
 1 TC401BP  
 1 MC1391P  
 1 VDC1001DPDBBE

Assuring Quality at Radwell International, Inc.  
 Quality Assurance services each unit is repaired and/or substituted to OEM specifications, all processes have been followed, and the unit is tested and signed accordingly. The unit is packaged in anti-static material placed in a special anti-static (ESD) bin and sent via courier system directly to Shipping. It is the Shipping Department's responsibility to ensure that all proper precautions are taken with the unit after leaving Quality Assurance. Shipping insurance and unit for the proper shipping container. The unit is tested, sealed and returned for repair. Once the container for future repairs, it will help prevent shipping damage to your equipment. If this unit was not repaired, we may have a replacement in stock.

Questions or Comments  
 Please contact Customer Satisfaction Manager - John Radwell at 800.332.4336, 603.286.9303, Ext. 838 or email: jradwell@radwell.com

RADWELL INTERNATIONAL, INC. • 1 Millwood Drive • Wilton, NH 03095 • Phone: 603.884.0500



## POPULAR MANUFACTURERS

We offer a wide selection of HMI Accessories and have testing capabilities for all brands



- Allen Bradley
- Automation Direct
- B&R
- Eason Technology
- Eaton Corporation
- Fanuc
- General Electric
- Honeywell
- Mitsubishi
- Nematron Corp
- Omron
- Parker
- Schneider Electric
- Siemens
- Xycom
- Plus many more!

## BENEFITS

- Experienced technicians
- All repairs backed by a 2 Year Warranty
- An optional 3 Year Warranty is available
- Free repair pick up where available



## CRT TO LCD CONVERSION

Most popular request to extend the life of your HMI

We recommend upgrading to a LCD screen as a cost-effective solution compared to purchasing a new unit. These tend to be more reliable, convenient and emit less heat than a CRT unit. When CRTs screens fail the replacement parts may be hard to find or obsolete.

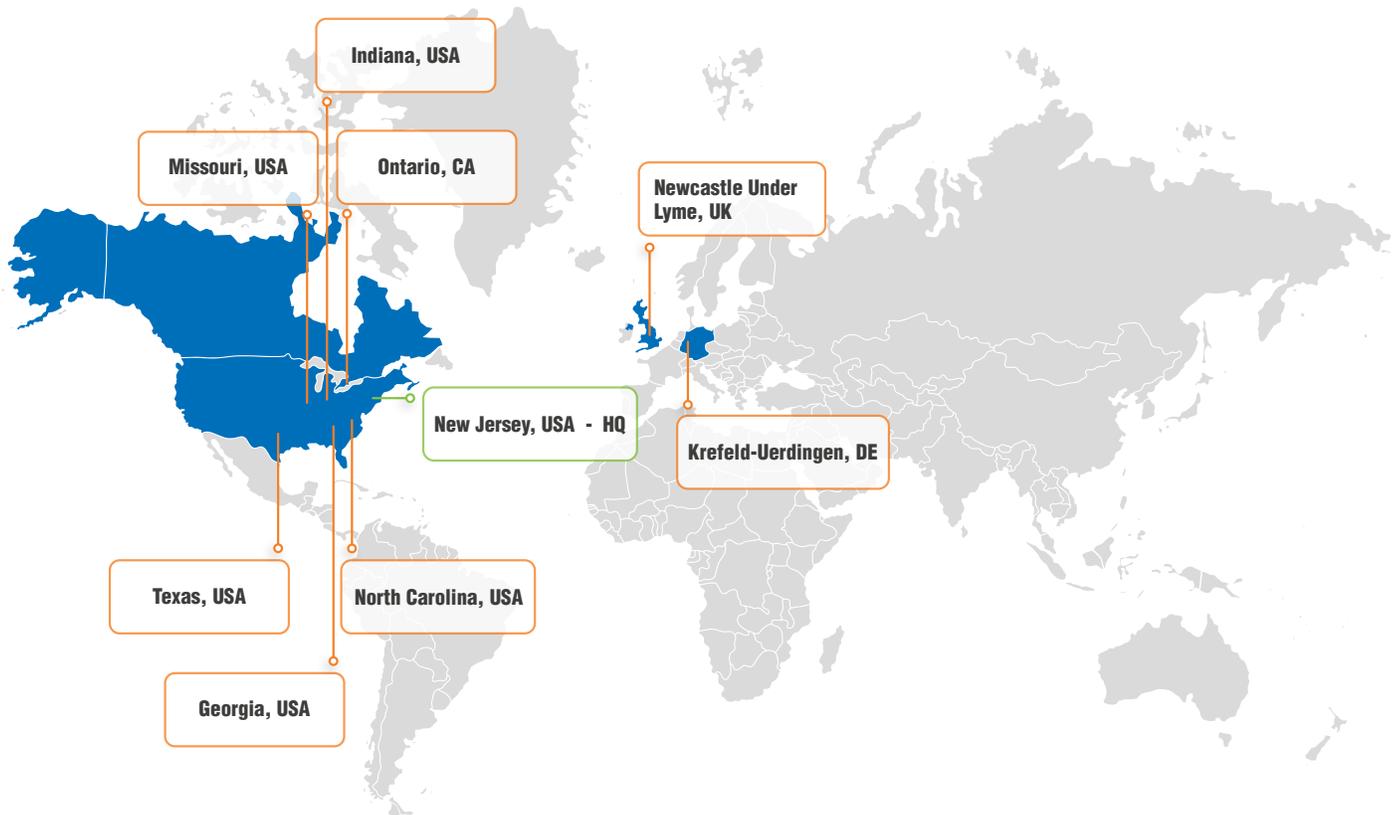
An LCD unit uses less energy to run decreasing you operating cost. Once upgraded, the units weigh much less making it easier to install.



To claim your free wireless charger visit: [radwell.link/hmipromo](http://radwell.link/hmipromo)

# Manufacturing & Factory Automation Specialists

## 5 to 10 Day Repair Turnaround



### United States

ISO 9001 : 2015 Certified

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QMS ISO 14001: 2015,  
OHSAS 18001 : 2007 Registered

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\*Free pick up where available

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