IMS
INNOVATIVE MEDICAL SYSTEMS®
a Convergint Technologies company

SELF-SERVICE KIOSKS

EASY-TO-USE | PATIENT-CENTRIC | BUILT-TO-ORDER

Our kiosk solutions help patients have the best experience possible within your facility. Surveys indicate that patients are more likely to choose a healthcare provider that allows them to manage their health and medical care using convenient healthcare portals. Our easy-to-use, self-service kiosks are compatible with Epic and a perfect fit for healthcare facilities. A variety of healthcare uses include registration, check-in, billing applications, wayfinding, virtual concierge, telehealth, and many more.

COMPATIBLE WITH

Epic

and other EHR software systems

wayfinding

information access

check-in

Kiosk Solutions

customization

bill-pay

interactive

Epic COMPATIBLE

Maximize patient engagement, streamline check-in processes, increase point-of-service collections, and more with Howard's Welcome kiosk. A self-service solution that gives patients a measure of control, patients check-in without requiring assistance or having to wait in line. They update their own registration information. They pay co-pay amounts, sign documents, and print receipts. In fact, the more functions a kiosk can offer to check-in-patients, the less manual registration work the front desk employees have to perform. This patient-centric approach to healthcare means that care teams spend less time dealing with administrative duties and more time providing care for patients.

Also works with other EHR software systems

APPLICATION IDEAS

Quite simply, a kiosk is a physical appliance to access or disseminate information.

- Patient Check-In
- Patient Record Updates
- Patient Bill Pay
- Insurance Verification and Co-Payments
- Wait Time Tracking
- Telehealth Applications
- Appointment Scheduling

- Electronic Signature Capture
- Wayfinding and Facility Directory
- Satisfaction Surveys
- Vendor Registration and Badge Printing
- Employee Information Displays
- Employment Applications
- Visitor Management

HARDWARE OPTIONS

At minimum, most kiosks will have a computing device and touch screen display.

- Receipt Printer
- Full Page Document Printer
- Barcode Scanner
- Credit Card / ID Card Reader
- Electronic Signature Pad

- Check Reader
- Cash Acceptor
- Web Camera
- Secondary External Display
- Keyboard & Mouse or Trackball

CUSTOMIZED KIOSKS

Customize any of our many kiosk models to promote your facility's image with your logo, colors, and other brand standards. Customized kiosks reinforce your identity and help establish a fresh, modern appearance for your facility. Increase recognition and help build brand loyalty. Standard colors include: