

10 TIPS FOR CHOOSING RTO SOFTWARE

You need RTO software to support compliance requirements and to enable productivity. You might even want to reduce operation costs.

Whatever your reason may be, you are overwhelmed with information.

Here are 10 things to consider when choosing software:

SUPPORT

This will vary as to whether you're looking for a tool or a solution. Here is a guide to help you identify this:

TOOL
Self serve
No real time support
Budget for out sourced tech teams

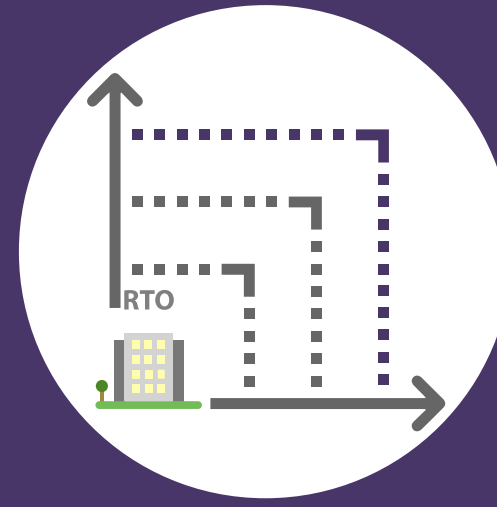
SOLUTION
A consultative approach
Solution driven
On hand support and training



Questions to ask potential suppliers:

- What process is in place for support?
- How quick is your response time to a customer query?

SCALE



"CIOs should ask about and understand the level of customisation and scalability a software solution offers."

- Malcolm Cowley, CEO of the Performance Horizon Group

Questions:

- Can the software keep up with your business growth needs?
- Can the software support growth?

INDUSTRY LED



Ensure your chosen system is aligned to your industry as it will speak your language and manage updates.

Cloud Assess:

- Updates units from training.gov.au
- Aligned to AQF structure
- Integrates with your systems
- Government grade security
- Packed with industry specific features

Cloud Assess pulls relevant information from training.gov.au for unit requirements when writing course content, conducting assessments and mapping criteria of an assessment to a student's competency.

TEST DRIVE

Make sure you utilise the free trial that most software companies will provide.

DO:

Use your content and try to simulate a live experience as best you can.

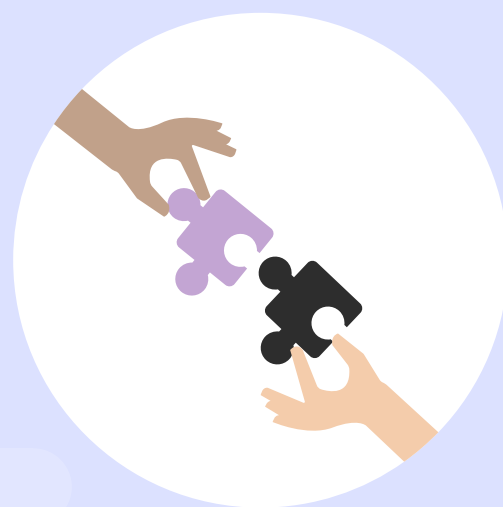
Ask yourself:

- Is it intuitive?
- Does it meet the needs we wrote down at the start of this process?



INTEGRATION

Check to see if the software you choose will integrate easily with your existing systems. The last thing you want to find out is that it doesn't work with your legacy systems.



- Cloud Assess offers free integration with key student management systems.

FEES

While a one-time purchase means that you may only need to pay once, a subscription-based software gives you the flexibility to move up or down on plans, depending on your needs.

Question:

- Are there any hidden or additional fees?

CUSTOMER FEEDBACK



Check up on your potential suppliers:

- Read their social and Google reviews
- Speak to one of their clients
- Watch or read case studies

DATA MANAGEMENT AND SECURITY

Cloud providers should have several standard security measures in place and constantly update them.

Questions:

- "What happens in a break-up situation in relation to your data and digital assets?"
- "Where is your data centre and how safe is it?"



USER MANAGEMENT

User Management is key to how well your chosen software will succeed in your RTO. It also goes hand in hand with the level of support offered in your package.

Questions:

- How easy is it to navigate around the system?
- How does the company assist in setting up and training users?
- What is the cost of implementation?
- Will an element of training be provided for general use of the system?
- Are support videos available for everyone to access?



SOFTWARE THAT PUTS YOU FIRST

The best software is where the service is just as good as the product. With a team behind the tech willing to listen to your needs, respond to your request and offer consultative advice, your RTO will flourish.

The Team at Cloud Assess:

- Respond to customer support requests in under 2 minutes
- Provide free quarterly account reviews to keep you on track
- Develop the app based on your feedback

For the ultimate user experience you can brand your app to your company look and feel

ASSESSMENT IS HARD ENOUGH

Simplify it today with Cloud Assess

CLAIM YOUR FREE TRIAL